



Sophie Lines <viamed.sophie.lines@gmail.com>

Faulty Handi+

1 message

GREGORY, Colin (KINGSTON HOSPITAL NHS FOUNDATION TRUST)

Mon, Jan 18, 2021 at 1:55 PM

<colin.gregory@nhs.net>

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Hi ,

We recently ordered 15 Handi+ oxygen analyzers from your company. Unfortunately I have been unable to calibrate one of the units accurately. The calibration was attempted "straight out of the box".

Are you in a position to have this unit returned to you for inspection? The order number was: FF6183085. I would appreciate it if you could help.

Many thanks

Colin Gregory

Clinical Engineering Dept

Kingston Hospital NHS Foundation Trust

Kingston

Surrey

Tel: 02089346304

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