



Sophie Lines <viamed.sophie.lines@gmail.com>

Order change 1307202

1 message

HALE, Martyn (GREAT WESTERN HOSPITALS NHS FOUNDATION TRUST)

Mon, Jan 18, 2021 at 11:47

<martyn.hale1@nhs.net>

AM

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

HiCan you proceed with this order,

Regards

Martyn.

Dear Procurement/Ian,

Please be aware your order 1307202 is still on hold as we have not yet received a response to the below emails regarding an incorrect price.

Unfortunately we are unable to proceed without your confirmation you accept the price on this order, due to it not matching your paperwork - many thanks.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

Please note: Viamed is now enacting a coronavirus contingency plan to allow office staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Emailsophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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----- Forwarded message -----

From: Sophie Lines <sophie.lines@viamed.co.uk>

Date: Fri, Jan 8, 2021 at 10:20 AM

Subject: Fwd: Purchase Order No: 1307202 from : Great Western HospitalsNHS Foundation Trust

To: <ian.wilkinson7@nhs.net>

Dear Ian,

Please see the emails below - your order 1307202 from 8th December 2020 is still on hold as we have not yet received your response.

Please let us know if you are happy for us to proceed with your order at the correct price?

Kind regards

Sophie Lines

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----- Forwarded message -----

From: Sophie Lines <sophie.lines@viamed.co.uk>

Date: Tue, Dec 8, 2020 at 1:44 PM

Subject: Fwd: Purchase Order No: 1307202 from : Great Western HospitalsNHS Foundation Trust

To: <ian.wilkinson7@nhs.net>

Dear Ian,

Thank you for your order.

Unfortunately the price quoted on your paperwork is incorrect. The prices for the EyeMax 2 Phototherapy Masks are as follows:

1114005 - EyeMax 2 Neonatal Phototherapy Mask - Pack of 20 - REGULAR = £42.50

1114006 - EyeMax 2 Neonatal Phototherapy Mask - Pack of 20 - PREMIE = £40.75

1114007 - EyeMax 2 Neonatal Phototherapy Mask - Pack of 20 - MICRO = £36.75

Delivery costs:

1 Pack = £6.00 - Royal Mail

2-4 Packs = £8.00 - Royal Mail

5+ Packs = £10.00 - UPS

You may need to update your system to reflect these prices.

Please confirm if you are happy for us to proceed with your order at the correct price?

Kind regards

Sophie Lines

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----- Forwarded message -----

From: Main Account <office@viamed.co.uk>

Date: Tue, Dec 8, 2020 at 1:20 PM

Subject: Fwd: Purchase Order No: 1307202 from : Great Western HospitalsNHS Foundation Trust

To: Sophie Lines <sophie.lines@viamed.co.uk>

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Tue, 8 Dec 2020 at 13:14

Subject: Purchase Order No: 1307202 from : Great Western HospitalsNHS Foundation Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<http://exchange.ghxeurope.net/d.aspx?i=Ld37621904>

This will inform the Trust of your receipt of the Order

08/12/20 13:14

Priority: High

Order No: 1307202

Customer Name: Great Western Hospitals NHS Foundation Trust

Customer Address: The Great Western Hospital, Marlborough Road, Swindon, Wiltshire, SN3 6BB, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Martyn Hale

Materials Management Officer

(for Great Western Hospital, Swindon & Community Hospitals, Wiltshire)

Great Western Hospital

Marlborough Road, Swindon

Wiltshire, SN3 6BB

&

Salisbury NHS Foundation Trust

Procurement Department

Salisbury District Hospital

[Odstock Road](#)

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[SP2 8BJ](#)

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01793 605408

BLEEP 5005

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18/01/2021

Gmail - Order change 1307202

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