



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

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**Sv: Automotive Oxygen Sensor R-22AV**

1 message

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**kontakt@qst.se** <kontakt@qst.se>  
To: sarah.walton@viamed.co.uk

23 December 2020 at 14:28

Good day Sarah

I was worried that it could be like this, but I'm waiting until normal service has been resumed.

I wish you a Merry Christmas ( Merry Christmas to Ryan too)

Regards Risto

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**Från:** Main Account <viamedinbox@gmail.com> **För** Sarah Walton  
**Skickat:** den 23 december 2020 12:09  
**Till:** Qst <kontakt@qst.se>  
**Ämne:** Re: Automotive Oxygen Sensor R-22AV

Good Morning Risto,

Thank you for your payment.

We have been advised by our courier that due to the port closure and current restrictions, they have suspended the Standard shipment service until further notice. We can either hold your order until normal service has been resumed or we can ship via Express or Express Saver which is via Air, however there will be an additional charge and there will still be some delays. Unfortunately this situation is out of our control.

I have placed your order on hold until you advise how you would like to proceed.

Kind regards

Sarah Walton

Customer Service Representative

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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On Mon, 21 Dec 2020 at 16:12, <[kontakt@qst.se](mailto:kontakt@qst.se)> wrote:

Good afternoon Sarah

I make the payment in my bank and hope you can see the transaction soon.

Kind regards Risto

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**Från:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **För** Sarah Walton

**Skickat:** den 21 december 2020 15:52

**Till:** Qst <[kontakt@qst.se](mailto:kontakt@qst.se)>

**Ämne:** Re: Automotive Oxygen Sensor R-22AV

Good afternoon Risto,

Thank you for your order.

Please find attached a proforma invoice.

Kind regards

Sarah Walton

Customer Service Representative

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----- Forwarded message -----

From: Qst <[kontakt@qst.se](mailto:kontakt@qst.se)>  
Date: Mon, 21 Dec 2020 at 13:34  
Subject: Re: Automotive Oxygen Sensor R-22AV  
To: <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Hi, yes please

Can you send them son as possible (before Brexit)

Regards. Risto

21 dec. 2020 kl. 13:37 skrev Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)>:

Hi Risto

Thank you for your email.

We have plenty of stock available, should we treat your email as an order?

Best regards

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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On Mon, 21 Dec 2020 at 12:18, Qst <[kontakt@qst.se](mailto:kontakt@qst.se)> wrote:

Hi Ryan  
Do you have more Automotive Oxygen Sensor R-22AV in stock? if you have I need 10 pcs.  
Kind Regards  
Risto