



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: Order 01102060SW Tracking 1ZA8Y729D341574253

1 message

Steve Nixon <office@viamed.co.uk>

21 December 2020 at 12:41

Reply-To: steve.nixon@vandagraphst.com

To: "Jan P. jj-ccr" <jp@jj-ccr.com>

Cc: Sarah Walton <sarah.walton@vandagraphst.com>

Hi Jan

That's annoying, but as you say it may not be worth all the hassle to chase UPS.

For your next shipment we will ship by UPS **Express** but charge you the lower **Express Saver** rate.

Steve

On Mon, 21 Dec 2020 at 08:00, JJ-CCR <jp@jj-ccr.com> wrote:

Morning Steve,

They explained that the shipment came whit flight to Billund which is an airport in Jylland (the otter end off Denmark) by a mistake it stayed at the Jylland depot instead off going to Sjalland depot and they would not be able to deliver it before today monday sometime over the day.

By lucky chance I had a friend passing by Jylland on friday evening he dropped by the Jylland depot and had the shipment handled over so I have it here now, but I have to say that the arrangement from UPS to clear this out was close to zero,

For sure I don't think they should have payment for fast delivery on the otter hand I also know its probely a bit off a hassle to chase them for it.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com