



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Purchase Order Notification - RXP0004819112

1 message

VEITCH, Ian (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST)

10 December 2020 at

<ian.veitch@nhs.net>

12:10

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Hi Kate

I am happy to accept the £6 carriage.

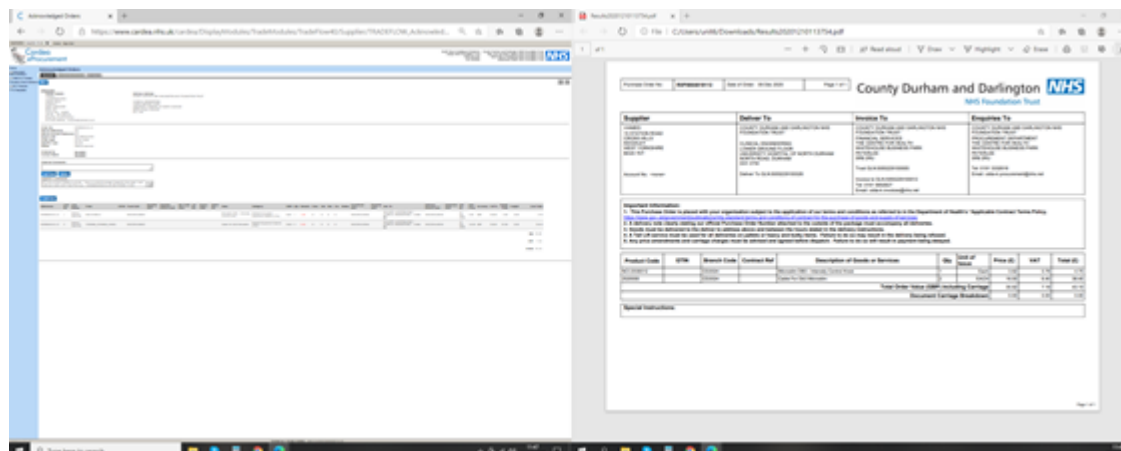
Many thanks

Ian

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths**Sent:** 10 December 2020 11:49**To:** VEITCH, Ian (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST) <ian.veitch@nhs.net>**Subject:** Re: Purchase Order Notification - RXP0004819112

Good morning Ian,

Cardea will not allow me to make any changes. The PO is under the section "acknowledged orders", that may be why? I have attached a screenshot. I can see that the price is correct now, the order just does not show any carriage. Are you able to add the carriage of £6 or perhaps make it so I can do it please?



If not, I am happy to proceed with the order if you say you accept £6 carriage.

Many thanks for your help.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Thu, 10 Dec 2020 at 11:33, VEITCH, Ian (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST) <ian.veitch@nhs.net> wrote:

Hi Kate

Can you add the extra costs please and confirm the order.

Many Thanks

Ian

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 09 December 2020 14:13
To: CARDEAHELPDESK (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST) <cdda-tr.cardeahelpdesk@nhs.net>; VEITCH, Ian (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST) <ian.veitch@nhs.net>
Subject: Re: Purchase Order Notification - RXP0004819112

Good afternoon,

Thank you for your order. Please could I advise you that the price of item 2530012 is £3.92. There is also a £6.00 carriage charge for this order.

I have also added a note to the Cardea system.

I will hold your order until I hear from you.

Many thanks.

Kind regards

Kate Griffiths

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On Wed, 9 Dec 2020 at 13:50, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Main Account** <office@viamed.co.uk>

Date: Wed, 9 Dec 2020 at 13:40

Subject: Fwd: Purchase Order Notification - RXP0004819112

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

----- Forwarded message -----

From: **Cardea eProcurement Mailer** <no-reply@wax-live.com>

Date: Wed, 9 Dec 2020 at 13:30

Subject: Purchase Order Notification - RXP0004819112

To: <cdda-tr.cardea@nhs.net>, <enquiries@viamed.co.uk>

Dear Supplier,

Please click on the link below to log in to Cardea and acknowledge an official purchase order from COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST.

[HTTP://www.cardea.nhs.uk/cardea](http://www.cardea.nhs.uk/cardea)

Please ensure that you resolve all queries relating to this order prior to despatching the goods.

Please be advised that not resolving the query early in the procurement process will result in a significant delay in receiving payment.

If you have any issues with Cardea please contact the Helpdesk on 01325 743993 or e-mail cdda-tr.cardeahelpdesk@nhs.net

Regards

The Procurement Department

COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST

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10/12/2020

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