Service Repair Sheet SRS67653

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

**Date Received** 

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

Ali Kotadia

Charing Cross Hospital

Clinical Engineering

0203 3111046

00003170

aliakbar.kotadia@nhs.net

07/Dec/2020

Catherine Spence

Viamed

Quote

Notes 25/Nov/2020 Zoey Teal 25/Nov/2020 Zoey Teal Sending in a DB3. Serial number H0000364. The fault reported is no twitch 07/Dec/2020 Catherine Spence received in with battery and leads

Ready For quote

Repair Complete Signed

<u>Carean 9.12.2020</u>

SRN	Equipment	Stock Ref	Serial Number	Warranty
	Microstim DB3	2510000	H0000364	1

2540010 ×1 10 £45 510, 565, 560

UPS ×1 E10.

## d (IMPERIAL COLLEGE HEALTHCARE NHS TRUST)

KOTADIA, Ali Akbar (IMPERIAL COLLEGE HEALTHCARE NHS TRUST) 01 December 2020 11:52 HAJI, Mohamed (IMPERIAL COLLEGE HEALTHCARE NHS TRUST) FW: Faulty Microstim DB3 nerve stimulator

Kind regards

## BCAS\_BIOMED

whole life healthcare engineering

## Imperial College Healthcare

MISS Trust

Working in partnership via GE Healthcare for Imperial College Healthcare NHS Trust

## Ali Kotadia

Team Leader

Clinical Engineering | Imperial College Healthcare NHS Trust

Charing Cross Hospital | Fulham Palace Road | London | W6 8RF

Phone: 020 331 11046 (Extension 11046) |

Email: aliakbar.kotadia@nhs.net

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From: Main Account [mailto:viamedinbox@gmail.com] On Behalf Of Zoey Teal

Sent: 25 November 2020 15:40

To: KOTADIA, Ali Akbar (IMPERIAL COLLEGE HEALTHCARE NHS TRUST)

Subject: Re: Faulty Microstim DB3 nerve stimulator

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Ali,

Thank you for your reply.

The fixed price is valid as long as nothing major is wrong with the unit.

It is probably best for us to receive the unit before we quote. Once the engineer has inspected the DB3, we will then send you a quotation and then you can raise the purchase order.

Your returns reference number is SRS67653 and I will post our address below.