



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Website question

1 message

Nicole Perkins <perkins_nicole@hotmail.com>
To: kate.griffiths@viamed.co.uk

3 December 2020 at 12:50

Hi Kate,

That's brilliant, thank you.

I have made payment by bank transfer.

My phone number is 07919 621708.

Many thanks,

Nicole

On 3 Dec 2020, at 12:39, Kate Griffiths <office@viamed.co.uk> wrote:

Good afternoon Nicole,

Thank you for your order.

Please see attached proforma invoice as requested. Are you able to give me your telephone number please?

Please let me know if you require any changes to be made.

Many thanks.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Thu, 9 Jan 2020 at 13:32, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Nicole,

Thank you for your reply.

Please find attached proforma invoice as requested, which is valid for 30 days.

If you require any changes to the proforma invoice, please let me know,

Once we have received payment, we will ship your order.

Many thanks.

Kind regards

Kate Griffiths

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On Thu, Jan 9, 2020 at 10:19 AM Nicole <perkins_nicole@hotmail.com> wrote:

Hi Kate,

Thank you for your reply and for all this information.

Please could we set up an account? My address for invoice and delivery is [119 Elphinstone Road, London, E17 5EY](#).

To start with could we please order:

1114005 - EyeMax Phototherapy Mask, Regular, pack of 20 x 1

1114006 - EyeMax Phototherapy Mask, Premie, pack of 20 x 1

Thanks for your help.

Best wishes,
Nicole

On 8 Jan 2020, at 09:13, Kate Griffiths <office@viamed.co.uk> wrote:

Good morning Nicole,

Thank you for your website question.

We do sell phototherapy masks, I have attached some leaflets for your information.

The price of item 1114005 - EyeMax Phototherapy Mask, Regular is £42.50 each for a pack of 20.

The carriage charges are as follows:

£5 when purchasing one pack, £7 when purchasing 2-4 packs and £10 when purchasing 5+

If you are buying as an individual, I would need to set up an account for you. To do so, I would need your invoice and delivery addresses so I could send you a proforma invoice. We would require payment before delivery.

Please let me know if you require any further information.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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<EyeMax Leaflet 2019-10-09.pdf><Neomask Phototherapy Eye Masks 2019-08-20.pdf>
<EyeMax Phototherapy Eye Masks GBP Price List 2019-01-16.pdf><NeoMask Phototherapy Eye Masks GBP Price List 2019-01-16.pdf>

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