



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: UPS-poikkeusilmoitus, seurantanumero 1Z9W9638DK68845092

1 message

Natalia Vankova <vankova@aktimed.ru>

1 December 2020 at 14:39

To: sarah walton <sarah.walton@viamed.co.uk>

Cc: Cathy Green <cathy.green@viamed.co.uk>

Dear Sarah,
thank you for the information.
Should we pay a separate invoice now or can you add this sum to the next shipment invoice?
The warehouse address is Evolog from now, yes.

Best regards,
Natalia Vankova

Purchasing manager | Aktimed Plus | www.aktimed.ru |
Tel: +7.812.448.95.36 #209 | Skype: natalia_vankova |
E-mail: vankova@aktimed.ru |

От: "Sarah Walton" <office@viamed.co.uk>**Кому:** "Natalia Vankova" <vankova@aktimed.ru>**Копия:** "Cathy Green" <cathy.green@viamed.co.uk>**Отправленные:** Вторник, 1 Декабрь 2020 г 17:01:40**Тема:** Re: UPS-poikkeusilmoitus, seurantanumero 1Z9W9638DK68845092

Dear Natalia,
Please be advised that we have your parcel back and will be able to ship out tomorrow. I need to make you aware that we will need to charge you another freight charge of \$27.92. Please can you confirm that you are happy for us to proceed?

Also, can you confirm that you will be using this new freight forwarder for all future orders?

Kind regards

Sarah Walton
Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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On Mon, 30 Nov 2020 at 09:20, Natalia Vankova <vankova@aktimed.ru> wrote:

Dear Sarah, hi
could you please readdress the shipment to the following address:

EVOLOG OY (for A.M.S. Antaeus OY)
[VANHA PORVOONTIE 231A, E1](#)
[01380 VANTAA](#)
info@evolog.fi
[+358401885525](tel:+358401885525)

Isn't it returned yet?

Best regards,
Natalia Vankova

Purchasing manager | Aktimed Plus | www.aktimed.ru |
Tel: +7.812.448.95.36 #209 | Skype: natalia_vankova |
E-mail: vankova@aktimed.ru |

От: "Sarah Walton" <office@viamed.co.uk>

Кому: "Наталья Ванькова" <vankova@aktimed.ru>

Отправленные: Понедельник, 30 Ноябрь 2020 г 11:43:41

Тема: Fwd: UPS-poikkeusilmoitus, seurantanumero 1Z9W9638DK68845092

Dear Natalia,
Please see the below email that we have received from UPS.

Kind regards

Sarah Walton
Customer Service Representative

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----- Forwarded message -----

From: **UPS Quantum View** <auto-notify@ups.com>

Date: Fri, Nov 27, 2020 at 10:43 PM

Subject: UPS-poikkeusilmoitus, seurantanumero 1Z9W9638DK68845092

To: <viamed.ups.email@gmail.com>



[Suomi] [English]

Pakettisi tila on vaihtunut.

Poikkeuksen syy: Palvelukatkos.

Poikkeuksen ratkaisu: Paketti palautetaan lähettäjälle.

Henkilö nimeltä Viamed Limited, on pyytänyt meitä ilmoittamaan, että alla mainitun lähetyksen tila on muuttunut.

Lähetystiedot

Seurantanumero:	1Z9W9638DK68845092
Vastaanottajan osoite:	Optima Freight oy For Antaeus Oy Manttaalitie 5-7 (Doors 1-3) Vantaa, 01530 FI
UPS-palvelu:	UPS STANDARD
Paketin paino:	0.5 KGS
Laskun numero:	RVM127113-1
Tilausnumero:	00006404

[\[Suomi\]](#) [\[English\]](#)

The status of your parcel has changed.

Exception Reason: Service disruption occurred.

Exception Resolution: The package will be returned to the sender.

At the request of Viamed Limited, this notice alerts you that the status of the shipment listed below has changed.

Shipment Details

Tracking Number:	1Z9W9638DK68845092
Ship To:	Optima Freight oy For Antaeus Oy Manttaalitie 5-7 (Doors 1-3) Vantaa, 01530 FI
UPS Service:	UPS STANDARD
Parcel Weight:	0.5 KGS
Invoice Number:	RVM127113-1
Purchase Order Number:	00006404

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[Lue UPS:n tietosuojailmoitus](#)

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