
RE: paypal Transaction ID: 6U711927VU300002X

1 message

oli@divelifeuk.co.uk <oli@divelifeuk.co.uk>
To: ryan.swaine@vandagraph.co.uk

25 November 2020 at 09:41

Morning Ryan,

If our order hasn't shipped yet, could you add 2x o2 sensor for the Divesoft (new) version and give us a ring so we can pay via card.

O

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 18 November 2020 13:01
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Hi Oli

I am sorry, there is currently nothing I can do with the trade pricing.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 18 Nov 2020 at 10:09, <oli@divelifeuk.co.uk> wrote:

Hi Ryan,

Anything you can do about that analyser price? The profit margin on it is rather small 😊

sorry had to ask

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 17 November 2020 15:44
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Thank you Oli

Please find your amended proforma invoice attached.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 17 Nov 2020 at 14:59, <oli@divelifeuk.co.uk> wrote:

Yes please

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 17 November 2020 14:01
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Hi Oli

Thank you, I recognise the sensor now. I have made one for someone before, it is a variation on our R-22AEX.

It may take me some time to put one together for you (approx 1 week), if you want to proceed?

Trade price would be £35 each EXW

Please let me know if you want me to add one to your order.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 17 Nov 2020 at 12:28, <oli@divelifeuk.co.uk> wrote:

I-81 is the code of the sensor, it's for analyser: <https://www.temc.it/en/de-ox-easy-oxygen-and-helium-analyzer/>

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 17 November 2020 11:52
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Hi Oli

Please find your updated proforma invoice attached.

With regards to the De-Ox I believe some of their analysers use a sensor with a 3 pin molex connector and this can be replaced with our R-41V. However, I am not familiar with the sensor for the I-81, do you have any pictures or specs you can send me?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 17 Nov 2020 at 11:05, <oli@divelifeuk.co.uk> wrote:

Hi Ryan

Yes sorry Quick Ox please

Do you have any thoughts on the sensor needed for the De-Ox analyser?

Oli

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 16 November 2020 12:43
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Dear Oli

Thank you very much for your email.

Please find a copy of your proforma invoice attached.

The VN202 you have selected does not have any accessories for taking samples from the cylinders, if you need this, then we can add the Quick Ox or DINKIT?

If you are happy to proceed with the order, you can make your payment to the details at the bottom of the invoice or give me a call with your CC details.

I will await your reply.

Thank you and best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 16 Nov 2020 at 10:35, <oli@divelifeuk.co.uk> wrote:

Hi Ryan,

Good to speak to you too brother.

Can I please have:

2x R17-VAN
1x R22-SHO
1x R22-VAN
1x vn202 (7910100)

I also need a replacement sensor for Industrial Oxygen Sensor I-81 as used in the De-Ox analysers

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: 02 November 2020 16:55
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Hi Oli

It was nice speaking to you.

Just to confirm, I have set you up as a trade customer. Please find our trade prices and some product information attached.

If you have any questions, please just let me know.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 30 Oct 2020 at 14:33, <oli@divelifeuk.co.uk> wrote:

Hi Gail,

I'm wondering if you could change the pricing on my account, I've noticed narked at 90 sell your products.

For example VN202 mkII Oxygen Analyser
on your site: £168
on narked: £180

That's less than 10% margin.

would love to push your products more, but would need better rates to be honest.

what can you do?

Oli

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Gail Bell
Sent: 20 October 2020 14:20
To: oli@divelifeuk.co.uk
Subject: Re: paypal Transaction ID: 6U711927VU300002X

Good afternoon Pete,

Please find attached your proforma invoice MAN126885 for the 1 x R-17VAN. This order will need to be paid separately.

Please check that all the details are correct including delivery address.

Our payment details are on the invoice or if you prefer you can call 07803907117 and provide credit card details.

Once payment is received we should be able to ship the complete order before the end of next week.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

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On Wed, 16 Sep 2020 at 11:30, Gail Bell <gail.bell@vandagraph.co.uk> wrote:

Good morning Olivier,

Thank you very much for your confirmation to keep on backorder.

We will be back in touch in due course.

Thanks again for your patience we really do appreciate it.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

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On Wed, 16 Sep 2020 at 09:55, <oli@divelifeuk.co.uk> wrote:

Hi Gail,

We'll keep them on back order 😊

Oli

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Gail Bell
Sent: 16 September 2020 09:39
To: julian@divelifeuk.co.uk
Subject: paypal Transaction ID: 6U711927VU300002X

Good morning Olivier,

Thank you very much for your paypal order transaction ID: 6U711927VU300002X

I am very sorry but we have been having supply issues.

With regards to new R-22VAN sensors, we have been unfortunately out of stock. O2 sensor production has been prioritised towards medical sensors and so our stock of scuba sensors has been delayed. We are looking at getting these sensors the 1st week in October but this may change.

Very sorry for any inconvenience this may cause.

You can leave on backorder or you can have a full refund.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

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