



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: R-17Med sensor

2 messages

Main Account <office@viamed.co.uk>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

25 November 2020 at 10:15

----- Forwarded message -----

From: **Fiona C Murdoch** <fiona@mstc-lothian.org.uk>
Date: Wed, 25 Nov 2020 at 10:15
Subject: RE: R-17Med sensor
To: sarah.walton@viamed.co.uk <sarah.walton@viamed.co.uk>

We need to order another one of these...

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sarah Walton
Sent: 26 November 2018 16:55
To: Fiona Murdoch <fiona@mstc-lothian.org.uk>
Subject: Re: R-17Med sensor

Hi Fiona,

Thank you for your email.

Please find attached a quotation, QUO05532 for 1 x R-17MED oxygen sensor for the MX300 monitor.

We can dispatch via Royal Mail for free, however we can not guarantee that it will be delivered by the following day. So, I have added a carriage charge for dispatching via UPS, the service I have used is for next day before 12 noon.

Please can you check that all the details on the quotation are correct. If you would like to go ahead, payment can be made over the telephone.

The only information I am missing is a contact telephone number for delivery purposes.

If you have any further questions, please do not hesitate to contact me.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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On Mon, 26 Nov 2018 at 15:42, Fiona Murdoch <fiona@mstc-lothian.org.uk> wrote:

Hi Sarah

We are the MS Therapy Centre [Lothian, 40c Swanfield, Bonnington Road, Edinburgh, EH6 5RX](#).

We would like to order a replacement sensor for our Teledyne MX300-I Portable Oxygen Monitor. If there is any way we could pay for expedited delivery (we cannot run our Oxygen Chamber without it) we will be happy to. Please let me know if you need any other information.

Thank you

Fiona

Fiona Murdoch
Project Worker

Kate Griffiths <kate.griffiths@viamed.co.uk>

25 November 2020 at 10:47

Draft To: fiona@mstc-lothian.org.uk, Sarah Walton <sarah.walton@viamed.co.uk>

Good morning Fiona,

Thank you for your email. Please accept my reply on behalf of Sarah.

Please see attached proforma invoice for 1 x R-17MED. Please let me know if you require any changes to be made.

As we are working remotely, please could I ask if you are able to pay by bank transfer? If not, I can ask a colleague in the warehouse to contact you to take a card payment over the phone, this may cause a slight delay.

Many thanks.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

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