

Service Repair Sheet SRS67619

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Magnus Persson

Company/ Hospital Name

Swevet - AB

Department

Position

Direct Phone

46 416 258 21

General Phone

46 771215500

Opera Account

00006308

Email

magnus.persson@swevet.se

Order Number

Date Received

28/Oct/2020

Booked in By

Robert Connor

Main Company

Viamed

Type Return

Quote

Service

Notes 20/Oct/2020 Zoey Teal

20/Oct/2020 Zoey Teal

Sending in a AX300-I. Serial number - 328347.

They would like it servicing. When the device is on the screen flashes sensor and 0.00. They can not calibrate it.

28/Oct/2020 Robert Connor

1 x AX300 s/n 328347, with base stand, cable s/n 0013869, R-17MED s/n 135326, and 3 x AA battery

Ready For quote

CGNeon 5.11.2020

Repair Complete Signed

CGNeon 20.11.2020

| SRN | Equipment | Stock Ref | Serial Number | Warranty |
|----------|----------------------|-----------|---------------|----------|
| SRN33232 | Oxygen Monitor | 0111230 | 328347 | 2 |
| SRN33233 | Oxygen Monitor Cable | 0131202 | 0013869 | 2 |
| SRN33234 | Oxygen Sensor | 0110017 | 135326 | 2 |

0180004 x 1 € 37.75.
S/N, SRS, SRN

0140013 x 1
old S/N, SRS, SRN

~~€ 28.00~~

0110017 x 1 ~~€ 42.00~~ € 32.00
SR SRS, SRN.

UPS x

~~32x24x15cm~~

32x24x15cm. 32x24x16cm

€ 23.51

~~32x24x12cm~~

Magnus Persson

Från: Main Account <viamedinbox@gmail.com> för Zoey Teal <office@viamed.co.uk>
Skickat: den 20 oktober 2020 15:26
Till: Magnus Persson
Ämne: Re: Repair

Dear Magnus,

Your new returns reference number is SRS67619.

Would you like us to send the VM2500-S back now or would you prefer for us to send it back with the AX300?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>
Email: zoey.teal@viamed.co.uk
Alternate email: zoey.teal@viamed.me.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Tue, Oct 20, 2020 at 2:02 PM Magnus Persson <magnus.persson@swevet.se> wrote:

Dear Zoey