



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Order 67724878

1 message

Main Account <office@viamed.co.uk>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

18 November 2020 at 13:13

----- Forwarded message -----

From: **Lawrence Edwards (CTM UHB - Clinical Engineering)** <Lawrence.Edwards@wales.nhs.uk>
Date: Wed, 18 Nov 2020 at 11:58
Subject: Order 67724878
To: info@viamed.co.uk <info@viamed.co.uk>, kate.griffiths@viamed.co.uk <kate.griffiths@viamed.co.uk>
Cc: Glenn Hampton (CTM UHB - Clinical Engineering) <Glenn.Hampton@wales.nhs.uk>

Good Morning,

Please see the above order number for reference to the following errors we have experienced. I hope you will be able to assist in correcting our current issues we are experiencing in regards to these problems.

Part Number: 0360010 Service test cover – We have only ordered 1 and 5 are on the order. We have currently received 2 from yourselves and will only ever have use of the one as it is a piece of test kit.

Part Number: 0330212 O-ring thin – has been used in error somehow as the item number should be Part Number: 0330214 O-ring thin.

I am so sorry to burden you with these issues as we don't usually have any problems when ordering from yourselves. Please either contact me on my telephone number directly or reply to this email so we can discuss these matters.

I very much appreciate your assistance in these matters of urgency.

Kind Regards

Lawrence (Alex) Edwards

Administrative officer**Clinical Engineering****Cwm Taf Local Health Board / Bwrdd Iechyd Lleol Cwm Taf** | Royal Glamorgan Hospital / Prince Charles Hospital | |

phone | ffôn : 01443 443628 / 01685 728292

Lawrence.Edwards@wales.nhs.uk

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A wnewch chi ystyried yr amgylchedd cyn argraffu'r neges hon.

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Croeso i chi gyfathrebu â'r bwrdd iechyd yn y Gymraeg neu'r Saesneg. Byddwn yn ymateb yn yr un iaith a ni fydd hyn yn arwain at oedi.

You are welcome to correspond with the health board in Welsh or English. We will respond accordingly and this will not delay the response.

Dolen gyswllt at ymwadiad Bwrdd Iechyd Prifysgol Cwm Taf - [Ymwadiad](#)
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