
VIAMED Stock Meeting - Any Other Business

0310030 loan unit

Issue ID #205056

Date Created 17/Nov/2020

Issued To: Steve Hardaker

Completed Status: Still Outstanding

Notes:

Copy Issue Main Issue #205054

Added by Steve Nixon sent to Philip Crossley

Guernsey have lost a 0310030 Tom Thumb. This is their fault, but we can't sell them a new one due to no covering CE certificate.

To get them out of a clinical need situation we could loan them a unit until they locate the missing one. To do this we need a unit that was manufactured when there was valid certification in place. SH believes that there is one in the demo cabinet, can this be tested and utilized? Can this be processed ASAP please.

Let's provide the loan unit and review the situation in say 1-2 months. If they can't find their unit we will have to see how we can resolve the situation.

For Viamed use, if needed in the future we can always produce a replacement demo unit at a later date, as it will only be used for `in-house` training.

17 Nov 2020 Steve Hardaker

Emailed to advise customer what we intend to do and to get an exact delivery address, department, contact name and number so that we can raise a FOC purchase order to supply on loan as discussed with SN.

18 Nov 2020 Steve Hardaker

Forwarded email to main office to put on an order to supply 1x 0310030 TT480 FOC to the following contact with the statement as authorized by SN:

“Supplied without charge on loan due to urgent clinical need as a replacement for a missing Tom Thumb”;

Contact delivery details:

Dawn Watterson

Risk/Governance Midwife

Loveridge Ward

Princess Elizabeth Hospital

Rue Mignot

St Andrews

Guernsey

GY6 8TW

Her contact number is 01481 725241 ext 4391

SH to follow up in a couple of months time to see whether it has been located.
