

#### Sarah Walton <viamed.sarah.walton@gmail.com>

## RE: ask resquet

1 message

Thibaut BISTER <t.bister@minerve.eu>

3 November 2020 at 14:25

To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>

We don't need the little languale clip

Thanks you very much

Bien cordialement

#### **Thibaut Bister**

Responsable relation fournisseur / Supply chain manager

#### **Equipement Vétérinaire MINERVE**

ZI, Rue de l'Aube - FR 51310 Esternay

T. +33 (0)3 26 42 50 15 F. +33 (0)3 26 42 50 16

t.bister@minerve.eu

De: Main Account <viamedinbox@gmail.com> de la part de Sarah Walton <office@viamed.co.uk>

Envoyé: mardi 3 novembre 2020 15:15:39

À: Thibaut BISTER Objet: Re: ask resquet

Dear Thibaut,

Thank you for your purchase order.

Apologies - my French is a little rusty! Please can you confirm that you require the small lingual clip (0025010) with the Y sensor?

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

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On Tue, 3 Nov 2020 at 13:59, Thibaut BISTER <t.bister@minerve.eu> wrote:

Dear Sarah,

Here is our order

Have a nice day

## Bien cordialement

## **Thibaut Bister**

Responsable relation fournisseur / Supply chain manager

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t.bister@minerve.eu

De: Main Account < viamedinbox@gmail.com > de la part de Sarah Walton < office@viamed.co.uk >

Envoyé: mardi 3 novembre 2020 11:11:40

À: Thibaut BISTER Objet: Re: ask resquet

Dear Thibaut,

Yes we have all part numbers currently in stock, so as soon as we have received a purchase order, we will be able to ship.

Kind regards

Sarah Walton

Customer Service Representative

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On Tue, 3 Nov 2020 at 10:04, Thibaut BISTER <t.bister@minerve.eu> wrote:

Ho Sorry,

Universal mounting kit part number 0022171

Bien cordialement

**Thibaut Bister** 

Responsable relation fournisseur / Supply chain manager

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t.bister@minerve.eu

De: Main Account <viamedinbox@gmail.com> de la part de Sarah Walton <office@viamed.co.uk>

Envoyé: mardi 3 novembre 2020 10:49:23

À: Thibaut BISTER **Objet:** Re: ask resquet

Good morning Thibaut,

We currently have stock of the VM-2160, part number 0012175 and the Universal Mounting Clamp, part number 0121200. Please can you confirm the part number you require for the -UNIVERSAL MOUNTING KIT VM2160?

Kind regards

Sarah Walton

**Customer Service Representative** 

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On Tue, 3 Nov 2020 at 09:20, Thibaut BISTER <t.bister@minerve.eu> wrote:

Dear Sarah,

Can you deliver the following items to us very quickly:

- PULSE OXYMETER VIAMED VM2160
- UNIVERSAL MOUNTING KIT VM2160
- UNIVERSAL MOUNTING CLAMP VM1212

Quantity: 1 of each ref

We are waiting for your response to order

Have a good day

# **Bien cordialement**

### **Thibaut Bister**

Responsable relation fournisseur / Supply chain manager

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