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Good Morning Steve,

Following the two batches receipted at JFD over the last couple of weeks, I wish to provide some feedback and a summary of what is still left outstanding relating to the issues that were found on the oxygen cells (DB200381).

The two most recent batches have been spot on, with no issues identified, I think the ability for your team to be able to test fit prior to delivery has eliminated the orientation issue, I am happy that this shall stop this type of failure going forward.

In summary,

We have received the following:

Batch 1 (Qty 121) – 21/07

Batch 2 (Qty 31) – 24/07

as per SRS67494 and notification number 300223888

We returned qty 167 for rework / replacement and it was notified that 6 were out with warranty and have been returned (albeit only 5 were returned to us)

Serial numbers 100005, 100499, 100500, 100501 and 100587 have been received, Serial No. 100001 was not returned to us.

This leaves a balance of 9 off, can you please confirm the status? We can state serial numbers if need be. **These will be replaced with new sensors as part of the next batch.**

In addition, we have now had the all affected items returned back to us from our various stock locations worldwide, this now covers all items that we have in our stock with the same issue, we intend to send these back to Vandagraph for

The serial numbers are as follows:

Qty 11 off **August 2019 batch**

101156, 101159, 101162, 101163, 101166, 101167, 101176, 101221, 10274, 101255 and 1010256. These all display the population and orientation issue

Qty 3 off **February 2020 batch**

101487 (Low output 0.080), 101581 and 101582 (Orientation issue)

Please return quoting returns number: SRS67567

I believe these will still be within the warranty period, but if you could please confirm prior to us returning these.

Many Thanks

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