
RE: Vandagraph Ltd. Invoice(s) RAN126081-1

1 message

Christian LE ROUSIC <christianlerousic@hotmail.com>
To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

28 October 2020 at 09:54

Hi Ryan ,

The sensor shown with the oxy tester is the old one I was using so far.
The new one , serial number 509818, is the one on the other picture.

As I was explaining in my first email, the new one displays a false oxygen reading, or very unstable.

Please let me know if you accept to replace it if I send it back to you .

Best regards.

Christian.

De : Main Account <viamedinbox@gmail.com> de la part de Ryan Swaine <office@viamed.co.uk>**Envoyé :** mardi 27 octobre 2020 16:05**À :** Christian LE ROUSIC <christianlerousic@hotmail.com>**Objet :** Re: Vandagraph Ltd. Invoice(s) RAN126081-1

Hi Christian

I apologise, as we did not receive your first email regarding this situation.

The sensor in the picture is not the one that we recently supplied, can you confirm that you are using the new sensor?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 26 Oct 2020 at 12:09, Christian LE ROUSIC <christianlerousic@hotmail.com> wrote:

Good afternoon,

I am coming back to you regarding the oxygen sensor I recently purchased.
As explained in the email below, this sensor doesn't work properly and I would like to know if you could replace it .

Best regards.

Christian Le Rousic

(+33) 633 57 66 41

De : Christian LE ROUSIC <christianlerousic@hotmail.com>
Envoyé : vendredi 2 octobre 2020 17:22
À : accounts@vandagraph.co.uk <accounts@vandagraph.co.uk>
Objet : RE: Vandagraph Ltd. Invoice(s) RAN126081-1

Good Afternoon,

I am sorry to inform you that the oxygen sensor R-17VAN, serial number 509818, I recently purchased doesn't work properly.

When measuring air, the oxygen percentage displayed is around 15%, and with pure oxygen, only about 70%.

See attached picture of the the oxy tester I am using, with the oxygen sensor I was using so far.

Can I send you back the oxygen sensor I just bought, and would you replace it ?

Best regards.

Christian Le Rousic

(+33) 633 57 66 41

De : accounts@vandagraph.co.uk <accounts@vandagraph.co.uk>
Envoyé : mardi 22 septembre 2020 10:04
À : christianlerousic@hotmail.com <christianlerousic@hotmail.com>
Objet : Vandagraph Ltd. Invoice(s) RAN126081-1

Please find attached invoice(s) from Vandagraph Ltd.

Should you have any queries please do not hesitate in contacting us.
accounts@vandagraph.co.uk

Regards
Accounts Department
Vandagraph Ltd
accounts@vandagraph.co.uk

Please do not reply to this Email as it is unmonitored.

2 attachments



Old sensor.jpg
212K

New sensor.jpg
160K

France		Contact Name: Christian Le Roux		
Invoiced Address:		Contact Tel: +33 632718871		
Christian Le Roux		Account: 00000000		
45 Rue Flandre		Customer Reference: 000000000000		
92000		Date: 21 Sep 2020		
France				
Deliver		N126081-1		
CIP Carriage at		Incoterms: 2020		
Royal Mail RV925486061GB - PJ		Email: gail.le@syndigraph.co.uk		
Item Reference	Description	Ordered	Custom Delivery	Remarks
0116717	Chargé de service R-17MAN	1	1	
Tariff: 90271010	Rate: 539818			
PPSMTS	Royal Mail International Tracked and Signed			