

Sarah Walton <viamed.sarah.walton@gmail.com>

Re: Order 15461

1 message

Sarah Walton <sarah.walton@viamed.co.uk> Reply-To: sarah.walton@viamed.co.uk To: clare@bostonequipment.com

16 October 2020 at 08:03

Good morning Clare,

Thank you for your new order.

Order 15461 was requested to be shipped at the end of November by Ross. I have asked our warehouse to advise if we have enough stock to ship this order earlier. As soon as I have heard back, I will let you know.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

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On Thu, 15 Oct 2020 at 16:18, Clare Hewett <clare@bostonequipment.com> wrote:

Good Afternoon Sarah,

Can you please arrange for our order 15461 to be shipped ASAP?

I have also attached a new order which will will need approx. mid-November at the movement - I will advise nearer the time.

Kind Regards

Clare

16/10/2020 Gmail - Re: Order 15461

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On Mon, 28 Sep 2020, at 2:50 PM, Sarah Walton wrote:

Dear Clare.

I am writing to inform you that your order, 15334 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W96386876935931.

Please see attached delivery note, DVM125458-1.

Kind Regards

Sarah Walton

Customer Service Representative

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Attachments:

• DVM125458-1.pdf