



Gail Bell <viamed.gail.bell@gmail.com>

question about oxygen analyzers/quotation request

3 messages

Mireia Gil - A360 <mireia.gil@azimut360.coop>

12 October 2020 at 07:40

To: gail.bell@vandagraph.co.uk

Dear Gail,

I hope you are doing fine. I get in touch because 2 of the oxygen sensors we are using with VN-202 oxygen analyzers in Fiji are giving 0.0 reading and cannot be calibrated. They have been checked as per possible causes listed in the user manual and it is most likely that the "Sensor is exhausted".

The sensors were purchased on 10/07/2018, Invoice No. VG00189310.

I would like to know what could be the possible cause for the failure (lack of use could be an explanation?) and also if you could quote 2 sensors (including the shipment to Spain).

Thanks in advance, with kindest regards,

Mireia Gil

Azimut 360 SCCL / Azimut O2

Skype: mireia_gil

+34 670 681 637 / +34 932 171 963

On 05/12/2019 12:54, Gail Bell wrote:

Good morning Mireia,

Thank you for your email.

With regards to sensor life there is no advantage from disconnecting from the analyzer. Unfortunately due to the nature of the sensor it is constantly working regardless weather is is connected to an analyser.

In regards to pricing, please can you let us know if you are going to have regular requirements or give us an idea of your requirements over the next 6-12 months. Please note we do not recommended storing this items in stock we would suggest that you only purchase when you are going to put them into use with in 6 months.

I look forward to your reply.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

Company registered in England, No. 02332105.

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On Wed, 4 Dec 2019 at 20:23, Mireia Gil - A360 <mireia.gil@azimut360.coop> wrote:

Dear Gail,

in fact we need reliable, robust equipment, so I think we will keep the VN202. What is the minimum number of units we should order to get a better price?

Finally, I wanted to ask you if it is recommended to store the O2 analyzer (the part we connect to the device) separate from it while not using it? or it does not have any effect on its lifespan?

Thanks in advance, all the best,

Mireia Gil

Azimut 360 SCCL / Azimut O2

Skype: mireia_gil

+34 670 681 637 / +34 932 171 963

El 03/12/2019 a les 17:30, Gail Bell ha escrit:

Good afternoon ,

Thank you for your enquiry. We can offer you the AD300, this device is not as robust as the VN202, but it has a button which activates an automatic calibration, without the need for a dial. Please note that the AD300 is also fitted with a hypoxic alarm preset at 18%.

Please find attached AD300 leaflet and pro-forma invoices VPRO11188 dated 3.12.2019 for the AD300 and VPRO11187 dated 3.12.2019 for the VN202mkII as previous for your approval and payment. Please let me know which one you require.

Please check that all the details are correct, including delivery address.

Our payment details are on the invoice, or if you prefer you can call the office on 01535 634900 to provide credit card details.

Once payment is received we can then ship your order.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

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On Tue, 3 Dec 2019 at 16:21, Ryan Swaine <office@viamed.co.uk> wrote:

Ryan Swaine

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Mireia Gil - A360** <mireia.gil@azimut360.coop>

Date: Tue, 3 Dec 2019 at 12:31

Subject: p-17-31-O Request for Quotation

To: Jean Lamb <jean.lamb@vandagraph.co.uk>

Dear Jean,

could you please send us a quote for 5 units of VN202mkII + O2 concentrator adaptor?

Do you have any other model of O2 analyzer that does not have the wheel to set the device on 20.9% ? the sensitivity of the wheel is extremely big and it is almost impossible to set it on 20.9%.

Thanks in advance, all the best,

Mireia Gil

Azimut 360 SCCL / Azimut O2

Skype: mireia_gil

+34 670 681 637 / +34 932 171 963

El 14/02/2019 a les 15:03, Jean Lamb ha escrit:

Dear Mirela,

for your reference.

Regards
Jean Lamb
Vandagraph
14th Feb19

----- Forwarded message -----

From: **Jean Lamb** <jean.lamb@vandagraph.co.uk>

Date: Thu, Feb 14, 2019 at 1:58 PM

Subject: Re: Fwd: Request for 2 O2 analysers

To: David Peel <ashdown.consult@gmail.com>

Dear David,

Thank you for the payment - I attach a copy of the invoice. The package will be picked up by UPS today

Regards
Jean Lamb
Vandagraph
14th Feb19

On Thu, Feb 14, 2019 at 10:21 AM David Peel <ashdown.consult@gmail.com> wrote:

Dear Jean and Mireia

This has been paid today.

Please can you issue a receipt for our files.

Yours David

From account
e-Payments Plan
20-17-19 60711187
To account
Vandagraph Ltd
20-78-42 90903124
Amount
£310.00
Processing Time
Immediate payment
Payment Reference
VPR011025

[Tell me more about payments](#)

On Wed, Feb 13, 2019 at 10:06 AM Mireia Gil - A360

<mireia.gil@azimut360.coop> wrote:

Dear Jean,

I copy to the email David Peel from Ashdown Consultants, our partner in the Sierra Leone project and that will be paying for the proforma (as they are based in the UK and we will avoid exchange taxes and other bank costs). I reckon the final invoice should be then issued to Ashdown Consultants, David, could you please confirm?

On the other hand, the shipment should be done to our offices in Barcelona as we will be packing all the equipment before sending it to Sierra Leone.

David, please find attached the proforma invoice that Vandagraph prepared for the O2 analysers for Sierra Leone. Would you mind sharing the payment receipt when you have it?

Is there any other needed information I am missing?

Thanks a lot in advance.

All the best,

Mireia Gil
azimut360
+34 670 681 637



El 31/1/2019 a les 17:43, Jean Lamb ha escrit:

Dear Mireia,

Just checking that you received the attached proforma invoice?

Regards
Jean Lamb
Vandagraph
31st Jan19

----- Forwarded message -----

From: **Jean Lamb** <jean.lamb@vandagraph.co.uk>
Date: Fri, Jan 11, 2019 at 12:15 PM
Subject: Re: Request for 2 O2 analysers
To: Mireia Gil - A360 <mireia.gil@azimut360.coop>

Dear Mireia

Thank for your request - Ryan is on vacation this week but I have prepared the proforma invoice which is attached.

We have available from stock.

If you confirm an order please let us know if you wish to charge same card ends.....6018

Regards
Jean Lamb
Vandagraph
11th Jan19

On Fri, Jan 11, 2019 at 9:56 AM Mireia Gil - A360
<mireia.gil@azimut360.coop> wrote:

Dear Ryan,

I hope you are doing well and you had a wonderful 2019 start.

We are currently working on a new project and I would need 2 units of Vandagraph VN202 O2 analyser, including the connector part you supplied the last time.

Could you please send us a quotation for the described equipment, including the transport to Barcelona?

We would also like to know what is the expected lifetime for the oxygen sensor and if there is any means we could use to maximise the life, by preventing it to be in contact with air?

Thanks a lot in advance.

All the best,

--

Mireia Gil
azimut360
+34 670 681 637



Gail Bell <gail.bell@vandagraph.co.uk>
Reply-To: gail.bell@vandagraph.co.uk
To: ryan.swaine@vandagraph.co.uk

12 October 2020 at 08:37

please advise

Kind regards

13/10/2020

Gmail - question about oxygen analyzers/quotation request

Gail Bell
<http://www.vandagraph.co.uk/>
Email gail.bell@vandagraph.co.uk
Tel: +44 (0)1535 634900
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Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Mireia Gil - A360 <mireia.gil@azimut360.coop>
Cc: Gail Bell <gail.bell@vandagraph.co.uk>

13 October 2020 at 15:03

Dear Mireia

Thank you very much for your email.

The sensors are guaranteed for 12 months, but typically last 2+ years, it is unusual for them to last anymore than 4.

Lack of use will not have any negative impact on the life of the sensors. Environmental conditions do play a large part in how long the sensors last; warm climates will usually shorten the life of the sensors or if the sensors have been left out in the sunshine.

My colleague Gail will send you a proforma invoice for the 2 replacement sensors you require.

Please let me know if you have any questions.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

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