
Fwd: Incorrect O2 sensors

2 messages

Main Account <viamedinbox@gmail.com>
To: Zoey Teal <zoey.teal@viamed.co.uk>

Fri, Oct 2, 2020 at 9:52 AM

----- Forwarded message -----

From: **shaun gray** <smg_ge@msn.com>
Date: Fri, 2 Oct 2020 at 09:43
Subject: Incorrect O2 sensors
To: Main Account <viamedinbox@gmail.com>

You have supplied the wrong oxygen sensors
Please replace with the correct R17A NOT R17MED
WE'RE HAVING LOTS OF ISSUES

SHAUN
SMG GARAGE EQUIPMENT
07831708781Mobile

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Zoey Teal <zoey.teal@viamed.co.uk>
Draft To: smg_ge@msn.com

Fri, Oct 2, 2020 at 11:00 AM

Good afternoon Shaun,

Apologies about this.

The order just said R-17 so I should have checked if you required a different sensor to the R-17MED.

Please can you return the R-17MED sensors using returns reference number SRS67607? Are you sending the full 10 back to us?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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