



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

**Re: Order 15062060SW Tracking 1Z9W96386877951699**

1 message

**info@sauerstoffsensoren.de** <info@sauerstoffsensoren.de>  
To: sarah.walton@viamed.co.uk

22 September 2020 at 12:32

Dear Sarah,

thank you for your reply.

I take what will be available.

Could you please upgrade my order of R-17Av to 50 pcs?

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

Am Bienenstock 19  
45327 Essen

Tel. +49-201-7587731  
Fax +49-201-7587732  
<http://www.sauerstoffsensoren.de>  
[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)



Am 22.09.2020 12:54, schrieb Sarah Walton:

Dear Christian,

Apologies but we have only received a small number of R-22AV sensors from our supplier but not enough to cover any of your orders. All other automotive sensors are due in shortly. I have asked our Commercial Director to provide me with a date of when they will be arriving. As soon as I have this information, I will let you know.

Again, apologies.

Kind regards

Sarah Walton

Customer Service Representative

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

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On Mon, 21 Sep 2020 at 15:13, Sarah Walton <[sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)> wrote:

Dear Christian,

Apologies for the delay in my reply.

We have just received stock today. They need to go through the QA process before I can advise when they will be ready for shipping.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 21 Sep 2020 at 09:21, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

are there any news on

| R-17A-LV: 25 pcs - lead time approximately 2 - 3 weeks.

Is there a chance to receive them this month or should i better plan to receive them in October?

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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Am 04.09.2020 13:56, schrieb Sarah Walton:

| Dear Christian,

I have added the stock to your existing order.

As soon as stock becomes available, we will let you know.

Kind regards

Sarah Walton  
Customer Service Representative

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On Fri, 4 Sep 2020 at 12:48, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

could you please also add

50x R-22A

to my order?

Thank you.

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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45327 Essen

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Am 27.08.2020 11:21, schrieb Sarah Walton:

Dear Christian,

R-17A-LV: 25 pcs - lead time approximately 2 - 3 weeks.

R-17AV: 25 pcs - lead time approximately beginning of October.

R-21A: 25 pcs - lead time approximately beginning of October.

R-22AV: 100 pcs - Already 50 sensors on back order. For all 100 sensors current lead time is the beginning of September now but I will need to check this information for you.

If any of the above lead times change, I will let you know.

Kind regards

Sarah Walton

Customer Service Representative

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On Thu, 27 Aug 2020 at 09:57, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

thank you.

Actually i need:

R-17A-LV: 25 pcs

R-17AV: 25 pcs

R-21A: 25 pcs

R-22AV: 100 pcs

Any open order is included in this amounts.

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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Am 27.08.2020 10:51, schrieb Sarah Walton:

Dear Christian,

Unfortunately we do not have stock, however we have limited stock for all due in soon.

I would advise placing an order as soon as possible to secure stock. The demand is high at the moment and we already have back orders on our system for stock coming in, so lead times and availability is changing all the time.

How many sensors do you require?

Kind regards

Sarah Walton  
Customer Service Representative

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On Thu, 27 Aug 2020 at 09:40, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

are

R-17A-LV

R-21A

R-17AV

available?

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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Am 20.08.2020 12:44, schrieb Sarah Walton:

Dear Christian,

Unfortunately we are still waiting for stock to arrive. As soon as I have more information, I will let you know.

Kind regards

Sarah Walton  
Customer Service Representative

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On Wed, 19 Aug 2020 at 15:08, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

thank you.

Are R-22AV also available again?

---

Gruß,

Christian Rose  
[Sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)

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Am 19.08.2020 15:25, schrieb Sarah Walton:

Dear Christian,

I am writing to inform you that your order has been dispatched.

You can track your order on the UPS website, [www.ups.com](http://www.ups.com), with the following tracking number 1Z9W96386877951699.

Please see attached delivery note, DVM124376-1 and a copy of your invoice, RVM124376-1.

Kind Regards

Sarah Walton  
Customer Service Representative

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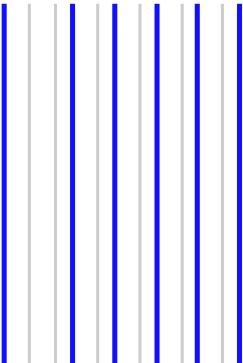
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