



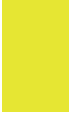

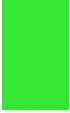








VIA MED

V1000 Foetal Heart Simulator

Class I



VIA MED

-  Stock References Review
-  Supplier Review
-  Sales Review
-  Countries Review
-  Returns Review
-  Design Changes Review
-  User Instructions Review
-  Labels Review
-  Document Updates Review
-  Internal Issues Review
-  Clinical / FDA Incidents online search

Stock References Review

Stock Reference	Description
0013110	Carrying case.
1410000	Foetal Heart Simulator model V1000.
1420000	Wall mount for Foetal Heart Simulator
1420001	Case protector for Foetal Heart
1430270	PCB - Foetal Heart Simulator.
1430284	V1000 Case with keypad cut outs.
1430285	V1000 Case.
1430286	V1000 Case Seal Kit.
1430287	V1000 Battery Compartment 4 x AA
1430288	V1000 Battery Clip 4 x AA
1430295	V1000 Keypad Membrane
1430296	V1000 label set (2) - case rear panel.
1430297	V1000 intensity control potentiometer.
1430300	V1000 PCB Assembly.
1430301	V1000 Transducer Mount.
1430302	V1000 Transducer.
1430303	V1000 Transducer mounting screw.
1430304	V1000 Transducer mounting washer.
1430305	V1000 Transducer mounting nut/spacer.
1430306	V1000 Transducer screw.
1430307	V1000 Transducer washer.
1430308	V1000 Transducer nut.
1430309	V1000 Transducer interface cushion.
1430319	V1000 Transducer interface cushion (v2).
1430320	V1000 Transducer v2.
1440000	Labour charge - Repair of V1000 Foetal
1450000	Packing box - V1000
1480000	Foetal Heart Simulator V1000 - Service
1480001	Foetal Heart Simulator V1000 -
1490000	Leaflet - V1000 Foetal heart simulator.
1490001	Instructions for Use - V1000 Foetal
1490002	V1000 Product Application Sheet

Comments on Stock references review:

part numbers upto date

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
1430297	V1000 intensity control	00009061	114-1620	Farnell	B
1430303	V1000 Transducer mountin	00009061	142-0528	Farnell	B
1430304	V1000 Transducer mountin	00009061	2506007	Farnell	B
1430305	V1000 Transducer mountin	00009061	141-9449	Farnell	B
1430297	V1000 intensity control	00009123	114-1620	RS Components Ltd	B
1430320	V1000 Transducer v2.	00009123	786-8929	RS Components Ltd	B
1430306	V1000 Transducer screw.	00009314	0721020008Z	Bradford Bolt & Nut Comp	B
1430307	V1000 Transducer washer.	00009314	211M020AZ	Bradford Bolt & Nut Comp	B
1430308	V1000 Transducer nut.	00009314	0911020Z	Bradford Bolt & Nut Comp	B
1490000	Leaflet - V1000 Foetal h	00009360		Print Centre	C
1490000	Leaflet - V1000 Foetal h	00009366		Warwick Printing	B
1490001	Instructions for Use - V	00009366		Warwick Printing	B
0013110	Carrying case.	00009445		Openhouse Products Ltd	B
1430270	PCB - Foetal Heart Simul	00010020		P & M Services	B
1430284	V1000 Case with keypad	00010665		Pendle Signs & Plastics	B
1430296	V1000 label set (2) - ca	00010665	1430296	Pendle Signs & Plastics	B
1420000	Wall mount for Foetal He	00011450	A 92 26 227	OKW Enclosures	B
1420001	Case protector for Foeta	00011450	A9177008	OKW Enclosures	B
1430285	V1000 Case.	00011450	A9077107	OKW Enclosures	B
1430286	V1000 Case Seal Kit.	00011450	A9177006	OKW Enclosures	B
1430287	V1000 Battery Compartment	00011450	A9174004	OKW Enclosures	B
1430288	V1000 Battery Clip 4 x A	00011450	A9161001	OKW Enclosures	B
1450000	Packing box - V1000	00011818		Macfarlane Group	B
1430300	V1000 PCB Assembly.	00012189	V1000-1.1	Northern Hi-Tec - NHT	B
1430301	V1000 Transducer Mount.	00012189	V1000-2	Northern Hi-Tec - NHT	B
1430295	V1000 Keypad Membrane	00012225		Danielson - Schurter	B
1430302	V1000 Transducer.	00012227	WM-R57A	Omni Circuits Internatio	B

Comments on Suppliers:

with regard OKW Enclosure - no purchases since 2018,

Sales Information

Stock Reference	Description	2014	2015	2016	2017	2018	2019	2020
0013110	Carrying case.	11	9	6	5	3	6	9
1410000	Foetal Heart Simulator model V1000.	34	38	43	34	53	43	26
1420000	Wall mount for Foetal He			2	5	1	1	1
1420001	Case protector for Foeta	7	9	24	12	24	6	14
1430270	PCB - Foetal Heart Simul							
1430284	V1000 Case with keypad				1			
1430285	V1000 Case.					100		
1430286	V1000 Case Seal Kit.							
1430287	V1000 Battery Compartment							
1430288	V1000 Battery Clip 4 x A		1	1	1	1		
1430295	V1000 Keypad Membrane	7	3	9	15	4	5	2
1430296	V1000 label set (2) - ca							
1430297	V1000 intensity control	1		1	2			
1430300	V1000 PCB Assembly.		1	1			1	
1430301	V1000 Transducer Mount.		2		1			
1430302	V1000 Transducer.					1	1	
1430303	V1000 Transducer mountin							
1430304	V1000 Transducer mountin							
1430305	V1000 Transducer mountin							
1430306	V1000 Transducer screw.				4			
1430307	V1000 Transducer washer.				4			
1430308	V1000 Transducer nut.				8			
1430309	V1000 Transducer interface cushion.	11	19	39	36	38	23	23
1430319	V1000 Transducer interface cushion (v2).	6	6					
1430320	V1000 Transducer v2.		2		1			
1440000	Labour charge - Repair of V1000 Foetal							
1450000	Packing box - V1000							
1480000	Foetal Heart Simulator V1000 - Service	17	22	43	36	38	26	23
1480001	Foetal Heart Simulator V1000 -				8	10	20	3
1490000	Leaflet - V1000 Foetal h					50		
1490001	Instructions for Use - V							
1490002	V1000 Product Application Sheet							

Comments on Sales Information:

units still selling in limited numbers

Countries Review

Comments on Sales to Countries:

no risks with selling to different countries

Comments on Risks with Sales to Countries:

no risks with selling to different countries

Returns and Q.A. Fails Review

Stock Reference	Fault	2014	2015	2016	2017	2018	2019	2020
0013110	No Fault Found		1					
0013110	No Fault Return To Stock							
1410000	Needs Evaluating							5
1410000	Battery Contacts Replaced And Calibrated		1	1		1		
1410000	Broken Wire	1				1		
1410000	Calibration Checked				6	9	21	2
1410000	Clean And Check		3	1				
1410000	Dead		1					
1410000	Faulty Board	1						
1410000	Membrane Keys Not Working	1	2					
1410000	New					1		
1410000	No Fault Found	1	1		1		3	
1410000	Replaced Interface Cushion				1			
1410000	Replaced Keyboard Interface Cushion	5	3		2			
1410000	Replaced Keypad			2	4			
1410000	Replaced Keypad And Checked Calibration				5	4	2	1
1410000	Replaced PCB And Calibrate		1	1				
1410000	Replaced PCB and Keypad then Calibrate						1	
1410000	Replaced Potentiometer			1				
1410000	Replaced Transducer And Serviced				2	1	1	
1410000	Replaced Transducer Interface Cushion And Calibrate	10	12	12	4			
1410000	Serviced And Calibrated	1	5	20	9		1	
1410000	Serviced And Calibration Checked				11	33	21	21
1410000	Serviced With New Keypad			6	5		2	1
1410000	Serviced With New Pot And Keypad	1						
1410000	Transducer Cushion Interface Replaced.		1					
1410000	Unchecked - Returned To Stock							
1410000	Unit Leaking							
1420001	No Fault Found		1					
1420001	No Fault Return To Stock				1			
1420001	Unchecked - Returned To Stock							

Comments on Returns:

mainly calibration returns

Comments on Risks with Returns and Potential Re-work:

no risks with returns

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

no product changes

Comments on Risks with Design Changes:

no product changes

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
16897	V1000 Foetal Heart Simulator Instructions for Use User Manual V1...	10/05/16

Comments on User Instructions:

Simple unit instructions still fit for purpose

Comments on Risks User Instructions:

no product changes

Labels Review

Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
12017	V1000 Foetal Heart Simulator Labels	11/10/12

Comments on Labels:

no changes

Comments on Risks Labels:

no changes

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
30404	V1000 Foetal Heart Simulator Clinical Trials Reports Reviews and...	24/07/19

Comments on Document Changes:

no changes

Comments on Risks with Document Changes:

no changes

Internal Issues Review

Number of Issues reviewed: 89

Issue ID	Subject
155451	Xero Accounts Upgrade Stock Queries 1410000 Foetal Heart Simulator model V1000. Need up to date service manual
168434	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000264 1410000 122379
166186	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000570 1430309 122035
166185	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000570 1480000 122035
161375	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000981 1430309 ORD01673
167593	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000990 1410000 122225
167355	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000990 1410000 122225
167356	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000990 1420001 122225
165164	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001288 1430309 121869
165163	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001288 1480000 121869
154136	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001288 1480000 ORD99963
162866	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001770 1430309 121568
162881	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001770 1480000 121568
150797	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001830 1410000 ORD99327
159742	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002340 1410000 ORD01328
168783	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002950 1430309 122437
168782	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002950 1480000 122437
167926	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002990 1430309 122309
167925	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002990 1480000 122309
196400	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003420 1410000 125869
162942	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 1480001 121541
162240	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 1480001 121541
166888	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004295 0013110 122152
167106	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004295 1410000 122152

Issue ID	Subject
166887	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004295 1410000 122152
166889	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004295 1420001 122152
151606	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004880 1410000 ORD99514
157080	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004880 1480001 ORD00607
164053	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005117 1430309 121707
164050	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005117 1480000 121707
154713	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005363 1410000 ORD00068
167908	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006261 1430309 122303
167907	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006261 1480000 122303
161377	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006278 0013110 ORD01707
157283	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006278 1410000 ORD00684
161921	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006278 1410000 ORD01707
168454	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006320 1410000 122387
155659	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006381 1410000 ORD00238
190222	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006582 1410000 124578
151115	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006582 1410000 ORD99394
162236	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006588 0013110 ORD01906
190223	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006588 1410000 124695
162218	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006588 1410000 ORD01906
153684	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006588 1410000 ORD99858
159242	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006596 1410000 ORD01190
163201	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006610 0013110 121578
163200	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006610 1410000 121578
166792	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006710 1410000 122131
166791	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006710 1420000 122131
166790	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006710 1420001 122131

Issue ID	Subject
164252	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006738 1410000 121573
162991	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006738 1410000 121573
154960	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006738 1410000 ORD00102
165553	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006742 1410000 121940
165234	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007020 1410000 121883
152329	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007173 1410000 ORD99652
154135	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007446 1410000 ORD99971
154883	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007909 1410000 ORD00105
166166	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00011608 1430309 122030
166161	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00011608 1480000 122030
155660	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012121 1410000 ORD00239
184285	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012178 1410000 123750
155431	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012592 1410000 ORD00201
163721	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00013104 1430309 121655
163720	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00013104 1480000 121655
155259	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00013143 1410000 ORD00188
173165	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder CID14624 1410000 123284
184288	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder CID14893 1410000 123789
193632	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder CID15438 1410000 125200
194791	Xero Accounts Upgrade Sales Pricing updates - carrying cases
175515	Xero Accounts Upgrade VIAMED Stock Meeting Production In Production List (556)
157830	Xero Accounts Upgrade VIAMED Stock Meeting Production In Production List (556)
152816	Xero Accounts Upgrade VIAMED Stock Meeting Production In Production List (556)
156051	Xero Accounts Upgrade VIAMED Stock Meeting Production Statistics (551)
93168	Xero Accounts Upgrade Other SRS65920 V100 repairs processing issues
155611	Xero Accounts Upgrade VIAMED Management Meeting V1000 Commissions Review (641)

Issue ID	Subject
155883	Xero Accounts Upgrade Web Site Updates Web Site Question ID 7893
156637	Xero Accounts Upgrade Web Site Updates Web Site Question ID 7908
156736	Xero Accounts Upgrade Web Site Updates Web Site Question ID 7911
159544	Xero Accounts Upgrade Web Site Updates Web Site Question ID 7952
173030	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8085
176336	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8120
188746	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8165
189441	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8178
191819	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8197
193246	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8215
194529	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8226
195779	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8235
196970	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8249

Comments on Issues:

nothing major concern in the issue system

Comments on Risks with Issues:

no risks found in the issues system

VIAMED Stock Meeting - Stock Queries

1410000 Foetal Heart Simulator model V1000. Need up to date service manual

Issue ID #155451

Date Created 27/Sep/2019

Issued To: Steve Nixon

Completed Status: 07 May 2020

Notes:

Added by Helen Lamb sent to Steve Nixon

Need a up to date service manual. V1000 1410000

Issues:155451

- Sales Back Orders Review - By Customer
Backorder 00000264 1410000 122379
Issue ID #168434
Date Created 01/Jan/1970
Issued To:
Completed Status: 11 Mar 2020
Stock Ref: 1410000
Order Number: 122379

Notes:

Issues:168434

- Sales Back Orders Review - By Customer
Backorder 00000570 1430309 122035
Issue ID #166186
Date Created 01/Jan/1970
Issued To:
Completed Status: 20 Feb 2020
Stock Ref: 1430309
Order Number: 122035

Notes:

Issues:166186

- Sales Back Orders Review - By Customer
Backorder 00000570 1480000 122035
Issue ID #166185
Date Created 01/Jan/1970
Issued To:
Completed Status: 20 Feb 2020
Stock Ref: 1480000
Order Number: 122035

Notes:

Issues:166185

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000981 1430309 ORD01673

Issue ID #161375

Date Created 30/Dec/2019

Issued To: General

Completed Status: 02 Jan 2020

Stock Ref: 1430309

Opera A/c: 00000981

Order Number: ORD01673

Notes:

30 Dec 2019 09:59:06 AM Sarah Walton
See Attached Notes
Repair

Issues:161375

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000990 1410000 122225

Issue ID #167593

Date Created 04/Mar/2020

Issued To: General

Completed Status: 04 Mar 2020

Stock Ref: 1410000

Opera A/c: 00000990

Order Number: 122225

Notes:

04 Mar 2020 08:55:49 AM Catherine Spence
Back Order - Production

Issues:167593

- Sales Back Orders Review - By Customer
Backorder 00000990 1410000 122225
Issue ID #167355
Date Created 01/Jan/1970
Issued To:
Completed Status: 03 Mar 2020
Stock Ref: 1410000
Order Number: 122225

Notes:

Issues:167355

- Sales Back Orders Review - By Customer
Backorder 00000990 1420001 122225
Issue ID #167356
Date Created 01/Jan/1970
Issued To:
Completed Status: 03 Mar 2020
Stock Ref: 1420001
Order Number: 122225

Notes:

Issues:167356

- Sales Back Orders Review - By Customer
Backorder 00001288 1430309 121869
Issue ID #165164
Date Created 01/Jan/1970
Issued To:
Completed Status: 12 Feb 2020
Stock Ref: 1430309
Order Number: 121869

Notes:

Issues:165164

- Sales Back Orders Review - By Customer
Backorder 00001288 1480000 121869
Issue ID #165163
Date Created 01/Jan/1970
Issued To:
Completed Status: 12 Feb 2020
Stock Ref: 1480000
Order Number: 121869

Notes:

Issues:165163

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00001288 1480000 ORD99963

Issue ID #154136

Date Created 12/Sep/2019

Issued To: General

Completed Status: 16 Sep 2019

Stock Ref: 1480000

Opera A/c: 00001288

Order Number: ORD99963

Notes:

12 Sep 2019 12:35:19 PM Sarah Walton

See Attached Notes

This is a repair - SRS67206

Issues:154136

- Sales Back Orders Review - By Customer
Backorder 00001770 1430309 121568
Issue ID #162866
Date Created 01/Jan/1970
Issued To:
Completed Status: 21 Jan 2020
Stock Ref: 1430309
Order Number: 121568

Notes:

Issues:162866

- Sales Back Orders Review - By Customer
Backorder 00001770 1480000 121568
Issue ID #162881
Date Created 01/Jan/1970
Issued To:
Completed Status: 21 Jan 2020
Stock Ref: 1480000
Order Number: 121568

Notes:

Issues:162881

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00001830 1410000 ORD99327

Issue ID #150797

Date Created 02/Aug/2019

Issued To: General

Completed Status: 02 Aug 2019

Stock Ref: 1410000

Opera A/c: 00001830

Order Number: ORD99327

Notes:

02 Aug 2019 08:00:28 AM Catherine Spence
Shipping Fri 02 Aug 2019

Issues:150797

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00002340 1410000 ORD01328

Issue ID #159742

Date Created 02/Dec/2019

Issued To: General

Completed Status: 10 Dec 2019

Stock Ref: 1410000

Opera A/c: 00002340

Order Number: ORD01328

Notes:

02 Dec 2019 08:54:32 AM Catherine Spence
Back Order - Production

02 Dec 2019 03:54:51 PM Catherine Spence
In Production

Issues:159742

- Sales Back Orders Review - By Customer
Backorder 00002950 1430309 122437
Issue ID #168783
Date Created 01/Jan/1970
Issued To:
Completed Status: 13 Mar 2020
Stock Ref: 1430309
Order Number: 122437

Notes:

Issues:168783

- Sales Back Orders Review - By Customer
Backorder 00002950 1480000 122437
Issue ID #168782
Date Created 01/Jan/1970
Issued To:
Completed Status: 13 Mar 2020
Stock Ref: 1480000
Order Number: 122437

Notes:

Issues:168782

- Sales Back Orders Review - By Customer
Backorder 00002990 1430309 122309
Issue ID #167926
Date Created 01/Jan/1970
Issued To:
Completed Status: 06 Mar 2020
Stock Ref: 1430309
Order Number: 122309

Notes:

Issues:167926

- Sales Back Orders Review - By Customer
Backorder 00002990 1480000 122309
Issue ID #167925
Date Created 01/Jan/1970
Issued To:
Completed Status: 06 Mar 2020
Stock Ref: 1480000
Order Number: 122309

Notes:

Issues:167925

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00003420 1410000 125869

Issue ID #196400

Date Created 09/Sep/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00003420

Order Number: 125869

Notes:

09 Sep 2020 10:23:53 AM Catherine Spence
In Production

Issues:196400

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00004127 1480001 121541

Issue ID #162942

Date Created 22/Jan/2020

Issued To: General

Completed Status: 22 Jan 2020

Stock Ref: 1480001

Opera A/c: 00004127

Order Number: 121541

Notes:

22 Jan 2020 07:46:48 AM Catherine Spence
Shipping Wed 22 Jan 2020

Issues:162942

- Sales Back Orders Review - By Customer

Backorder 00004127 1480001 121541

Issue ID #162240

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Jan 2020

Stock Ref: 1480001

Order Number: 121541

Notes:

Issues:162240

- Sales Back Orders Review - By Customer
Backorder 00004295 0013110 122152
Issue ID #166888
Date Created 01/Jan/1970
Issued To:
Completed Status: 26 Feb 2020
Stock Ref: 0013110
Order Number: 122152

Notes:

Issues:166888

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00004295 1410000 122152

Issue ID #167106

Date Created 28/Feb/2020

Issued To: General

Completed Status: 04 Mar 2020

Stock Ref: 1410000

Opera A/c: 00004295

Order Number: 122152

Notes:

28 Feb 2020 10:15:21 AM Catherine Spence
Back Order - Production
ship monday/tues

04 Mar 2020 08:57:34 AM Catherine Spence
Shipping Wed 04 Mar 2020

Issues:167106

- Sales Back Orders Review - By Customer
Backorder 00004295 1410000 122152
Issue ID #166887
Date Created 01/Jan/1970
Issued To:
Completed Status: 26 Feb 2020
Stock Ref: 1410000
Order Number: 122152

Notes:

Issues:166887

- Sales Back Orders Review - By Customer
Backorder 00004295 1420001 122152
Issue ID #166889
Date Created 01/Jan/1970
Issued To:
Completed Status: 26 Feb 2020
Stock Ref: 1420001
Order Number: 122152

Notes:

Issues:166889

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00004880 1410000 ORD99514

Issue ID #151606

Date Created 15/Aug/2019

Issued To: General

Completed Status: 20 Aug 2019

Stock Ref: 1410000

Opera A/c: 00004880

Order Number: ORD99514

Notes:

15 Aug 2019 07:55:25 AM Catherine Spence
In Production

15 Aug 2019 01:35:52 PM Zoey Teal
See Attached Notes

16 Aug 2019 05:05:08 PM Catherine Spence
Shipping Next Week
shipping monday 19/08/19

Issues:151606

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00004880 1480001 ORD00607

Issue ID #157080

Date Created 21/Oct/2019

Issued To: General

Completed Status: 21 Oct 2019

Stock Ref: 1480001

Opera A/c: 00004880

Order Number: ORD00607

Notes:

21 Oct 2019 08:05:08 AM Catherine Spence
Shipping Mon 21 Oct 2019

Issues:157080

- Sales Back Orders Review - By Customer
Backorder 00005117 1430309 121707
Issue ID #164053
Date Created 01/Jan/1970
Issued To:
Completed Status: 03 Feb 2020
Stock Ref: 1430309
Order Number: 121707

Notes:

Issues:164053

- Sales Back Orders Review - By Customer
Backorder 00005117 1480000 121707
Issue ID #164050
Date Created 01/Jan/1970
Issued To:
Completed Status: 03 Feb 2020
Stock Ref: 1480000
Order Number: 121707

Notes:

Issues:164050

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00005363 1410000 ORD00068

Issue ID #154713

Date Created 19/Sep/2019

Issued To: General

Completed Status: 23 Sep 2019

Stock Ref: 1410000

Opera A/c: 00005363

Order Number: ORD00068

Notes:

19 Sep 2019 08:21:37 AM Catherine Spence
Back Order - Production

Issues:154713

- Sales Back Orders Review - By Customer
Backorder 00006261 1430309 122303
Issue ID #167908
Date Created 01/Jan/1970
Issued To:
Completed Status: 06 Mar 2020
Stock Ref: 1430309
Order Number: 122303

Notes:

Issues:167908

- Sales Back Orders Review - By Customer
Backorder 00006261 1480000 122303
Issue ID #167907
Date Created 01/Jan/1970
Issued To:
Completed Status: 06 Mar 2020
Stock Ref: 1480000
Order Number: 122303

Notes:

Issues:167907

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006278 0013110 ORD01707

Issue ID #161377

Date Created 30/Dec/2019

Issued To: General

Completed Status: 17 Jan 2020

Stock Ref: 0013110

Opera A/c: 00006278

Order Number: ORD01707

Notes:

30 Dec 2019 10:08:21 AM Kate Griffiths

See Attached Notes

Customer aware of lead time.

Issues:161377

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006278 1410000 ORD00684

Issue ID #157283

Date Created 23/Oct/2019

Issued To: General

Completed Status: 31 Oct 2019

Stock Ref: 1410000

Opera A/c: 00006278

Order Number: ORD00684

Notes:

23 Oct 2019 03:04:32 PM Catherine Spence
In Production

31 Oct 2019 07:33:01 AM Catherine Spence
Shipping Thu 31 Oct 2019

Issues:157283

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006278 1410000 ORD01707

Issue ID #161921

Date Created 08/Jan/2020

Issued To: General

Completed Status: 17 Jan 2020

Stock Ref: 1410000

Opera A/c: 00006278

Order Number: ORD01707

Notes:

08 Jan 2020 08:39:30 AM Catherine Spence
In Production

10 Jan 2020 08:39:03 AM Catherine Spence
Hopefully ready for 13/01/20

Issues:161921

- Sales Back Orders Review - By Customer
Backorder 00006320 1410000 122387
Issue ID #168454
Date Created 01/Jan/1970
Issued To:
Completed Status: 11 Mar 2020
Stock Ref: 1410000
Order Number: 122387

Notes:

Issues:168454

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006381 1410000 ORD00238

Issue ID #155659

Date Created 01/Oct/2019

Issued To: General

Completed Status: 07 Oct 2019

Stock Ref: 1410000

Opera A/c: 00006381

Order Number: ORD00238

Notes:

01 Oct 2019 07:52:32 AM Catherine Spence
In Production

Issues:155659

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006582 1410000 124578

Issue ID #190222

Date Created 13/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00006582

Order Number: 124578

Notes:

13 Jul 2020 07:47:49 AM Catherine Spence
In Production

Issues:190222

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006582 1410000 ORD99394

Issue ID #151115

Date Created 07/Aug/2019

Issued To: General

Completed Status: 08 Aug 2019

Stock Ref: 1410000

Opera A/c: 00006582

Order Number: ORD99394

Notes:

07 Aug 2019 07:44:06 AM Catherine Spence
In Production

08 Aug 2019 08:01:57 AM Catherine Spence
Shipping Thu 08 Aug 2019

Issues:151115

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006588 0013110 ORD01906

Issue ID #162236

Date Created 13/Jan/2020

Issued To: General

Completed Status: 24 Jan 2020

Stock Ref: 0013110

Opera A/c: 00006588

Order Number: ORD01906

Notes:

13 Jan 2020 11:28:00 AM Kate Griffiths

See Attached Notes

Aware of production time. KG 13.1.20

22 Jan 2020 02:07:21 PM Kate Griffiths

Customer confirmed OK to ship.KG 22.1.2020

Issues:162236

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006588 1410000 124695

Issue ID #190223

Date Created 13/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00006588

Order Number: 124695

Notes:

13 Jul 2020 07:48:08 AM Catherine Spence
In Production

Issues:190223

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006588 1410000 ORD01906

Issue ID #162218

Date Created 13/Jan/2020

Issued To: General

Completed Status: 24 Jan 2020

Stock Ref: 1410000

Opera A/c: 00006588

Order Number: ORD01906

Notes:

13 Jan 2020 09:19:23 AM Catherine Spence
In Production

Issues:162218

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006588 1410000 ORD99858

Issue ID #153684

Date Created 06/Sep/2019

Issued To: General

Completed Status: 09 Sep 2019

Stock Ref: 1410000

Opera A/c: 00006588

Order Number: ORD99858

Notes:

06 Sep 2019 07:56:44 AM Catherine Spence
Testing/QA

Issues:153684

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006596 1410000 ORD01190

Issue ID #159242

Date Created 25/Nov/2019

Issued To: General

Completed Status: 29 Nov 2019

Stock Ref: 1410000

Opera A/c: 00006596

Order Number: ORD01190

Notes:

25 Nov 2019 08:14:35 AM Catherine Spence
Back Order - Production

29 Nov 2019 08:03:04 AM Catherine Spence
Shipping Fri 29 Nov 2019

Issues:159242

- Sales Back Orders Review - By Customer
Backorder 00006610 0013110 121578
Issue ID #163201
Date Created 01/Jan/1970
Issued To:
Completed Status: 24 Jan 2020
Stock Ref: 0013110
Order Number: 121578

Notes:

Issues:163201

- Sales Back Orders Review - By Customer
Backorder 00006610 1410000 121578
Issue ID #163200
Date Created 01/Jan/1970
Issued To:
Completed Status: 24 Jan 2020
Stock Ref: 1410000
Order Number: 121578

Notes:

Issues:163200

- Sales Back Orders Review - By Customer

Backorder 00006710 1410000 122131

Issue ID #166792

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 1410000

Order Number: 122131

Notes:

Issues:166792

- Sales Back Orders Review - By Customer

Backorder 00006710 1420000 122131

Issue ID #166791

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 1420000

Order Number: 122131

Notes:

Issues:166791

- Sales Back Orders Review - By Customer

Backorder 00006710 1420001 122131

Issue ID #166790

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 1420001

Order Number: 122131

Notes:

Issues:166790

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006738 1410000 121573

Issue ID #164252

Date Created 04/Feb/2020

Issued To: General

Completed Status: 11 Feb 2020

Stock Ref: 1410000

Opera A/c: 00006738

Order Number: 121573

Notes:

04 Feb 2020 08:29:03 AM Catherine Spence
In Production

07 Feb 2020 08:02:45 AM Catherine Spence

10 Feb 2020 08:38:53 AM Catherine Spence

11 Feb 2020 07:40:41 AM Catherine Spence
Shipping Tue 11 Feb 2020

Issues:164252

- Sales Back Orders Review - By Customer
Backorder 00006738 1410000 121573
Issue ID #162991
Date Created 01/Jan/1970
Issued To:
Completed Status: 23 Jan 2020
Stock Ref: 1410000
Order Number: 121573

Notes:

Issues:162991

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006738 1410000 ORD00102

Issue ID #154960

Date Created 23/Sep/2019

Issued To: General

Completed Status: 27 Sep 2019

Stock Ref: 1410000

Opera A/c: 00006738

Order Number: ORD00102

Notes:

23 Sep 2019 08:14:38 AM Catherine Spence
Back Order - Production

27 Sep 2019 08:44:30 AM Catherine Spence
Shipping Fri 27 Sep 2019

Issues:154960

- Sales Back Orders Review - By Customer
Backorder 00006742 1410000 121940
Issue ID #165553
Date Created 01/Jan/1970
Issued To:
Completed Status: 14 Feb 2020
Stock Ref: 1410000
Order Number: 121940

Notes:

Issues:165553

- Sales Back Orders Review - By Customer
Backorder 00007020 1410000 121883
Issue ID #165234
Date Created 01/Jan/1970
Issued To:
Completed Status: 13 Feb 2020
Stock Ref: 1410000
Order Number: 121883

Notes:

Issues:165234

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007173 1410000 ORD99652

Issue ID #152329

Date Created 27/Aug/2019

Issued To: General

Completed Status: 27 Aug 2019

Stock Ref: 1410000

Opera A/c: 00007173

Order Number: ORD99652

Notes:

27 Aug 2019 09:09:11 AM Catherine Spence
Shipping Tue 27 Aug 2019

Issues:152329

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007446 1410000 ORD99971

Issue ID #154135

Date Created 12/Sep/2019

Issued To: General

Completed Status: 23 Sep 2019

Stock Ref: 1410000

Opera A/c: 00007446

Order Number: ORD99971

Notes:

12 Sep 2019 12:23:26 PM Sarah Walton

See Attached Notes

Checked with CG when these will be ready. Advised the customer of the lead time.

12 Sep 2019 12:28:14 PM Catherine Spence

Back Order - Production

Issues:154135

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007909 1410000 ORD00105

Issue ID #154883

Date Created 20/Sep/2019

Issued To: General

Completed Status: 27 Sep 2019

Stock Ref: 1410000

Opera A/c: 00007909

Order Number: ORD00105

Notes:

20 Sep 2019 03:52:12 PM Sarah Walton

See Attached Notes

Customer aware of the lead time

26 Sep 2019 07:42:18 AM Catherine Spence

Back Order - Production

26 Sep 2019 07:42:25 AM Catherine Spence

In Production

27 Sep 2019 08:44:22 AM Catherine Spence

Shipping Fri 27 Sep 2019

Issues:154883

- Sales Back Orders Review - By Customer
Backorder 00011608 1430309 122030
Issue ID #166166
Date Created 01/Jan/1970
Issued To:
Completed Status: 20 Feb 2020
Stock Ref: 1430309
Order Number: 122030

Notes:

Issues:166166

- Sales Back Orders Review - By Customer
Backorder 00011608 1480000 122030
Issue ID #166161
Date Created 01/Jan/1970
Issued To:
Completed Status: 20 Feb 2020
Stock Ref: 1480000
Order Number: 122030

Notes:

Issues:166161

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012121 1410000 ORD00239

Issue ID #155660

Date Created 01/Oct/2019

Issued To: General

Completed Status: 07 Oct 2019

Stock Ref: 1410000

Opera A/c: 00012121

Order Number: ORD00239

Notes:

01 Oct 2019 07:52:45 AM Catherine Spence
In Production

Issues:155660

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 1410000 123750

Issue ID #184285

Date Created 17/May/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00012178

Order Number: 123750

Notes:

17 May 2020 12:36:26 PM Catherine Spence
Back Order - Production

Issues:184285

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012592 1410000 ORD00201

Issue ID #155431

Date Created 27/Sep/2019

Issued To: General

Completed Status: 27 Sep 2019

Stock Ref: 1410000

Opera A/c: 00012592

Order Number: ORD00201

Notes:

27 Sep 2019 08:45:40 AM Catherine Spence
Shipping Fri 27 Sep 2019

Issues:155431

- Sales Back Orders Review - By Customer
Backorder 00013104 1430309 121655
Issue ID #163721
Date Created 01/Jan/1970
Issued To:
Completed Status: 30 Jan 2020
Stock Ref: 1430309
Order Number: 121655

Notes:

Issues:163721

- Sales Back Orders Review - By Customer
Backorder 00013104 1480000 121655
Issue ID #163720
Date Created 01/Jan/1970
Issued To:
Completed Status: 30 Jan 2020
Stock Ref: 1480000
Order Number: 121655

Notes:

Issues:163720

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00013143 1410000 ORD00188

Issue ID #155259

Date Created 26/Sep/2019

Issued To: General

Completed Status: 27 Sep 2019

Stock Ref: 1410000

Opera A/c: 00013143

Order Number: ORD00188

Notes:

26 Sep 2019 07:37:27 AM Catherine Spence
Back Order - Production

26 Sep 2019 07:42:36 AM Catherine Spence
In Production

Issues:155259

- Sales Back Orders Review - By Customer
Backorder CID14624 1410000 123284
Issue ID #173165
Date Created 01/Jan/1970
Issued To:
Completed Status: 13 Apr 2020
Stock Ref: 1410000
Order Number: 123284

Notes:

Issues:173165

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder CID14893 1410000 123789

Issue ID #184288

Date Created 17/May/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: CID14893

Order Number: 123789

Notes:

17 May 2020 12:38:39 PM Catherine Spence
Back Order - Production

Issues:184288

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder CID15438 1410000 125200

Issue ID #193632

Date Created 13/Aug/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: CID15438

Order Number: 125200

Notes:

13 Aug 2020 04:55:37 PM Catherine Spence
Back Order - Production

Issues:193632

VIAMED Sales And Marketing - Sales

Pricing updates - carrying cases

Issue ID #194791

Date Created 24/Aug/2020

Issued To: Catrin Hird

Completed Status: 25 Aug 2020

Notes:

Added by Steve Nixon sent to Catrin Hird

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

Please update prices:

4420620

GBP Â£51.50

GBP D Â£43.75

EUR â,-56.50

EUR D â,-48.00

USD \$65.50

USD D \$55.70

4420621

GBP Â£51.50

GBP D Â£43.75

EUR â,-56.50

EUR D â,-48.00

USD \$65.50

USD D \$55.70

4420628

GBP Â£51.50

GBP D Â£43.75

EUR â,-56.50

EUR D â,-48.00

USD \$65.50

USD D \$55.70

0013110

GBP Â£42.50

GBP D Â£36.00

EUR â,-46.75

EUR D â,-39.75

USD \$54.25

USD D \$46.00

Issues:194791

VIAMED Stock Meeting - VIAMED Stock Meeting

Production In Production List (556)

Issue ID #175515

Date Created 01/May/2020

Issued To: Derek Lamb

Completed Status: 07 May 2020

Notes:

System Generated

Task To be Completed

List any production jobs started more 30 Days ago.

List any production jobs which QA date is more 30 Days ago.

04 May 2020 Derek Lamb

aside from the sample 1410000 all within 30 days

Issues:175515

VIAMED Stock Meeting - VIAMED Stock Meeting

Production In Production List (556)

Issue ID #157830

Date Created 01/Nov/2019

Issued To: Derek Lamb

Completed Status: 07 Nov 2019

Notes:

System Generated

Task To be Completed

List any production jobs started more 30 Days ago.

List any production jobs which QA date is more 30 Days ago.

01 Nov 2019 Derek Lamb

aside from test units 1410000Catherine Spence03/07/18Catherine Spence03/07/18 (486)
all under 30 days

Issues:157830

VIAMED Stock Meeting - VIAMED Stock Meeting

Production In Production List (556)

Issue ID #152816

Date Created 02/Sep/2019

Issued To: Derek Lamb

Completed Status: 02 Sep 2019

Notes:

System Generated

Task To be Completed

List any production jobs started more 30 Days ago.

List any production jobs which QA date is more 30 Days ago.

02 Sep 2019 Derek Lamb

just the 1410000 test unit over 30 days.

Issues:152816

VIAMED Stock Meeting - VIAMED Stock Meeting

Production Statistics (551)

Issue ID #156051

Date Created 07/Oct/2019

Issued To: Derek Lamb

Completed Status: 10 Oct 2019

Notes:

System Generated

Task To be Completed

Review recent 30-40 Days completed Production runs,

Check the last 3 Completed runs.

1. Check the pick parts (Audit Button) against the previous builds pick parts.

List any where the quantities dont match

List production jobs any where Days to complete are greater than 30 Days.

07 Oct 2019 Derek Lamb

jobs completed withing 4 days of starting,
no issues found.

0110437 Oxygen Sensor MAX-250B SLE Previous 3 builds

PS2822- To Build 1 Units

Used 1 of 0110432

8000004 Cable assembly

part number 8030502 and 8030504, are rolls of cable and heatshirk,
only get scanned to job if a new roll is used.

1410000 Foetal Heart Simulator Previous 3 builds

PS2820- To Build 4 Units

Used 4 of 1430284

Used 4 of 1430286

Used 4 of 1430287

Used 4 of 1430288

Used 4 of 1430295

Used 4 of 1430297

Used 1 of 1430298

Used 4 of 1430300

Used 4 of 1430301

Used 4 of 1430320

PS2810- To Build 6 Units

Used 6 of 1430284

Used 6 of 1430286

Used 6 of 1430287

Used 6 of 1430288

Used 6 of 1430295

Used 6 of 1430297

Used 1 of 1430298

Used 6 of 1430300
Used 6 of 1430301
Used 6 of 1430320
PS2809- To Build 4 Units
Used 4 of 1430284
Used 4 of 1430286
Used 4 of 1430287
Used 4 of 1430288
Used 4 of 1430295
Used 4 of 1430297
Used 1 of 1430298
Used 4 of 1430300
Used 4 of 1430301
Used 4 of 1430320

Issues:156051

VIAMED Management Meeting - Other
SRS65920 V100 repairs processing issues

Issue ID #93168

Date Created 20/Apr/2017

Issued To: Steve Nixon

Completed Status: 12 May 2020

Notes:

Added by Steve Nixon sent to Steve Nixon
Ref. SRS65920

This V1000 arrived on the 5th April 2017. Customer chased this up yesterday. It was found on the shelves upstairs, waiting for a quote to be processed.

1) It should have been tagged and repaired under repair (service) warranty. Could have been determined/clarified at the time. Should have been repaired and processed straight away (if test equipment available).

2) Emily stated on the SRS, just returned from calibration. So, someone should have noticed this and so should PC.

3) During previous service the cushion had been replaced. We returned it to the customer on the 8th March. We can't prove if it was received faulty or not. Due to time lag we lose the moral high ground.

4) The SRS screen doesn't show the equipment history. If you search by serial number then the history can be determined. It can be seen that the customer has sent the unit several times for service checks; an improvement would be if dates were indicated, the Opera matches are not in chronological order. Can't we display a product repair history somewhere?

5) Problem compounded by the test equipment being sent for calibration on the 5th April. I found the counter timer this morning in goods-in (I have not investigated how long it has been there). I opened the package and gave the tester to PC. There didn't appear to be a P.O. in the goods-in file. I have the calibration certificate for this and also for the digital manometer (will hand over to DL). Also need to be shown how to reset cal flag for test equipment.

6) Need to check if everyone understands differences between 1480000 & 1480001.

7) Is goods-in repairs training adequate, are procedures adequate?

04 May 2017 Steve Nixon

Issues:93168

VIAMED Management Meeting - VIAMED Management Meeting

V1000 Commissions Review (641)

Issue ID #155611

Date Created 01/Oct/2019

Issued To: Steve Nixon

Completed Status: 10 Oct 2019

Notes:

System Generated
Task To be Completed

07 Oct 2019 Steve Nixon
Hi Dave

The V1000 2019 3rd quarter payments are as below. I will ask Helen to transfer the payment of £2,454.261410000 - Sales From 01/06/2019 to 30/09/2019

Account	Date	Reference	Quantity	Value
6562	01/07/2019	IN163505	4	£1,804.67
£360.93	2380			
09/07/2019	IN163632	1	£595.00	£119.00
3880	23/07/2019	IN163870	1	£625.00
£125.00	1830	02/08/2019		
IN164053	1	£625.00	£125.00	6582
08/08/2019	IN164137	2	£864.76	£172.95
4880	19/08/2019	IN164293	1	£625.00
£125.00	7173	27/08/2019	IN164406	1
£476.00	£95.20	6588	09/09/2019	IN164606
2	£981.04			
£196.21	7446	23/09/2019	IN164819	6
£2,943.12	£588.62	5363	23/09/2019	IN164820
1	£625.00	£125.00		
13143	27/09/2019	IN164918	1	£416.50
£83.30	7909	27/09/2019	IN164923	1
£490.52	£98.10	6738		
27/09/2019	IN164925	1	£783.18	£156.64
12592	27/09/2019	IN164928	1	£416.50
£83.30	Totals	24		
£2,454.26				

Sales to: UK, USA, Germany, Poland, Saudi Arabia, Pakistan, South Africa, Indonesia, India.

Issues:155611

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 7893

Issue ID #155883

Date Created 03/Oct/2019

Issued To: Zoey Teal

Completed Status: 03 Oct 2019

Notes:

Web Site Question ID 7893

01/10/19

smartcart.com.sa@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Dan Orilla

smartcart.com.sa

smartcart.com.sa@gmail.com

Saudi Arabia

Type: Pricing

V1000 Foetal Heart Simulator

Request further Information on

Medical Foetal Heart Simulator

03 Oct 2019 Zoey Teal

Completed

03 Oct 2019 Zoey Teal

Completed

Issues:155883

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 7908

Issue ID #156637

Date Created 14/Oct/2019

Issued To: Kate Griffiths

Completed Status: 14 Oct 2019

Notes:

Web Site Question ID 7908

13/10/19

iswowko@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Woko

Dita Mitra Medika,Pt

Calibration of medical device

iswowko@gmail.com

Indonesia

Type: Pricing

Hello, i wanna buy this device.. but i dont know how to i get this unit and how much about the price. perhaps you can send me about the price of unit and shipping to my country. thanks.

Request further Information on

14 Oct 2019 Kate Griffiths

replied with end user pricing as per RS. KG 14.10.19

14 Oct 2019 Kate Griffiths

replied with end user pricing as per RS. KG 14.10.19.

Issues:156637

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 7911

Issue ID #156736

Date Created 15/Oct/2019

Issued To: Kate Griffiths

Completed Status: 15 Oct 2019

Notes:

Web Site Question ID 7911

15/10/19

michael.goddard@addenbrookes.nhs.uk

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

Michael Goddard

Addenbrooke`s Hospital

Clinical Engineering

michael.goddard@addenbrookes.nhs.uk

United Kingdom EU

Type: General

Hello,

I work in Clinical Engineering at Addenbrookes Hospital in Cambridge, and we have a foetal heart simulator (serial number PR049A241410000) that needs servicing. Can we send the device to you so that you can provide a quote for the service?

Many thanks,

Michael Goddard

Request further Information on

15 Oct 2019 Kate Griffiths replied with SRS67276 and to check serial no. KG 15.10.19

Issues:156736

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 7952

Issue ID #159544

Date Created 28/Nov/2019

Issued To: Kate Griffiths

Completed Status: 28 Nov 2019

Notes:

Web Site Question ID 7952

28/11/19

raghu@generaltechuae.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Raghu Nandan

General Tech Services

raghu@generaltechuae.com

United Arab Emirates

Type: General

Please quote for the calibration of Foetal Heart Simulator, Make: Viamed, Model: V1000, Sn. WRPZIT-E-0069

Request further Information on

28 Nov 2019 Kate Griffiths

replied with end user pricing as per RS. KG 28.11.19

28 Nov 2019 Kate Griffiths

replied with end user pricing as per RS. KG 28.11.19.

Issues:159544

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8085

Issue ID #173030

Date Created 09/Apr/2020

Issued To: Kate Griffiths

Completed Status: 09 Apr 2020

Notes:

Web Site Question ID 8085

08/04/20

knguyen@farusllc.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Kristen Nguyen

Farus

knguyen@farusllc.com

United States

Type: Pricing

Hello,

Could you provide a quote for the V1000 Foetal Heart Simulator? What is the lead time? Thanks.

Request further Information on

09 Apr 2020 Kate Griffiths

customer has also emailed, will reply to that. KG 9.4.2020

09 Apr 2020 Kate Griffiths

customer has also emailed, will reply to that. KG 9.4.2020

Issues:173030

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8120

Issue ID #176336

Date Created 11/May/2020

Issued To: Kate Griffiths

Completed Status: 12 May 2020

Notes:

Web Site Question ID 8120

07/05/20

marc.staelens@azoudenaarde.be

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Staelens Marc

AZ Oudenaarde

Biotechniek

marc.staelens@azoudenaarde.be

Belgium EU

Type: Pricing

hello, can a have a price quote and who distributed it

regards,

Marc

Request further Information on

Medical Test Equipment

Medical Foetal Heart Simulator

11 May 2020 Kate Griffiths

replied with end user pricing as per RS and lead time 4-6 weeks. KG

12 May 2020 Kate Griffiths

replied with end user pricing as per RS and lead time 4-6 weeks. KG.

Issues:176336

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8165

Issue ID #188746

Date Created 29/Jun/2020

Issued To: Sarah Walton

Completed Status: 29 Jun 2020

Notes:

Web Site Question ID 8165

29/06/20

mihai.gherlan@liamed.ro

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

MIHAIL GHERLAN

LIAMED

service

mihai.gherlan@liamed.ro

Romania EU

Type: Technical

Hi,

Could you send me an ISO calibration offer for the product V1000?

Request further Information on

29 Jun 2020 Kate Griffiths

Next Action Changed From Kate Griffiths To Sarah Walton

29 Jun 2020 Sarah Walton

Done

29 Jun 2020 Kate Griffiths

done

Issues:188746

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8178

Issue ID #189441

Date Created 06/Jul/2020

Issued To: Kate Griffiths

Completed Status: 06 Jul 2020

Notes:

Web Site Question ID 8178

06/07/20

mdabat@alkhateebmedical.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Mohamad

Al Khateeb Medical

Business Dev

mdabat@alkhateebmedical.com

Saudi Arabia

Type: Pricing

Please provide us with the price for the V1000 Fetal Heart Simulator. We sell Sonicaid products and require this device to test our equipment using.

Request further Information on

Medical Test Equipment

Medical Foetal Heart Simulator

06 Jul 2020 Kate Griffiths replied with end user price as per RS.

Issues:189441

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8197

Issue ID #191819

Date Created 27/Jul/2020

Issued To: Kate Griffiths

Completed Status: 27 Jul 2020

Notes:

Web Site Question ID 8197

25/07/20

steven.mesa@icloud.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Steven meda

Metrology

steven.mesa@icloud.com

United States

Type: General

Please price for this simulator!!!

Request further Information on

27 Jul 2020 Kate Griffiths

replied with end user pricing as per RS.

27 Jul 2020 Kate Griffiths

replied with end user pricing as per RS.

Issues:191819

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8215

Issue ID #193246

Date Created 11/Aug/2020

Issued To: Kate Griffiths

Completed Status: 11 Aug 2020

Notes:

Web Site Question ID 8215

11/08/20

yassin.ahmed1@nhs.net

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Yassin Ahmed

Queen`s Hospital

Clinical Engineering

yassin.ahmed1@nhs.net

United Kingdom EU

Type: General

Hi There,
can i get a quote for above unit please.

Request further Information on

11 Aug 2020 Kate Griffithsreplied with price.

Issues:193246

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8226

Issue ID #194529

Date Created 20/Aug/2020

Issued To: Kate Griffiths

Completed Status: 21 Aug 2020

Notes:

Web Site Question ID 8226

20/08/20

ardha.ptens10@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

ardha

elektromedika nusantara

Medical equipment calibration

ardha.ptens10@gmail.com

Indonesia

Type: Pricing

hello, can u tell me about the price of V1000 foetal herat simulator?

Request further Information on

21 Aug 2020 Kate Griffithsreplied with end user price as per RS.

Issues:194529

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8235

Issue ID #195779

Date Created 03/Sep/2020

Issued To: Kate Griffiths

Completed Status: 03 Sep 2020

Notes:

Web Site Question ID 8235

03/09/20

rich.solomon@duke.edu

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Rich Solomon

Duke University Health System

Clinical Engineering

rich.solomon@duke.edu

United States

Type: Pricing

I would like to receive a quote on the V1000 simulator please.

Request further Information on
Medical Foetal Heart Simulator

03 Sep 2020 Kate Griffiths
replied with end user pricing as per RS

03 Sep 2020 Kate Griffiths
replied with end user pricing as per RS.

Issues:195779

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8249

Issue ID #196970

Date Created 14/Sep/2020

Issued To: Zoey Teal

Completed Status: 15 Sep 2020

Notes:

Web Site Question ID 8249

14/09/20

labotatorio@btmsas.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Manuel Benavides

BTM SAS

Metrology

labotatorio@btmsas.com

Colombia

Type: Pricing

Hi, my name is Manuel i am writing with regard to the price of this simulator.

Request further Information on

15 Sep 2020 Zoey Teal

Completed

15 Sep 2020 Zoey Teal

Completed

Issues:196970

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem :

Do any of the Results indicate outdated Technology :

Comments on Clinical Search :

Simulation equipment, no clinical report required

Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem :

Do any of the Results indicate outdated Technology :

Comments on Clinical Search :

Simulation equipment, no fda search required