

Microstim MkIII

Supramaximal Nerve Stimulator

Class IIa Via Rule Rule 10 Assesment Route Annex II NBOG MD 1103

Carried out by Derek Lamb



- Stock References Review
- Supplier Review
- Sales Review
- Countries Review
- Returns Review
- Design Changes Review
- User Instructions Review
- Labels Review
- Document Updates Review
- Internal Issues Review
 - Clinical / FDA Incidents online search

Stock References Review

Stock Reference	Description
2500000	Microstim DB3 - PCB Assembly.
2510000	Microstim DB3 - Supramaximal Nerve
2510001	Microstim DB3 - Supramaximal Nerve
2510005	Microstim DB3 Tester
2520000	Microstim DB3 - Patient Lead.
2520001	Microstim DB3 - Patient Lead.
2520003	Microstim DB3 - Patient Lead.
2520020	Microstim DB3 - Patient Lead.
2520021	Microstim DB3 - Patient Lead.
2530001	Microstim DB3 - Upper Case.
2530002	Microstim DB3 - Lower Case.
2530003	Microstim DB3 - Lower Case Label.
2530004	Microstim DB3 - Battery Cover .
2530005	Microstim DB3 - Battery contact +ve.
2530006	Microstim DB3 - Battery contact -ve.
2530007	Microstim DB3 - Cable Battery Contacts
2530008	Microstim DB3 - Case Screw.
2530009	Microstim DB3 - PCB Assembly Screw.
2530010	Microstim DB3 - Output Connector.
2530011	Microstim DB3 - Mode Switch & Bezel.
2530012	Microstim DB3 - Intensity Control Knob.
2530013	Microstim DB3 - Potentiometer.
2530014	Microstim DB3 - Audio Transducer.
2530015	Microstim DB3 - Transistor PSS8050C
2530016	Microstim DB3 - LED Indicator
2530017	Microstim DB3 - Label
2530018	Microstim DB3 - Voltage Regulator
2530019	Microstim DB3 - Transistor BD237G
2530020	Microstim DB3 - PIC Processor
2530021	Microstim DB3 - PIC Processor
2530023	Microstim DB3 - DIP Socket 18 Contacts
2530024	Microstim DB3 - Crystal 4 MHz.
2530050	Microstim DB3 - Mode Switch.
2530051	Microstim DB3 - Mode Switch Rocker-Green
2530052	Microstim DB3 - Mode Switch Bezel-Black
2530053	Microstim DB3 - PIC Processor
2530054	Microstim DB3 - PIC Processor
2530060	Microstim DB3 - Crocodile Clip - Red
2530061	Microstim DB3 - Crocodile Clip - Black
2530091	Microstim DB3 - Mode Switch & Bezel.
2550001	Microstim DB3 - Electrode.
2550002	Microstim DB3 - Electrodes. Pack of 30.

Stock Reference	Description
2550004	Microstim DB3 - Electrodes. Box of 300.
2590001	Microstim DB3 - Packaging box.
2590002	Microstim DB3 - Packaging insert tray.
2590010	Microstim DB3 - Leaflet.
2590012	Microstim DB3 Product Application Shee
2590014	Microstim DB3 - Technical Manual.
DB37	10K Potentiometer

Comments on Stock references review:

Part numbers correct

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
2530015	Microstim DB3 - Transist	00009023		Electronics Direct	В
2530013	Microstim DB3 - Potentio	00009061	484-8575P	Farnell	В
2530018	Microstim DB3 - Voltage	00009061	1469108	Farnell	В
2530019	Microstim DB3 - Transist	00009061	9557571	Farnell	В
2530020	Microstim DB3 - PIC Proc	00009061	9760865	Farnell	В
2530023	Microstim DB3 - DIP Sock	00009061	1077319	Farnell	В
2530052	Microstim DB3 - Mode Swi	00009061	120-1357	Farnell	В
2530013	Microstim DB3 - Potentio	00009123	484-8575P	RS Components Ltd	В
2530024	Microstim DB3 - Crystal	00009123	693-6936	RS Components Ltd	В
2530060	Microstim DB3 - Crocodil	00009123	483-843	RS Components Ltd	В
2530061	Microstim DB3 - Crocodil	00009123	483-859	RS Components Ltd	В
2520000	Microstim DB3 - Patient	00009132	14C-68660 REV	Carlisle Medical Tec (LH	В
2520001	Microstim DB3 - Patient	00009132	14C-98881 REV.A	Carlisle Medical Tec (LH	В
2500000	Microstim DB3 - PCB Asse	00009166	2500000	Medu-Scientific Ltd	В
2510000	Microstim DB3 - Supramax	00009166		Medu-Scientific Ltd	В
2530001	Microstim DB3 - Upper Ca	00009166	2530001	Medu-Scientific Ltd	В
2530002	Microstim DB3 - Lower Ca	00009166	2530002	Medu-Scientific Ltd	В
2530003	Microstim DB3 - Lower Ca	00009166	2530003	Medu-Scientific Ltd	В
2530004	Microstim DB3 - Battery	00009166	2530004	Medu-Scientific Ltd	В
2530005	Microstim DB3 - Battery	00009166	2530005	Medu-Scientific Ltd	В
2530006	Microstim DB3 - Battery	00009166	2530006	Medu-Scientific Ltd	В
2530007	Microstim DB3 - Cable B	00009166	2530007	Medu-Scientific Ltd	В
2530008	Microstim DB3 - Case Scr	00009166	2530008	Medu-Scientific Ltd	В
2530010	Microstim DB3 - Output C	00009166	2530010	Medu-Scientific Ltd	В
2530011	Microstim DB3 - Mode Swi	00009166	2530011	Medu-Scientific Ltd	В
2530012	Microstim DB3 - Intensit	00009166	2530012	Medu-Scientific Ltd	В
2530014	Microstim DB3 - Audio Tr	00009166	2530014	Medu-Scientific Ltd	В
2530016	Microstim DB3 - LED Indi	00009166	2530016	Medu-Scientific Ltd	В
2530053	Microstim DB3 - PIC Proc	00009329		Worldlight Engineering L	В
2590010	Microstim DB3 - Leaflet.	00009345		Duffield Printers	Α
2590010	Microstim DB3 - Leaflet.	00009360		Print Centre	С
2590010	Microstim DB3 - Leaflet.	00009363		ACI Print Group Impress	В
2590010	Microstim DB3 - Leaflet.	00009366		Warwick Printing	В
2550002	Microstim DB3 - Electrod	00009602		Bunzl Healthcare	В
2530017	Microstim DB3 - Label	00010665	2530017	Pendle Signs & Plastics	В
0131352	Oxycal Enclosure	00011450	A9064107	OKW Enclosures	В
2530013	Microstim DB3 - Potentio	00011963	484-8575P	Nobel Electronics Limite	В
DB37	10K Potentiometer	00011963	149-4212-10K	Nobel Electronics Limite	В
2550004	Microstim DB3 - Electrod	00012034	31.1946.21	Covidien (UK) Commercial	В
2500000	Microstim DB3 - PCB Asse	00012164	2500000	Healthcare Technology In	В
2510000	Microstim DB3 - Supramax	00012164		Healthcare Technology In	В
2520000	Microstim DB3 - Patient	00012164	14C-68660 REV	Healthcare Technology In	В

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
2520001	Microstim DB3 - Patient	00012164	14C-98881 REV.A	Healthcare Technology In	В
2530001	Microstim DB3 - Upper Ca	00012164	2530001	Healthcare Technology In	В
2530002	Microstim DB3 - Lower Ca	00012164	2530002	Healthcare Technology In	В
2530003	Microstim DB3 - Lower Ca	00012164	2530003	Healthcare Technology In	В
2530004	Microstim DB3 - Battery	00012164	2530004	Healthcare Technology In	В
2530005	Microstim DB3 - Battery	00012164	2530005	Healthcare Technology In	В
2530006	Microstim DB3 - Battery	00012164	2530006	Healthcare Technology In	В
2530007	Microstim DB3 - Cable B	00012164	2530007	Healthcare Technology In	В
2530008	Microstim DB3 - Case Scr	00012164	2530008	Healthcare Technology In	В
2530009	Microstim DB3 - PCB Asse	00012164	03S-68701	Healthcare Technology In	В
2530010	Microstim DB3 - Output C	00012164	2530010	Healthcare Technology In	В
2530011	Microstim DB3 - Mode Swi	00012164	2530011	Healthcare Technology In	В
2530012	Microstim DB3 - Intensit	00012164	2530012	Healthcare Technology In	В
2530014	Microstim DB3 - Audio Tr	00012164	2530014	Healthcare Technology In	В
2590001	Microstim DB3 - Packagin	00012164		Healthcare Technology In	В
2590002	Microstim DB3 - Packagin	00012164		Healthcare Technology In	В
2520003	Microstim DB3 - Patient	00012399		Unimed	С
2550002	Microstim DB3 - Electrod	FL39B01			Needs Grading

Comments on Suppliers:

As we are no longer producing the microstim,

Sales Information

Stock Reference	Description	2014	2015	2016	2017	2018	2019	2020
2500000	Microstim DB3 - PCB Asse	16	7	2	1	1		2
2510000	Microstim DB3 - Supramax	493	346	574	398	369	136	1
2510001	Microstim DB3 - Supramaximal Nerve		6	1				
2510005	Microstim DB3 Tester	18	4	24	17	24	10	4
2520000	Microstim DB3 - Patient	518	637	1029	1301	1139	1192	617
2520001	Microstim DB3 - Patient	266	57	239	466	70	231	371
2520003	Microstim DB3 - Patient	128	151	146	197	137	63	31
2520020	Microstim DB3 - Patient Lead.	8	4	8	2	4	1	1
2520021	Microstim DB3 - Patient Lead.			1	1			
2530001	Microstim DB3 - Upper Ca		3	1	5	5		
2530002	Microstim DB3 - Lower Ca		3		5	5		
2530003	Microstim DB3 - Lower Ca				5		5	
2530004	Microstim DB3 - Battery	18	35	38	28	8	27	20
2530005	Microstim DB3 - Battery		153					
2530006	Microstim DB3 - Battery		154					
2530007	Microstim DB3 - Cable B		3					
2530008	Microstim DB3 - Case Scr		12					
2530009	Microstim DB3 - PCB Asse		12					
2530010	Microstim DB3 - Output C		123					
2530011	Microstim DB3 - Mode Swi		132	1	7	3	9	2
2530012	Microstim DB3 - Intensit	53	55	70	191	168	200	25
2530013	Microstim DB3 - Potentio	2	254	2203	1	2	2	2
2530014	Microstim DB3 - Audio Tr		6		5	3	1	2
2530015	Microstim DB3 - Transist		2000					
2530016	Microstim DB3 - LED Indi							
2530017	Microstim DB3 - Label							
2530018	Microstim DB3 - Voltage			2200				
2530019	Microstim DB3 - Transist			2200				
2530020	Microstim DB3 - PIC Proc		260	2199				
2530021	Microstim DB3 - PIC Processor			1				
2530023	Microstim DB3 - DIP Sock			85				
2530024	Microstim DB3 - Crystal			1				
2530050	Microstim DB3 - Mode Switch.	5	1					
2530051	Microstim DB3 - Mode Switch Rocker-Green	4	1					
2530052	Microstim DB3 - Mode Swi	6	1					
2530053	Microstim DB3 - PIC Proc							
2530054	Microstim DB3 - PIC Processor							
2530060	Microstim DB3 - Crocodil							
2530061	Microstim DB3 - Crocodil							
2530091	Microstim DB3 - Mode Switch & Bezel.							
2550001	Microstim DB3 - Electrode.							
2550002	Microstim DB3 - Electrod	1		12	6			

Stock Reference	Description	2014	2015	2016	2017	2018	2019	2020
2550004	Microstim DB3 - Electrod	19		7	1		5	11
2590001	Microstim DB3 - Packagin							
2590002	Microstim DB3 - Packagin							
2590010	Microstim DB3 - Leaflet.	20	40			50		
2590012	Microstim DB3 Product Application Shee							
2590014	Microstim DB3 - Technical Manual.							
DB37	10K Potentiometer		1					

Comments on Sales Information:

Countries Review

Commonto	on Sales to	Countrios
Comments	UII Sales lu	Countiles.

Comments on Risks with Sales to Countries:

Returns and Q.A. Fails Review

Stock Reference	Fault	2014	2015	2016	2017	2018	2019	2020
2510000	Needs Evaluating					7	14	
2510000	Audio Transducer Replaced							
2510000	Batteries Have Been Changed							
2510000	Batteries Have Leaked							
2510000	Battery Contacts Tightened.							
2510000	Case fault					3		1
2510000	Control knob missing					1	1	1
2510000	Control Knob Replaced	1	2		1			
2510000	Control Knob Spins			3	25	39	9	
2510000	Corrosion		1			1		
2510000	Customer Attempted Repair				2			
2510000	D1 Diode failed				1	1		
2510000	Damaged During Transit							
2510000	Dead	1		1	1	1		
2510000	Diode Replaced			5				
2510000	Disassembled By The Customer							
2510000	Does Not Light Up Tester							
2510000	Dry Joint			2		1		
2510000	End Of Life Demo Unit							
2510000	Failed QA. For Testing And Repair				33			
2510000	False Battery Low Warning	1		1				
2510000	Faulty Patient Cable	1	1	4	10	7	2	
2510000	Faulty Patient Cable Replaced	3	1	1	1			
2510000	Fluid ingress					1	2	
2510000	Intensity Knob Fitted		1					
2510000	Intermittent Fault	1				6	5	5
2510000	Investigate					1		
2510000	Leads Replaced	2						
2510000	LED Replaced	1	3					
2510000	Liquid Ingress				3		2	
2510000	Marked					1		
2510000	Mode Switch Fault				1	2	2	2
2510000	Mode Switch Replaced			1				
2510000	Modified To PN:2510001							
2510000	Multiple faults						2	2
2510000	New					5		1
2510000	No Fault Found	1	1	6	4	1	5	2
2510000	No Fault Return To Stock		1					
2510000	No Output	1			2	4	16	10
2510000	PCB Assembly							
2510000	PCB Assembly Replaced	10	14					
2510000	PCB Fault				2	2	1	

Stock Reference	Fault	2014	2015	2016	2017	2018	2019	2020
2510000	Return Stock / Demo Stock		4					
2510000	ReWorked After QA				1			
2510000	Serviced	5	1	3	2	5		
2510000	Tested OK							
2510000	Timing Crystal Failed			1	9	2		
2510000	TOF fault						1	
2510000	Unchecked - Returned To Stock				1			
2510005	No Fault Found				2			
2510005	Unchecked - Returned To Stock							
2520000	Cable Intermittent Open Circuit						2	
2520000	New						1	
2520000	new stock returned					1		
2520000	No Fault Return To Stock							
2520000	Unchecked - Returned To Stock	2		20				
2520003	Unchecked - Returned To Stock	1						
2530002	Needs Evaluating							
2530004	No Fault Return To Stock							
2530004	Unchecked - Returned To Stock							
2530012	No Fault Return To Stock							
2530012	Physical damage					1		
2530013	No Fault Return To Stock							

Comments on Returns:

Control Knob Spins issue was resolved as show by the returns.

otherwise no issues with returns

Comments on Risks with Returns and Potential Re-work:

no returns / reworks risks identified

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

Product ceased 2018, no design changes

Comments on Risks with Design Changes:

Product ceased 2018, no design changes

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
26449	Microstim MkIII Labels 2510001 Label	14/06/18
17165	Microstim Manual French 2016-07-04 (+5mm bleed)	06/07/16
17164	Microstim MkIII Instructions for Use / User Manual French email	06/07/16
17163	Microstim DB3 Instructions for Use / User Manual French	06/07/16
17090	Microstim MkIII Instructions for Use User Manual Microstim IFU	27/06/16
17089	Microstim DB3 Instructions for Use User Manual Microstim IFU 20	27/06/16
17088	Microstim DB3 Instructions for Use / User Manual English	27/06/16
16863	Microstim MkIII Instructions for Use User Manual 2590102 func	09/05/16
12210	Microstim MkIII Instructions for Use / User Manual Danish Certif	29/11/12
12209	Microstim DB3 Instructions for Use / User Manual Danish	29/11/12
1059	Microstim Instructions for Use / User Manual Placement Diagram	31/10/06

Comments on User Instructions:

Product ceased 2018, no changes

Comments on Risks User Instructions:

Product ceased 2018, no changes

Labels Review

Showing Documents Filed in F7/F8 Labels

Document ID	Description	Date Added/Updated
26937	Microstim DB3 Outer Box Label	07/08/18
26457	Microstim MkIII Labels Single Page view	14/06/18
26453	Microstim MkIII Labels 250001 box label	14/06/18
26449	Microstim MkIII Labels 2510001 Label	14/06/18
21702	Microstim MkIII Labels back machine	01/09/17
21700	Microstim MkIII Labels OuterBox Label	01/09/17
9169	No accessory labels	18/10/11
4792	Microstim MkIII Labels	20/10/08
3301	Microstim MkIII Labels	26/02/08

Comments on Labels:

Product ceased 2018, no changes

Comments on Risks Labels:

Product ceased 2018, no changes

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
34576	Viamed Certification ISO 13485:2016 MD78787	27/03/20
31958	2520000 Microstim DB3 - Patient Lead. (2362 / 1795) 2520000 Micr	21/01/20
31486	Carlisle Medical Technologies ISO 13485:2016 Certification	28/10/19
30398	Microstim MkIII Risk analysis reports Yearly Post market survela	24/07/19

Comments on Document Changes:

Product ceased 2018, no changes

Comments on Risks with Document Changes:

Product ceased 2018, no changes

Internal Issues Review Number of Issues reviewed: 234

Issue ID	Subject
154582	Xero Accounts Upgrade Non Conformance Issues 2520000 CE mark in error
154581	Xero Accounts Upgrade Non Conformance Issues 2520000 CE mark in error
157176	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000016 2520000 ORD00633
171916	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000070 2520000 123080
161851	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000095 2520000 121528
158148	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000112 2520000 ORD00920
161569	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000140 2510005 ORD01718
185703	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000200 2520003 123921
157269	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000200 2520003 ORD00652
193639	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000281 2520000 125441
151192	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000350 2530012 ORD99432
156899	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000550 2520000 ORD00572
174452	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000580 2520000 123479
160886	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000580 2520000 ORD01633
158945	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000680 2520000 ORD01107
150982	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000690 2520000 ORD99377
163898	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000780 2520000 121672
163768	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000780 2520000 121672
167492	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000835 2520000 122243
167502	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000835 2520000 122246
150068	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000835 2520000 ORD99170
162862	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000860 2520000 ORD02037
163667	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 0000092 2510005 121652
162100	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000950 2520000 ORD01893

Issue ID	Subject
165292	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000981 2520000 121900
163763	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000981 2520001 121671
169515	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00000990 2520000 122588
161757	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001090 2510005 ORD01769
163458	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001090 2520000 121588
163353	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001090 2520000 121588
169872	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001090 2520000 122671
166139	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001170 2520000 122022
154241	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001220 2510005 ORD99983
174661	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001270 2520000 123499
166719	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001350 2520000 122123
166773	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001350 2520000 122124
164360	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001365 2520000 121759
165348	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001365 2530012 121901
171959	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001420 2520000 123092
156718	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001420 2520000 ORD00518
164915	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001500 2520000 121847
156898	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001520 2520000 ORD00571
163653	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001520 2520000 ORD02122
158748	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001760 2520000 ORD01079
175554	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001790 2520000 123654
152213	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001790 2520000 ORD99653
166638	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001853 2520001 122099
164085	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001955 2510005 121720
160330	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001955 2520000 ORD01503
167107	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001965 2520001 122162

Issue ID	Subject
162320	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001965 2520001 ORD00197
166965	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001965 2520003 122162
191900	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001965 2520003 125020
155437	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00001965 2520003 ORD00197
167678	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002250 2520000 122268
153520	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002340 2520001 ORD99844
163469	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002400 2520000 121611
162225	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002425 2520000 ORD01920
165345	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002435 2530012 121889
165259	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002435 2530012 121889
154134	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002500 2520000 ORD99975
164150	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 121729
166688	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 122114
167159	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 122121
166713	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 122121
175291	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 123614
192201	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 125183
157552	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2520000 ORD00712
192202	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2530004 125183
164572	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002570 2530012 121789
150466	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002590 2520001 ORD99250
150972	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002690 2520000 ORD99370
151518	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002690 2520000 ORD99501
154049	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00002711 2520000 ORD99956
158565	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003450 2510005 ORD00999
158326	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003450 2520000 ORD00965

Issue ID	Subject
159076	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003450 2520000 ORD01182
169053	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003490 2520000 122478
150069	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003490 2520000 ORD99152
150181	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003490 2520000 ORD99187
156103	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003500 2520000 ORD00367
173075	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003501 2520000 123254
166415	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003540 2520000 122057
166303	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003540 2520000 122057
169582	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003540 2520000 122597
169580	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003540 2520020 122597
167015	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003550 2520000 122177
167803	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003560 2520000 122289
155061	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003560 2520000 ORD00124
169571	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003640 2520000 122594
169572	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003640 2530012 122594
159832	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003665 2520000 ORD01359
163378	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003675 2520000 121596
149893	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003785 2520000 ORD99128
150185	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003785 2520000 ORD99182
157181	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003800 2520000 ORD00648
156900	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003836 2520000 ORD00573
155264	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003892 2520000 ORD00190
151047	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003892 2530004 ORD99382
158958	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003930 2520000 ORD01136
185704	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003930 2520003 123922
190587	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003930 2520003 123945

Issue ID	Subject
160329	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD01423
153603	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD99831
174047	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003980 2520001 123415
174270	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00003980 2530004 123440
165762	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004040 2520000 121971
166992	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004040 2520000 122169
170455	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004040 2520000 122780
155879	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004080 2520000 ORD00303
155161	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004080 2530012 ORD00153
167116	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 2500000 122186
185709	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 2520003 123841
167117	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 2530011 122186
167118	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 2530013 122186
167119	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004127 2530014 122186
165281	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004191 2520000 121898
163792	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 121680
164888	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 121837
172945	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 123234
175116	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 123584
155162	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD00154
158221	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD00940
166799	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004261 2520000 122133
164892	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004335 2530004 121838
164586	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004400 2520000 121793
167654	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004507 2530012 122261
154975	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004525 2520001 ORD00120

Issue ID	Subject
166853	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004640 2520000 122141
190589	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004670 2520003 124885
164107	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004832 2520000 121706
164046	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004832 2520000 121706
167019	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004832 2520000 122178
155282	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00004832 2520000 ORD00185
157272	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005101 2520000 ORD00673
173062	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005130 2520000 123251
154871	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005164 2520000 ORD00073
155763	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005164 2520000 ORD00282
157704	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005169 2520000 ORD00808
165997	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005445 2520001 121999
163384	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005500 2520000 121599
156719	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005500 2520000 ORD00521
167003	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005520 2520000 122173
155274	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00005520 2520000 ORD00191
159234	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006501 2520000 ORD01172
191380	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006501 2520001 125031
165263	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00006741 2530012 121891
162951	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007016 2520000 ORD02071
150965	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007356 2510005 ORD99332
165749	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007374 2520000 121967
168184	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007528 2520000 122338
168987	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007528 2520000 122457
174667	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007528 2520000 123502
163555	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00007530 2520000 121630

Issue ID	Subject
155062	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012178 2520000 ORD00125
155865	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012213 2520000 ORD00311
168049	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012605 2530012 122319
195976	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00012918 2550004 125335
162412	Xero Accounts Upgrade Sales Back Orders Review - By Customer Backorder 00013158 2520001 121549
196300	Xero Accounts Upgrade Post Market Surveilance File 25 Microstim MkIII Risk File Updated
162870	Xero Accounts Upgrade Post Market Surveilance File 25 Microstim MkIII Risk File Updated
158872	Xero Accounts Upgrade Post Market Surveilance File 25 Microstim MkIII Risk File Updated
151539	Xero Accounts Upgrade Intrastats Memo in Call Log
152343	Xero Accounts Upgrade Any other business Microstim DB3 Veterinary Leaflet
152341	Xero Accounts Upgrade Any other business Microstim Veterinary Technical Manual
168792	Xero Accounts Upgrade Purchase Order Requirements POR12439 - Unimed
158735	Xero Accounts Upgrade VIAMED Management Meeting Product Failures New Codes Review (750)
150791	Xero Accounts Upgrade VIAMED Management Meeting Product Failures New Codes Review (750)
104435	Xero Accounts Upgrade Repairs Review - General Repair on hold
196810	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
196025	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
195405	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
194679	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
193853	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
193097	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
192461	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
191775	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
190909	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
190261	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
189490	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)

Issue ID	Subject
188705	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
187996	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
187087	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
186319	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
185625	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
185059	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
184365	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
176270	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
175640	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
175007	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
174152	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
173325	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
172351	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
171221	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
170093	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
168907	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
167991	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
167231	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
166365	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
165635	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
164773	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
163984	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
163296	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
162703	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
162187	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
161715	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)

Issue ID	Subject
161342	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
161086	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
160593	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
160142	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
159692	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
159196	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
158832	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
158382	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
157954	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
157491	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
157032	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
156590	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
156047	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
155493	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
154915	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
154348	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
153778	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
152799	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
152282	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
151768	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
151333	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
150924	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
150429	Xero Accounts Upgrade VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
152062	Xero Accounts Upgrade Opera Partnumber / Prices Updates Vet Marketing Material Part Numbers to Opera Please
163196	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8009
166283	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8029

Issue ID	Subject
174238	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8094
175451	Xero Accounts Upgrade Web Site Updates Web Site Question ID 8111

Comments on Issues:

nothing of concern found in the issue system

Comments on Risks with Issues:

none

Non Conformance Issues - Non Conformance Issues

2520000 CE mark in error

Issue ID #154582

Date Created 18/Sep/2019 Issued To: Derek Lamb

Completed Status: 08 Oct 2019

Notes:

Added by Derek Lamb sent to Derek Lamb need to reprint the barcode tracking labels for items still in stock,

08 Oct 2019 Derek Lamb done

Non Conformance Issues - Non Conformance Issues

2520000 CE mark in error

Issue ID #154581

Date Created 18/Sep/2019 Issued To: Derek Lamb

Completed Status: 08 Oct 2019

Notes:

Added by Derek Lamb sent to Derek Lamb lve put a stop on the 2520000 until we remove the erronious ce mark on the barcode tracking label.

18 Sep 2019 Derek Lamb
Created Related Issue #154582
Added by Derek Lamb sent to Derek Lamb
need to reprint the barcode tracking labels for items still in stock,

08 Oct 2019 Derek Lamb been done

Backorder 00000016 2520000 ORD00633

Issue ID #157176

Date Created 22/Oct/2019

Issued To: General

Completed Status: 22 Oct 2019

Stock Ref: 2520000 Opera A/c: 00000016

Order Number: ORD00633

Notes:

22 Oct 2019 07:35:23 AM Catherine Spence Shipping Tue 22 Oct 2019

- Sales Back Orders Review - By Customer

Backorder 00000070 2520000 123080

Issue ID #171916

Date Created 01/Jan/1970

Issued To:

Completed Status: 02 Apr 2020

Stock Ref: 2520000 Order Number: 123080

Notes:

- Sales Back Orders Review - By Customer

Backorder 00000095 2520000 121528

Issue ID #161851

Date Created 01/Jan/1970

Issued To:

Completed Status: 08 Jan 2020

Stock Ref: 2520000 Order Number: 121528

Notes:

Backorder 00000112 2520000 ORD00920

Issue ID #158148

Date Created 06/Nov/2019

Issued To: General

Completed Status: 07 Nov 2019

Stock Ref: 2520000 Opera A/c: 00000112

Order Number: ORD00920

Notes:

06 Nov 2019 09:35:02 AM Kate Griffiths See Attached Notes emailed re prices. 5.11.19. OK to proceed. 6.11.19.

Backorder 00000140 2510005 ORD01718

Issue ID #161569

Date Created 02/Jan/2020

Issued To: General

Completed Status: 03 Jan 2020

Stock Ref: 2510005 Opera A/c: 00000140

Order Number: ORD01718

Notes:

02 Jan 2020 02:07:30 PM Sarah Walton See Attached Notes Emailed for a delivery address as this is missing

Backorder 00000200 2520003 123921

Issue ID #185703

Date Created 01/Jun/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00000200 Order Number: 123921

Notes:

01 Jun 2020 12:47:57 PM Catherine Spence Back Order - Supplier

L. . . 405700

Backorder 00000200 2520003 ORD00652

Issue ID #157269

Date Created 23/Oct/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00000200

Order Number: ORD00652

Notes:

23 Oct 2019 08:00:47 AM Catherine Spence Back Order - Supplier

13 Jan 2020 02:43:11 PM Kate Griffiths
See Attached Notes

Emailed to say still no definite lead time and offer alternative KG 13.1.2020.

18 May 2020 02:42:45 PM Kate Griffiths

Emailed supplier re continuing supply issue as DL would like ORD to be changed to CVM. KG 18.5.2020

18 May 2020 02:45:05 PM Kate Griffiths

Emailed supplier re continuing supply issue as DL would like ORD to be changed to CVM. KG 18.5.2020

Backorder 00000281 2520000 125441

Issue ID #193639

Date Created 14/Aug/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00000281 Order Number: 125441

Notes:

14 Aug 2020 07:57:37 AM Catherine Spence Shipping Fri 14 Aug 2020

Backorder 00000350 2530012 ORD99432

Issue ID #151192

Date Created 08/Aug/2019

Issued To: General

Completed Status: 08 Aug 2019

Stock Ref: 2530012 Opera A/c: 00000350

Order Number: ORD99432

Notes:

08 Aug 2019 08:04:24 AM Catherine Spence Shipping Thu 08 Aug 2019

1 454400

Backorder 00000550 2520000 ORD00572

Issue ID #156899

Date Created 17/Oct/2019

Issued To: General

Completed Status: 17 Oct 2019

Stock Ref: 2520000 Opera A/c: 00000550

Order Number: ORD00572

Notes:

17 Oct 2019 07:59:40 AM Catherine Spence Shipping Thu 17 Oct 2019

Backorder 00000580 2520000 123479

Issue ID #174452

Date Created 01/Jan/1970

Issued To:

Completed Status: 22 Apr 2020

Stock Ref: 2520000 Order Number: 123479

Notes:

Backorder 00000580 2520000 ORD01633

Issue ID #160886

Date Created 19/Dec/2019

Issued To: General

Completed Status: 19 Dec 2019

Stock Ref: 2520000 Opera A/c: 00000580

Order Number: ORD01633

Notes:

19 Dec 2019 08:10:16 AM Catherine Spence Shipping Thu 19 Dec 2019

Backorder 00000680 2520000 ORD01107

Issue ID #158945

Date Created 19/Nov/2019

Issued To: General

Completed Status: 19 Nov 2019

Stock Ref: 2520000 Opera A/c: 00000680

Order Number: ORD01107

Notes:

19 Nov 2019 08:54:31 AM Kate Griffiths See Attached Notes Awaiting reply re price and DB3 unit discontinued. SL 15.1.19

Chased 19.11.19 KG

19 Nov 2019 10:07:10 AM Kate Griffiths Order deleted at customer's request. KG 19.11.19

Backorder 00000690 2520000 ORD99377

Issue ID #150982

Date Created 05/Aug/2019

Issued To: General

Completed Status: 08 Aug 2019

Stock Ref: 2520000 Opera A/c: 00000690

Order Number: ORD99377

Notes:

05 Aug 2019 01:43:03 PM Zoey Teal Prices and carriage accepted.

Backorder 00000780 2520000 121672

Issue ID #163898

Date Created 01/Jan/1970

Issued To:

Completed Status: 31 Jan 2020

Stock Ref: 2520000 Order Number: 121672

Notes:

Backorder 00000780 2520000 121672

Issue ID #163768

Date Created 01/Jan/1970

Issued To:

Completed Status: 30 Jan 2020

Stock Ref: 2520000 Order Number: 121672

Notes:

Backorder 00000835 2520000 122243

Issue ID #167492

Date Created 01/Jan/1970

Issued To:

Completed Status: 04 Mar 2020

Stock Ref: 2520000 Order Number: 122243

Notes:

Backorder 00000835 2520000 122246

Issue ID #167502

Date Created 01/Jan/1970

Issued To:

Completed Status: 04 Mar 2020

Stock Ref: 2520000 Order Number: 122246

Notes:

Backorder 00000835 2520000 ORD99170

Issue ID #150068

Date Created 23/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00000835 Order Number: ORD99170

Notes:

23 Jul 2019 11:49:39 AM Zoey Teal Prices accepted

24 Jul 2019 08:58:30 AM Catherine Spence Shipping Wed 24 Jul 2019

Backorder 00000860 2520000 ORD02037

Issue ID #162862

Date Created 21/Jan/2020

Issued To: General

Completed Status: 21 Jan 2020

Stock Ref: 2520000 Opera A/c: 00000860 Order Number: ORD02037

Notes:

21 Jan 2020 08:56:50 AM Catherine Spence Shipping Tue 21 Jan 2020

- Sales Back Orders Review - By Customer **Backorder 0000092 2510005 121652**

Issue ID #163667

Date Created 01/Jan/1970

Issued To:

Completed Status: 30 Jan 2020

Stock Ref: 2510005 Order Number: 121652

Notes:

Backorder 00000950 2520000 ORD01893

Issue ID #162100

Date Created 10/Jan/2020

Issued To: General

Completed Status: 10 Jan 2020

Stock Ref: 2520000 Opera A/c: 00000950

Order Number: ORD01893

Notes:

10 Jan 2020 08:50:20 AM Catherine Spence Shipping Fri 10 Jan 2020

Backorder 00000981 2520000 121900

Issue ID #165292

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Feb 2020

Stock Ref: 2520000 Order Number: 121900

Notes:

Backorder 00000981 2520001 121671

Issue ID #163763

Date Created 01/Jan/1970

Issued To:

Completed Status: 30 Jan 2020

Stock Ref: 2520001 Order Number: 121671

Notes:

Backorder 00000990 2520000 122588

Issue ID #169515

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Mar 2020

Stock Ref: 2520000 Order Number: 122588

Notes:

Backorder 00001090 2510005 ORD01769

Issue ID #161757

Date Created 06/Jan/2020

Issued To: General

Completed Status: 13 Jan 2020

Stock Ref: 2510005 Opera A/c: 00001090

Order Number: ORD01769

Notes:

06 Jan 2020 08:29:20 AM Catherine Spence In Production

10 Jan 2020 04:40:22 PM Catherine Spence shipping mon 13/01/20

Backorder 00001090 2520000 121588

Issue ID #163458

Date Created 28/Jan/2020

Issued To: General

Completed Status: 28 Jan 2020

Stock Ref: 2520000 Opera A/c: 00001090 Order Number: 121588

Notes:

28 Jan 2020 07:54:54 AM Catherine Spence Shipping Tue 28 Jan 2020

Backorder 00001090 2520000 121588

Issue ID #163353

Date Created 01/Jan/1970

Issued To:

Completed Status: 27 Jan 2020

Stock Ref: 2520000 Order Number: 121588

Notes:

Backorder 00001090 2520000 122671

Issue ID #169872

Date Created 01/Jan/1970

Issued To:

Completed Status: 21 Mar 2020

Stock Ref: 2520000 Order Number: 122671

Notes:

Backorder 00001170 2520000 122022

Issue ID #166139

Date Created 01/Jan/1970

Issued To:

Completed Status: 20 Feb 2020

Stock Ref: 2520000 Order Number: 122022

Notes:

Backorder 00001220 2510005 ORD99983

Issue ID #154241

Date Created 13/Sep/2019

Issued To: General

Completed Status: 24 Sep 2019

Stock Ref: 2510005 Opera A/c: 00001220

Order Number: ORD99983

Notes:

13 Sep 2019 07:56:59 AM Catherine Spence In Production

24 Sep 2019 08:15:08 AM Catherine Spence Shipping Tue 24 Sep 2019

Backorder 00001270 2520000 123499

Issue ID #174661

Date Created 01/Jan/1970

Issued To:

Completed Status: 23 Apr 2020

Stock Ref: 2520000 Order Number: 123499

Notes:

Backorder 00001350 2520000 122123

Issue ID #166719

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122123

Notes:

Backorder 00001350 2520000 122124

Issue ID #166773

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122124

Notes:

Backorder 00001365 2520000 121759

Issue ID #164360

Date Created 01/Jan/1970

Issued To:

Completed Status: 05 Feb 2020

Stock Ref: 2520000 Order Number: 121759

Notes:

Backorder 00001365 2530012 121901

Issue ID #165348

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Feb 2020

Stock Ref: 2530012 Order Number: 121901

Notes:

Backorder 00001420 2520000 123092

Issue ID #171959

Date Created 01/Jan/1970

Issued To:

Completed Status: 02 Apr 2020

Stock Ref: 2520000 Order Number: 123092

Notes:

Backorder 00001420 2520000 ORD00518

Issue ID #156718

Date Created 15/Oct/2019

Issued To: General

Completed Status: 15 Oct 2019

Stock Ref: 2520000 Opera A/c: 00001420 Order Number: ORD00518

Notes:

15 Oct 2019 08:10:52 AM Catherine Spence Shipping Tue 15 Oct 2019

L. . . 450740

Backorder 00001500 2520000 121847

Issue ID #164915

Date Created 01/Jan/1970

Issued To:

Completed Status: 11 Feb 2020

Stock Ref: 2520000 Order Number: 121847

Notes:

Backorder 00001520 2520000 ORD00571

Issue ID #156898

Date Created 17/Oct/2019

Issued To: General

Completed Status: 17 Oct 2019

Stock Ref: 2520000 Opera A/c: 00001520 Order Number: ORD00571

Notes:

17 Oct 2019 07:59:31 AM Catherine Spence Shipping Thu 17 Oct 2019

Backorder 00001520 2520000 ORD02122

Issue ID #163653

Date Created 29/Jan/2020

Issued To: General

Completed Status: 31 Jan 2020

Stock Ref: 2520000 Opera A/c: 00001520 Order Number: ORD02122

Notes:

29 Jan 2020 01:19:09 PM Kate Griffiths See Attached Notes awaiting Cardea acknowledgement of carriage. KG 24.1.2020

29 Jan 2020 01:23:10 PM Kate Griffiths Chased 29.1.2020 KG

29 Jan 2020 02:05:23 PM Kate Griffiths OK to proceed. KG 29.1.2020

Backorder 00001760 2520000 ORD01079

Issue ID #158748

Date Created 15/Nov/2019

Issued To: General

Completed Status: 15 Nov 2019

Stock Ref: 2520000 Opera A/c: 00001760

Order Number: ORD01079

Notes:

15 Nov 2019 07:51:57 AM Catherine Spence Shipping Fri 15 Nov 2019

L. . . 450740

Backorder 00001790 2520000 123654

Issue ID #175554

Date Created 01/Jan/1970

Issued To:

Completed Status: 01 May 2020

Stock Ref: 2520000 Order Number: 123654

Notes:

Backorder 00001790 2520000 ORD99653

Issue ID #152213

Date Created 23/Aug/2019

Issued To: General

Completed Status: 23 Aug 2019

Stock Ref: 2520000 Opera A/c: 00001790

Order Number: ORD99653

Notes:

23 Aug 2019 07:47:36 AM Catherine Spence Shipping Fri 23 Aug 2019

Backorder 00001853 2520001 122099

Issue ID #166638

Date Created 01/Jan/1970

Issued To:

Completed Status: 25 Feb 2020

Stock Ref: 2520001 Order Number: 122099

Notes:

Backorder 00001955 2510005 121720

Issue ID #164085

Date Created 01/Jan/1970

Issued To:

Completed Status: 03 Feb 2020

Stock Ref: 2510005 Order Number: 121720

Notes:

Backorder 00001955 2520000 ORD01503

Issue ID #160330

Date Created 11/Dec/2019

Issued To: General

Completed Status: 12 Dec 2019

Stock Ref: 2520000 Opera A/c: 00001955

Order Number: ORD01503

Notes:

11 Dec 2019 09:02:10 AM Catherine Spence Shipping Wed 11 Dec 2019

1 10000

Backorder 00001965 2520001 122162

Issue ID #167107

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2520001 Order Number: 122162

Notes:

Backorder 00001965 2520001 ORD00197

Issue ID #162320

Date Created 14/Jan/2020

Issued To: General

Completed Status: 14 Jan 2020

Stock Ref: 2520001 Opera A/c: 00001965 Order Number: ORD00197

Notes:

14 Jan 2020 08:07:46 AM Catherine Spence Shipping Tue 14 Jan 2020

Backorder 00001965 2520003 122162

Issue ID #166965

Date Created 01/Jan/1970

Issued To:

Completed Status: 27 Feb 2020

Stock Ref: 2520003 Order Number: 122162

Notes:

Backorder 00001965 2520003 125020

Issue ID #191900

Date Created 28/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00001965 Order Number: 125020

Notes:

28 Jul 2020 07:46:21 AM Catherine Spence Back Order - Supplier

13 Aug 2020 08:12:21 AM Catherine Spence Shipping Thu 13 Aug 2020

Backorder 00001965 2520003 ORD00197

Issue ID #155437

Date Created 27/Sep/2019

Issued To: General

Completed Status: 14 Jan 2020

Stock Ref: 2520003 Opera A/c: 00001965 Order Number: ORD00197

Notes:

27 Sep 2019 08:47:56 AM Catherine Spence Back Order - Supplier

13 Jan 2020 02:39:41 PM Kate Griffiths
Emailed to say still no definite lead time and offer alternative KG 13.1.2020.

Backorder 00002250 2520000 122268

Issue ID #167678

Date Created 01/Jan/1970

Issued To:

Completed Status: 05 Mar 2020

Stock Ref: 2520000 Order Number: 122268

Notes:

Backorder 00002340 2520001 ORD99844

Issue ID #153520

Date Created 04/Sep/2019

Issued To: General

Completed Status: 06 Sep 2019

Stock Ref: 2520001 Opera A/c: 00002340

Order Number: ORD99844

Notes:

04 Sep 2019 01:06:03 PM Sarah Walton See Attached Notes Incorrect unit price

- Sales Back Orders Review - By Customer **Backorder 00002400 2520000 121611**

Issue ID #163469

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Jan 2020

Stock Ref: 2520000 Order Number: 121611

Notes:

Backorder 00002425 2520000 ORD01920

Issue ID #162225

Date Created 13/Jan/2020

Issued To: General

Completed Status: 13 Jan 2020

Stock Ref: 2520000 Opera A/c: 00002425

Order Number: ORD01920

Notes:

13 Jan 2020 09:24:51 AM Catherine Spence Shipping Mon 13 Jan 2020

1,0000

Backorder 00002435 2530012 121889

Issue ID #165345

Date Created 13/Feb/2020

Issued To: General

Completed Status: 13 Feb 2020

Stock Ref: 2530012 Opera A/c: 00002435 Order Number: 121889

Notes:

13 Feb 2020 07:59:05 AM Catherine Spence Shipping Thu 13 Feb 2020

Backorder 00002435 2530012 121889

Issue ID #165259

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Feb 2020

Stock Ref: 2530012 Order Number: 121889

Notes:

Backorder 00002500 2520000 ORD99975

Issue ID #154134

Date Created 12/Sep/2019

Issued To: General

Completed Status: 12 Sep 2019

Stock Ref: 2520000 Opera A/c: 00002500

Order Number: ORD99975

Notes:

12 Sep 2019 12:14:51 PM Kate Griffiths See Attached Notes Emailed re price and part no. KG 12.9.19

Backorder 00002570 2520000 121729

Issue ID #164150

Date Created 01/Jan/1970

Issued To:

Completed Status: 04 Feb 2020

Stock Ref: 2520000 Order Number: 121729

Notes:

- Sales Back Orders Review - By Customer **Backorder 00002570 2520000 122114**

Issue ID #166688

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122114

Notes:

Backorder 00002570 2520000 122121

Issue ID #167159

Date Created 28/Feb/2020

Issued To: General

Completed Status: 02 Mar 2020

Stock Ref: 2520000 Opera A/c: 00002570 Order Number: 122121

Notes:

28 Feb 2020 03:02:15 PM Kate Griffiths

See Attached Notes

Emailed to offer alternatives as hen ordered leads for old DB3. 25.2.2020. Rang 26.2.20 - no answer. ZT emailed in reply to their email. 27.2.2020 KG

- Sales Back Orders Review - By Customer **Backorder 00002570 2520000 122121**

Issue ID #166713

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122121

Notes:

Backorder 00002570 2520000 123614

Issue ID #175291

Date Created 01/Jan/1970

Issued To:

Completed Status: 01 May 2020

Stock Ref: 2520000 Order Number: 123614

Notes:

Backorder 00002570 2520000 125183

Issue ID #192201

Date Created 30/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00002570 Order Number: 125183

Notes:

30 Jul 2020 10:39:50 AM Kate Griffiths See Attached Notes Please part ship.

10000

Backorder 00002570 2520000 ORD00712

Issue ID #157552

Date Created 28/Oct/2019

Issued To: General

Completed Status: 08 Nov 2019

Stock Ref: 2520000 Opera A/c: 00002570

Order Number: ORD00712

Notes:

28 Oct 2019 04:18:45 PM Kate Griffiths See Attached Notes Emailed re price and part number. 24.10 and 28.10.19 KG

01 Nov 2019 02:03:36 PM Kate Griffiths
Customer replied with price and part no. OK to proceed. KG 1.11.19

07 Nov 2019 07:56:39 AM Catherine Spence Can this come off a pri 8 so that we can ship it please

Backorder 00002570 2530004 125183

Issue ID #192202

Date Created 30/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2530004 Opera A/c: 00002570 Order Number: 125183

Notes:

30 Jul 2020 10:40:19 AM Kate Griffiths See Attached Notes Please part ship.

100000

Backorder 00002570 2530012 121789

Issue ID #164572

Date Created 01/Jan/1970

Issued To:

Completed Status: 06 Feb 2020

Stock Ref: 2530012 Order Number: 121789

Notes:

Backorder 00002590 2520001 ORD99250

Issue ID #150466

Date Created 29/Jul/2019

Issued To: General

Completed Status: 29 Jul 2019

Stock Ref: 2520001 Opera A/c: 00002590

Order Number: ORD99250

Notes:

29 Jul 2019 07:58:00 AM Catherine Spence Shipping Mon 29 Jul 2019

29 Jul 2019 07:58:08 AM Catherine Spence

Backorder 00002690 2520000 ORD99370

Issue ID #150972

Date Created 05/Aug/2019

Issued To: General

Completed Status: 05 Aug 2019

Stock Ref: 2520000 Opera A/c: 00002690

Order Number: ORD99370

Notes:

05 Aug 2019 07:51:56 AM Catherine Spence Shipping Mon 05 Aug 2019

1. 450070

Backorder 00002690 2520000 ORD99501

Issue ID #151518

Date Created 14/Aug/2019

Issued To: General

Completed Status: 14 Aug 2019

Stock Ref: 2520000 Opera A/c: 00002690 Order Number: ORD99501

Notes:

14 Aug 2019 07:50:41 AM Catherine Spence Shipping Wed 14 Aug 2019

Backorder 00002711 2520000 ORD99956

Issue ID #154049

Date Created 11/Sep/2019

Issued To: General

Completed Status: 26 Sep 2019

Stock Ref: 2520000 Opera A/c: 00002711

Order Number: ORD99956

Notes:

11 Sep 2019 02:17:17 PM Sarah Walton See Attached Notes Incorrect unit price. Emailed to advise.

26 Sep 2019 07:46:44 AM Catherine Spence Shipping Thu 26 Sep 2019

Backorder 00003450 2510005 ORD00999

Issue ID #158565

Date Created 13/Nov/2019

Issued To: General

Completed Status: 15 Nov 2019

Stock Ref: 2510005 Opera A/c: 00003450

Order Number: ORD00999

Notes:

13 Nov 2019 01:48:05 PM Kate Griffiths See Attached Notes SL emailed to advise of correct prices.KG 13.11.19

13 Nov 2019 01:48:21 PM Kate Griffiths KG chased 13.11.19

13 Nov 2019 04:27:59 PM Kate Griffiths OK to proceed. KG

14 Nov 2019 07:42:36 AM Catherine Spence Back Order - Production

Backorder 00003450 2520000 ORD00965

Issue ID #158326

Date Created 08/Nov/2019

Issued To: General

Completed Status: 19 Nov 2019

Stock Ref: 2520000 Opera A/c: 00003450

Order Number: ORD00965

Notes:

08 Nov 2019 09:21:44 AM Kate Griffiths See Attached Notes Emailed to advise incorrect prices. ZT 7.11.19

18 Nov 2019 03:12:08 PM Zoey Teal Prices accepted.

Backorder 00003450 2520000 ORD01182

Issue ID #159076

Date Created 21/Nov/2019

Issued To: General

Completed Status: 22 Nov 2019

Stock Ref: 2520000 Opera A/c: 00003450

Order Number: ORD01182

Notes:

21 Nov 2019 10:07:40 AM Kate Griffiths See Attached Notes OK to ship, customer has agreed price. KG 21.11.19

Backorder 00003490 2520000 122478

Issue ID #169053

Date Created 01/Jan/1970

Issued To:

Completed Status: 16 Mar 2020

Stock Ref: 2520000 Order Number: 122478

Notes:

Backorder 00003490 2520000 ORD99152

Issue ID #150069

Date Created 23/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00003490 Order Number: ORD99152

Notes:

23 Jul 2019 11:50:16 AM Zoey Teal Emailed to advise carriage charge.

23 Jul 2019 01:29:10 PM Zoey Teal Carriage accepted.

24 Jul 2019 08:57:15 AM Catherine Spence Shipping Wed 24 Jul 2019

Backorder 00003490 2520000 ORD99187

Issue ID #150181

Date Created 24/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00003490 Order Number: ORD99187

Notes:

24 Jul 2019 08:57:20 AM Catherine Spence Shipping Wed 24 Jul 2019

Backorder 00003500 2520000 ORD00367

Issue ID #156103

Date Created 07/Oct/2019

Issued To: General

Completed Status: 08 Oct 2019

Stock Ref: 2520000 Opera A/c: 00003500

Order Number: ORD00367

Notes:

07 Oct 2019 01:33:48 PM Zoey Teal Emailed to advise incorrect prices.

07 Oct 2019 01:34:06 PM Zoey Teal Emailed to advise £5.00 carriage charge.

07 Oct 2019 04:08:48 PM Zoey Teal Carriage charge accepted.

Backorder 00003501 2520000 123254

Issue ID #173075

Date Created 01/Jan/1970

Issued To:

Completed Status: 09 Apr 2020

Stock Ref: 2520000 Order Number: 123254

Notes:

Backorder 00003540 2520000 122057

Issue ID #166415

Date Created 24/Feb/2020

Issued To: General

Completed Status: 24 Feb 2020

Stock Ref: 2520000 Opera A/c: 00003540 Order Number: 122057

Notes:

24 Feb 2020 08:46:11 AM Catherine Spence Shipping Mon 24 Feb 2020

1 400445

Backorder 00003540 2520000 122057

Issue ID #166303

Date Created 01/Jan/1970

Issued To:

Completed Status: 21 Feb 2020

Stock Ref: 2520000 Order Number: 122057

Notes:

Backorder 00003540 2520000 122597

Issue ID #169582

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Mar 2020

Stock Ref: 2520000 Order Number: 122597

Notes:

Backorder 00003540 2520020 122597

Issue ID #169580

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Mar 2020

Stock Ref: 2520020 Order Number: 122597

Notes:

Backorder 00003550 2520000 122177

Issue ID #167015

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2520000 Order Number: 122177

Notes:

Backorder 00003560 2520000 122289

Issue ID #167803

Date Created 01/Jan/1970

Issued To:

Completed Status: 06 Mar 2020

Stock Ref: 2520000 Order Number: 122289

Notes:

Backorder 00003560 2520000 ORD00124

Issue ID #155061

Date Created 24/Sep/2019

Issued To: General

Completed Status: 24 Sep 2019

Stock Ref: 2520000 Opera A/c: 00003560

Order Number: ORD00124

Notes:

24 Sep 2019 08:16:41 AM Catherine Spence Shipping Tue 24 Sep 2019

Backorder 00003640 2520000 122594

Issue ID #169571

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Mar 2020

Stock Ref: 2520000 Order Number: 122594

Notes:

Backorder 00003640 2530012 122594

Issue ID #169572

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Mar 2020

Stock Ref: 2530012 Order Number: 122594

Notes:

Backorder 00003665 2520000 ORD01359

Issue ID #159832

Date Created 03/Dec/2019

Issued To: General

Completed Status: 03 Dec 2019

Stock Ref: 2520000 Opera A/c: 00003665

Order Number: ORD01359

Notes:

03 Dec 2019 09:05:20 AM Catherine Spence Shipping Tue 03 Dec 2019

1,0000

Backorder 00003675 2520000 121596

Issue ID #163378

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Jan 2020

Stock Ref: 2520000 Order Number: 121596

Notes:

Backorder 00003785 2520000 ORD99128

Issue ID #149893

Date Created 19/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00003785

Order Number: ORD99128

Notes:

19 Jul 2019 02:18:31 PM Sophie Lines Wrong price. Awaiting reply

Backorder 00003785 2520000 ORD99182

Issue ID #150185

Date Created 24/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00003785

Order Number: ORD99182

Notes:

24 Jul 2019 08:59:00 AM Catherine Spence Shipping Wed 24 Jul 2019

Backorder 00003800 2520000 ORD00648

Issue ID #157181

Date Created 22/Oct/2019

Issued To: General

Completed Status: 22 Oct 2019

Stock Ref: 2520000 Opera A/c: 00003800

Order Number: ORD00648

Notes:

22 Oct 2019 07:36:01 AM Catherine Spence Shipping Tue 22 Oct 2019

Backorder 00003836 2520000 ORD00573

Issue ID #156900

Date Created 17/Oct/2019

Issued To: General

Completed Status: 18 Oct 2019

Stock Ref: 2520000 Opera A/c: 00003836

Order Number: ORD00573

Notes:

17 Oct 2019 07:59:49 AM Catherine Spence Shipping Thu 17 Oct 2019

Backorder 00003892 2520000 ORD00190

Issue ID #155264

Date Created 26/Sep/2019

Issued To: General

Completed Status: 26 Sep 2019

Stock Ref: 2520000 Opera A/c: 00003892

Order Number: ORD00190

Notes:

26 Sep 2019 07:44:56 AM Catherine Spence Shipping Thu 26 Sep 2019

Backorder 00003892 2530004 ORD99382

Issue ID #151047

Date Created 06/Aug/2019

Issued To: General

Completed Status: 06 Aug 2019

Stock Ref: 2530004 Opera A/c: 00003892

Order Number: ORD99382

Notes:

06 Aug 2019 07:51:27 AM Catherine Spence Shipping Tue 06 Aug 2019

1 454047

Backorder 00003930 2520000 ORD01136

Issue ID #158958

Date Created 19/Nov/2019

Issued To: General

Completed Status: 21 Nov 2019

Stock Ref: 2520000 Opera A/c: 00003930

Order Number: ORD01136

Notes:

19 Nov 2019 05:33:07 PM Zoey Teal See Attached Notes Emailed to check which part they require as the memo on the account states to order part 2520003.

20 Nov 2019 03:56:53 PM Zoey Teal Part number and price accepted.

Backorder 00003930 2520003 123922

Issue ID #185704

Date Created 01/Jun/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00003930 Order Number: 123922

Notes:

01 Jun 2020 12:48:20 PM Catherine Spence Back Order - Supplier

L. . . . 40F704

Backorder 00003930 2520003 123945

Issue ID #190587

Date Created 15/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00003930 Order Number: 123945

Notes:

15 Jul 2020 10:56:02 AM Catherine Spence Back Order - Supplier

1 100507

Backorder 00003930 2520003 ORD01423

Issue ID #160329

Date Created 11/Dec/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00003930 Order Number: ORD01423

Notes:

11 Dec 2019 09:02:01 AM Catherine Spence Back Order - Supplier

13 Jan 2020 02:44:29 PM Kate Griffiths
Emailed to say still no definite lead time and offer alternative KG 13.1.2020.

Backorder 00003930 2520003 ORD99831

Issue ID #153603

Date Created 05/Sep/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00003930 Order Number: ORD99831

Notes:

05 Sep 2019 07:48:30 AM Catherine Spence Shipping Thu 05 Sep 2019

06 Sep 2019 07:58:17 AM Catherine Spence Shipping Fri 06 Sep 2019

10 Sep 2019 07:43:54 AM Catherine Spence Back Order - Supplier

03 Oct 2019 08:42:36 AM Catherine Spence part shipment done

450000

Backorder 00003980 2520001 123415

Issue ID #174047

Date Created 01/Jan/1970

Issued To:

Completed Status: 17 Apr 2020

Stock Ref: 2520001 Order Number: 123415

Notes:

Backorder 00003980 2530004 123440

Issue ID #174270

Date Created 01/Jan/1970

Issued To:

Completed Status: 20 Apr 2020

Stock Ref: 2530004 Order Number: 123440

Notes:

Backorder 00004040 2520000 121971

Issue ID #165762

Date Created 01/Jan/1970

Issued To:

Completed Status: 18 Feb 2020

Stock Ref: 2520000 Order Number: 121971

Notes:

Backorder 00004040 2520000 122169

Issue ID #166992

Date Created 01/Jan/1970

Issued To:

Completed Status: 27 Feb 2020

Stock Ref: 2520000 Order Number: 122169

Notes:

Backorder 00004040 2520000 122780

Issue ID #170455

Date Created 01/Jan/1970

Issued To:

Completed Status: 24 Mar 2020

Stock Ref: 2520000 Order Number: 122780

Notes:

Backorder 00004080 2520000 ORD00303

Issue ID #155879

Date Created 03/Oct/2019

Issued To: General

Completed Status: 03 Oct 2019

Stock Ref: 2520000 Opera A/c: 00004080

Order Number: ORD00303

Notes:

03 Oct 2019 08:41:28 AM Catherine Spence Shipping Thu 03 Oct 2019

L. . . 455070

Backorder 00004080 2530012 ORD00153

Issue ID #155161

Date Created 25/Sep/2019

Issued To: General

Completed Status: 26 Sep 2019

Stock Ref: 2530012 Opera A/c: 00004080

Order Number: ORD00153

Notes:

25 Sep 2019 08:17:48 AM Catherine Spence Shipping Wed 25 Sep 2019

1 455404

Backorder 00004127 2500000 122186

Issue ID #167116

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2500000 Order Number: 122186

Notes:

Backorder 00004127 2520003 123841

Issue ID #185709

Date Created 01/Jun/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00004127 Order Number: 123841

Notes:

01 Jun 2020 01:57:38 PM Catherine Spence Back Order - Supplier Add ups 1 to invoice foc as paid on first shipment

Backorder 00004127 2530011 122186

Issue ID #167117

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2530011 Order Number: 122186

Notes:

Backorder 00004127 2530013 122186

Issue ID #167118

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2530013 Order Number: 122186

Notes:

Backorder 00004127 2530014 122186

Issue ID #167119

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2530014 Order Number: 122186

Notes:

Backorder 00004191 2520000 121898

Issue ID #165281

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Feb 2020

Stock Ref: 2520000 Order Number: 121898

Notes:

Backorder 00004260 2520000 121680

Issue ID #163792

Date Created 01/Jan/1970

Issued To:

Completed Status: 31 Jan 2020

Stock Ref: 2520000 Order Number: 121680

Notes:

Backorder 00004260 2520000 121837

Issue ID #164888

Date Created 01/Jan/1970

Issued To:

Completed Status: 11 Feb 2020

Stock Ref: 2520000 Order Number: 121837

Notes:

Backorder 00004260 2520000 123234

Issue ID #172945

Date Created 01/Jan/1970

Issued To:

Completed Status: 08 Apr 2020

Stock Ref: 2520000 Order Number: 123234

Notes:

Backorder 00004260 2520000 123584

Issue ID #175116

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Apr 2020

Stock Ref: 2520000 Order Number: 123584

Notes:

Backorder 00004260 2520000 ORD00154

Issue ID #155162

Date Created 25/Sep/2019

Issued To: General

Completed Status: 26 Sep 2019

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD00154

Notes:

25 Sep 2019 08:17:54 AM Catherine Spence Shipping Wed 25 Sep 2019

Backorder 00004260 2520000 ORD00940

Issue ID #158221

Date Created 07/Nov/2019

Issued To: General

Completed Status: 07 Nov 2019

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD00940

Notes:

07 Nov 2019 07:58:35 AM Catherine Spence Shipping Thu 07 Nov 2019

150004

- Sales Back Orders Review - By Customer Backorder 00004261 2520000 122133

Issue ID #166799

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122133

Notes:

Backorder 00004335 2530004 121838

Issue ID #164892

Date Created 01/Jan/1970

Issued To:

Completed Status: 11 Feb 2020

Stock Ref: 2530004 Order Number: 121838

Notes:

Backorder 00004400 2520000 121793

Issue ID #164586

Date Created 01/Jan/1970

Issued To:

Completed Status: 06 Feb 2020

Stock Ref: 2520000 Order Number: 121793

Notes:

Backorder 00004507 2530012 122261

Issue ID #167654

Date Created 01/Jan/1970

Issued To:

Completed Status: 04 Mar 2020

Stock Ref: 2530012 Order Number: 122261

Notes:

Backorder 00004525 2520001 ORD00120

Issue ID #154975

Date Created 23/Sep/2019

Issued To: General

Completed Status: 24 Sep 2019

Stock Ref: 2520001 Opera A/c: 00004525

Order Number: ORD00120

Notes:

23 Sep 2019 03:48:23 PM Catherine Spence See Attached Notes not able to scan due to product on stop

- Sales Back Orders Review - By Customer **Backorder 00004640 2520000 122141**

Issue ID #166853

Date Created 01/Jan/1970

Issued To:

Completed Status: 26 Feb 2020

Stock Ref: 2520000 Order Number: 122141

Notes:

Backorder 00004670 2520003 124885

Issue ID #190589

Date Created 15/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520003 Opera A/c: 00004670 Order Number: 124885

Notes:

15 Jul 2020 10:56:51 AM Catherine Spence Back Order - Supplier

1 400500

Backorder 00004832 2520000 121706

Issue ID #164107

Date Created 03/Feb/2020

Issued To: General

Completed Status: 03 Feb 2020

Stock Ref: 2520000 Opera A/c: 00004832 Order Number: 121706

Notes:

03 Feb 2020 01:21:38 PM Kate Griffiths See Attached Notes Emailed re price. KG 3.3.2020

Backorder 00004832 2520000 121706

Issue ID #164046

Date Created 01/Jan/1970

Issued To:

Completed Status: 03 Feb 2020

Stock Ref: 2520000 Order Number: 121706

Notes:

Backorder 00004832 2520000 122178

Issue ID #167019

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Feb 2020

Stock Ref: 2520000 Order Number: 122178

Notes:

Backorder 00004832 2520000 ORD00185

Issue ID #155282

Date Created 26/Sep/2019

Issued To: General

Completed Status: 01 Oct 2019

Stock Ref: 2520000 Opera A/c: 00004832

Order Number: ORD00185

Notes:

26 Sep 2019 11:30:17 AM Zoey Teal Emailed to advise incorrect prices.

30 Sep 2019 08:15:17 AM Catherine Spence Shipping Mon 30 Sep 2019

30 Sep 2019 04:25:11 PM Zoey Teal Prices accepted.

01 Oct 2019 07:56:53 AM Catherine Spence Shipping Tue 01 Oct 2019

Backorder 00005101 2520000 ORD00673

Issue ID #157272

Date Created 23/Oct/2019

Issued To: General

Completed Status: 24 Oct 2019

Stock Ref: 2520000 Opera A/c: 00005101

Order Number: ORD00673

Notes:

23 Oct 2019 08:01:08 AM Catherine Spence Shipping Wed 23 Oct 2019

L. . . 457070

- Sales Back Orders Review - By Customer **Backorder 00005130 2520000 123251**

Issue ID #173062

Date Created 01/Jan/1970

Issued To:

Completed Status: 09 Apr 2020

Stock Ref: 2520000 Order Number: 123251

Notes:

Backorder 00005164 2520000 ORD00073

Issue ID #154871

Date Created 20/Sep/2019

Issued To: General

Completed Status: 24 Sep 2019

Stock Ref: 2520000 Opera A/c: 00005164

Order Number: ORD00073

Notes:

20 Sep 2019 08:02:39 AM Catherine Spence Shipping Fri 20 Sep 2019

23 Sep 2019 03:04:33 PM Catherine Spence See Attached Notes not able to scan due to CE markings, with directors

24 Sep 2019 08:15:14 AM Catherine Spence Shipping Tue 24 Sep 2019

loovee,454074

Backorder 00005164 2520000 ORD00282

Issue ID #155763

Date Created 02/Oct/2019

Issued To: General

Completed Status: 02 Oct 2019

Stock Ref: 2520000 Opera A/c: 00005164

Order Number: ORD00282

Notes:

02 Oct 2019 08:15:07 AM Catherine Spence Shipping Wed 02 Oct 2019

Backorder 00005169 2520000 ORD00808

Issue ID #157704

Date Created 30/Oct/2019

Issued To: General

Completed Status: 30 Oct 2019

Stock Ref: 2520000 Opera A/c: 00005169

Order Number: ORD00808

Notes:

30 Oct 2019 10:42:18 AM Zoey Teal Prices accepted.

Backorder 00005445 2520001 121999

Issue ID #165997

Date Created 01/Jan/1970

Issued To:

Completed Status: 19 Feb 2020

Stock Ref: 2520001 Order Number: 121999

Notes:

Backorder 00005500 2520000 121599

Issue ID #163384

Date Created 01/Jan/1970

Issued To:

Completed Status: 28 Jan 2020

Stock Ref: 2520000 Order Number: 121599

Notes:

Backorder 00005500 2520000 ORD00521

Issue ID #156719

Date Created 15/Oct/2019

Issued To: General

Completed Status: 15 Oct 2019

Stock Ref: 2520000 Opera A/c: 00005500 Order Number: ORD00521

Notes:

15 Oct 2019 08:10:57 AM Catherine Spence Shipping Tue 15 Oct 2019

L. . . 450740

Backorder 00005520 2520000 122173

Issue ID #167003

Date Created 01/Jan/1970

Issued To:

Completed Status: 27 Feb 2020

Stock Ref: 2520000 Order Number: 122173

Notes:

Backorder 00005520 2520000 ORD00191

Issue ID #155274

Date Created 26/Sep/2019

Issued To: General

Completed Status: 26 Sep 2019

Stock Ref: 2520000 Opera A/c: 00005520 Order Number: ORD00191

Notes:

26 Sep 2019 07:46:37 AM Catherine Spence Shipping Thu 26 Sep 2019

L. . . 455074

Backorder 00006501 2520000 ORD01172

Issue ID #159234

Date Created 25/Nov/2019

Issued To: General

Completed Status: 27 Nov 2019

Stock Ref: 2520000 Opera A/c: 00006501

Order Number: ORD01172

Notes:

25 Nov 2019 07:48:33 AM Catherine Spence See Attached Notes ship with next order

25 Nov 2019 10:17:26 AM Catherine Spence please add 20x calenders when shipping this order

Backorder 00006501 2520001 125031

Issue ID #191380

Date Created 22/Jul/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520001 Opera A/c: 00006501 Order Number: 125031

Notes:

22 Jul 2020 07:23:52 AM Catherine Spence ship with other orders

Backorder 00006741 2530012 121891

Issue ID #165263

Date Created 01/Jan/1970

Issued To:

Completed Status: 13 Feb 2020

Stock Ref: 2530012 Order Number: 121891

Notes:

Backorder 00007016 2520000 ORD02071

Issue ID #162951

Date Created 22/Jan/2020

Issued To: General

Completed Status: 22 Jan 2020

Stock Ref: 2520000 Opera A/c: 00007016 Order Number: ORD02071

Notes:

22 Jan 2020 07:51:02 AM Catherine Spence Shipping Wed 22 Jan 2020

Backorder 00007356 2510005 ORD99332

Issue ID #150965

Date Created 05/Aug/2019

Issued To: General

Completed Status: 09 Aug 2019

Stock Ref: 2510005 Opera A/c: 00007356

Order Number: ORD99332

Notes:

05 Aug 2019 07:49:28 AM Catherine Spence In Production

08 Aug 2019 10:25:51 AM Catherine Spence See Attached Notes

L. . . 450005

Backorder 00007374 2520000 121967

Issue ID #165749

Date Created 01/Jan/1970

Issued To:

Completed Status: 17 Feb 2020

Stock Ref: 2520000 Order Number: 121967

Notes:

Backorder 00007528 2520000 122338

Issue ID #168184

Date Created 01/Jan/1970

Issued To:

Completed Status: 10 Mar 2020

Stock Ref: 2520000 Order Number: 122338

Notes:

Backorder 00007528 2520000 122457

Issue ID #168987

Date Created 01/Jan/1970

Issued To:

Completed Status: 16 Mar 2020

Stock Ref: 2520000 Order Number: 122457

Notes:

- Sales Back Orders Review - By Customer **Backorder 00007528 2520000 123502**

Issue ID #174667

Date Created 01/Jan/1970

Issued To:

Completed Status: 23 Apr 2020

Stock Ref: 2520000 Order Number: 123502

Notes:

Backorder 00007530 2520000 121630

Issue ID #163555

Date Created 01/Jan/1970

Issued To:

Completed Status: 29 Jan 2020

Stock Ref: 2520000 Order Number: 121630

Notes:

Backorder 00012178 2520000 ORD00125

Issue ID #155062

Date Created 24/Sep/2019

Issued To: General

Completed Status: 24 Sep 2019

Stock Ref: 2520000 Opera A/c: 00012178

Order Number: ORD00125

Notes:

24 Sep 2019 08:16:49 AM Catherine Spence Shipping Tue 24 Sep 2019

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012213 2520000 ORD00311

Issue ID #155865

Date Created 03/Oct/2019

Issued To: General

Completed Status: 03 Oct 2019

Stock Ref: 2520000 Opera A/c: 00012213 Order Number: ORD00311

Notes:

03 Oct 2019 08:15:19 AM Zoey Teal Prices accepted and requested to delete one line off the order.

- Sales Back Orders Review - By Customer

Backorder 00012605 2530012 122319

Issue ID #168049

Date Created 01/Jan/1970

Issued To:

Completed Status: 09 Mar 2020

Stock Ref: 2530012 Order Number: 122319

Notes:

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012918 2550004 125335

Issue ID #195976

Date Created 06/Sep/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2550004 Opera A/c: 00012918 Order Number: 125335

Notes:

06 Sep 2020 05:59:10 PM Catherine Spence Back Order - Supplier

- Sales Back Orders Review - By Customer

Backorder 00013158 2520001 121549

Issue ID #162412

Date Created 01/Jan/1970

Issued To:

Completed Status: 16 Jan 2020

Stock Ref: 2520001 Order Number: 121549

Notes:

VIAMED Sales And Marketing - Post Market Surveilance

File 25 Microstim MkIII Risk File Updated

Issue ID #196300

Date Created 08/Sep/2020 Issued To: Derek Lamb

Completed Status: 09 Sep 2020

Stock Ref: DB37

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

08 Sep 2020 Derek Lamb note updated regarding the wires shorting no futher action required but pms can now be performed on the microstim

VIAMED Sales And Marketing - Post Market Surveilance

File 25 Microstim MkIII Risk File Updated

Issue ID #162870

Date Created 21/Jan/2020 Issued To: Derek Lamb

Completed Status: 21 Jan 2020

Stock Ref: DB37

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

100070

VIAMED Sales And Marketing - Post Market Surveilance

File 25 Microstim MkIII Risk File Updated

Issue ID #158872

Date Created 18/Nov/2019 Issued To: Derek Lamb

Completed Status: 18 Nov 2019

Stock Ref: DB37

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

150070

Intrastats - Intrastats

Memo in Call Log

Issue ID #151539

Issues:151539

Date Created 14/Aug/2019 Issued To: Derek Lamb

Completed Status: 18 Nov 2019

Notes:

Added by Catrin Hird sent to Derek Lamb

Please can you add the M symbol to show any memos linked to an account on the call log.

This will also need to show the temp memo, perm memo and opera memo.

Thanks	
27 Aug 2019 Derek Lamb think i did this	_
27 Aug 2019 Catrin Hird Sorry, I meant stock	_
27 Aug 2019 Derek Lamb yeah stock memo, pretty sure i made the memo show when stock is loc	bked up
28 Aug 2019 Catrin Hird Have just checked 2510000, only shows the memo	o not the opera memo
18 Nov 2019 Derek Lamb yeah not going to update this further as opera men	nos will be going soom
18 Nov 2019 Catrin Hird ok	_

VIAMED Sales And Marketing - Any other business

Microstim DB3 Veterinary Leaflet

Issue ID #152343

Date Created 27/Aug/2019 Issued To: Steve Nixon

Completed Status: 22 Oct 2019

Linked Files

27 Aug 2019 Microstim DB3 Veterinary Leaflet 2019-08-27 draft2

09 Oct 2019 Microstim DB3 Veterinary Leaflet 2019-10-09

Notes:

Added by Catrin Hird sent to Steve Hardaker

Please find attached final proof for leaflet, hard copy with proof sheet provided.

Leaflet part number has been updated as per SN issue 152062

28 Aug 2019 Steve Hardaker

Leaflet seems fine, no correction, signed and returned.

03 Sep 2019 Catrin Hird

Next Action Changed From Steve Hardaker To Steve Nixon Please find attached Microstim DB3 Veterinary leaflet. Steve H has signed this off.

Hard copy and proof sheet provided.

16 Sep 2019 Steve Nixon

Priority Changed From 5 To 2

09 Oct 2019 Catrin Hird

Added 2520000 as standard, added 2520001 as available optional accessories.

Hard copy with proof sheet provided to SN.

Attached.

22 Oct 2019 Catrin HirdSigned off by SN 9/10/19

Added to website and updated part number on website version of product to 2510011.

No leaflets to be printed.

SN has added to L:MedicalLeaflets - Medical

22 Oct 2019 Catrin HirdSigned off by SN 9/10/19

Added to website and updated part number on website version of product to 2510011.

No leaflets to be printed.

SN has added to L:MedicalLeaflets - Medical

VIAMED Sales And Marketing - Any other business

Microstim Veterinary Technical Manual

Issue ID #152341

Date Created 27/Aug/2019 Issued To: Steve Nixon

Completed Status: Still Outstanding

Linked Files

27 Aug 2019 Microstim DB3 Veterinary Technical Manual 2019-08-27 v1.0 28 Aug 2019 Microstim DB3 Veterinary Technical Manual 2019-08-28 v1.0

09 Oct 2019 Microstim Vet Technical Manual 2019-10-09

Notes:

Added by Catrin Hird sent to Steve Hardaker

Please find attached first draft of the Microstim DB3 Technical Manual.

Hard copy with highlighted amends provided with proof sheet.

I have not updated the full manual to state Microstim DB3 Veterinary - please let me know if you think this needs to be done or if we can continue to just stated the Microstim DB3 as reference.

28 Aug 2019 Steve Hardaker

p8 - Section 7 - only retake image if new image is visibly different.

p17 - 2530003 lower case label - will need a new vet specific label with part number.

p17 - WEEE is now 2013 according to Gov.uk

p17 - remove space before Please in disclaimer.

00.4

28 Aug 2019 Catrin Hird Updated as requested.

Hard copy with proof sheet given back to SJH.

28 Aug 2019 Steve Hardaker

No further amends, passed back.

03 Sep 2019 Catrin Hird

Next Action Changed From Steve Hardaker To Steve Nixon Please find attached techincal manual which has been signed off by Steve H.

Hard copy with proof sheet provided.

16 Sep 2019 Steve Nixon

Priority Changed From 5 To 2

09 Oct 2019 Catrin Hird
Updated part numbers included, copy sent to Mike at Thames.

VIAMED Stock Meeting - Purchase Order Requirements

POR12439 - Unimed

Issue ID #168792

Date Created 13/Mar/2020 Issued To: Catherine Spence Completed Status: 13 Mar 2020

Notes:

Added by Catrin Hird sent to Catherine Spence

Found order in file for 2520003, order POR12439 - Unimed showing as not chased since end of last year. Any idea?

13 Mar 2020 Catherine Spence

It still working progress with steve, we are still trying to get them made.

13 Mar 2020 Catrin HirdThere are 3 orders outstanding thats all for 2 hospitals.

13 Mar 2020 Catherine Spence

Yep. No one wants to make them, but he is in talks with the old company and i think they might be doing it, i have been mentioning it every month, will look at my emails from him to see if we have got any further. The customers should have been offered alternatives i think

13 Mar 2020 Catrin HirdOk thanks, just wanted to check.

VIAMED Management Meeting - VIAMED Management Meeting

Product Failures New Codes Review (750)

Issue ID #158735

Date Created 15/Nov/2019 Issued To: Derek Lamb

Completed Status: 08 Sep 2020

Notes:

System Generated Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

15 Nov 2019 Derek Lamb

2520000 requires Cleaning! Cable Intermittent Open Circuit

further Issue

4410520 - Capnograph VM-2500-S dirty battery contacts, no cap required

15 Nov 2019 Derek Lamb Created Related Issue #158771 Added by Derek Lamb sent to Michael Green You have tagged a microstim repairs, the leads as open circuit.

I thought the 2 leeds were seperate. how is the cable open circuit?

as its a new repair code i need to determin if there is a patient risk with the fault.

SRN32035 for reference

15 Nov 2019 Derek Lamb Created Related Issue #158772 Added by Derek Lamb sent to Michael Green You have tagged a microstim repairs, the leads as open circuit.

I thought the 2 leeds were seperate. how is the cable open circuit?

as its a new repair code i need to determin if there is a patient risk with the fault.

SRN32035 for reference

00.0 0000 Ot NI

08 Sep 2020 Steve Nixon

The cables are effectively separate, but run parallel to each other for the majority of the cable length. Either of them could be open circuit. It is very unlikely that they would be short circuited to each other.

Does not pose a direct patient risk as there will be a lack of audio and no LED illumination, if the current isn't flowing. This will be observed by the user.

VIAMED Management Meeting - VIAMED Management Meeting

Product Failures New Codes Review (750)

Issue ID #150791

Date Created 02/Aug/2019 Issued To: Derek Lamb

Completed Status: 08 Aug 2019

Notes:

System Generated Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

02 Aug 2019 Derek Lamb 0012161 requires Cleaning! oled screen faded, differtent wording.

2510000 requires Cleaning! pcd fault.

VIAMED Stock Meeting - Repairs Review - General

Repair on hold

Issue ID #104435

Date Created 03/Oct/2017 Issued To: Steve Nixon

Completed Status: 02 Sep 2019

Notes:

Added by Michael Green sent to Derek Lamb Service Repair Sheet:66148 SRN28745 Microstim DB3 2510000 M0004038 Microstim DB3.

16 Nov 2017 Derek Lamb

Next Action Changed From Derek Lamb To Steve Nixon SN, Microstim likly to get stuck in the repair system

whats the plan of action with this?

07 Dec 2017 Steve Nixon

Further to discussion earlier today, this is the Microstim that MG should still have. We need to retain and retest.

The tester function is OK, that is how it should work.

16 Oct 2018 Steve Nixon

Michael, do you still have this unit?

19 Oct 2018 Michael Green

I still have this unit. I was going to recycle it.

10.110-

Top Up Quick Shipping Shelves (495)

Issue ID #196810

Date Created 14/Sep/2020 Issued To: Emma Clark

Completed Status: 15 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

14 Sep 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #196025

Date Created 07/Sep/2020 Issued To: Emma Clark

Completed Status: 10 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

09 Sep 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #195405

Date Created 01/Sep/2020 Issued To: Emma Clark

Completed Status: 04 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #194679

Date Created 24/Aug/2020 Issued To: Emma Clark

Completed Status: 04 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #193853

Date Created 17/Aug/2020 Issued To: Emma Clark

Completed Status: 04 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2020 Emma Clark done

done

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #193097

Date Created 10/Aug/2020 Issued To: Emma Clark

Completed Status: 04 Sep 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #192461

Date Created 03/Aug/2020 Issued To: Emma Clark

Completed Status: 06 Aug 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

04 Aug 2020 Emma Clark done

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #191775

Date Created 27/Jul/2020 Issued To: Emma Clark

Completed Status: 06 Aug 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

04 Aug 2020 Emma Clark done

done

Top Up Quick Shipping Shelves (495)

Issue ID #190909

Date Created 20/Jul/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

21 Jul 2020 Emma Clark DONE

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #190261

Date Created 13/Jul/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #189490

Date Created 06/Jul/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark

done

Top Up Quick Shipping Shelves (495)

Issue ID #188705

Date Created 29/Jun/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #187996

Date Created 22/Jun/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #187087

Date Created 15/Jun/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #186319

Date Created 08/Jun/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #185625

Date Created 01/Jun/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #185059

Date Created 26/May/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #184365

Date Created 18/May/2020 Issued To: Emma Clark

Completed Status: 23 Jul 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Jul 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #176270

Date Created 11/May/2020 Issued To: Emma Clark

Completed Status: 11 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

11 May 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #175640

Date Created 04/May/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

Top Up Quick Shipping Shelves (495)

Issue ID #175007

Date Created 27/Apr/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

Top Up Quick Shipping Shelves (495)

Issue ID #174152

Date Created 20/Apr/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #173325

Date Created 13/Apr/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

Top Up Quick Shipping Shelves (495)

Issue ID #172351

Date Created 06/Apr/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #171221

Date Created 30/Mar/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #170093

Date Created 23/Mar/2020 Issued To: Emma Clark

Completed Status: 07 May 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

Top Up Quick Shipping Shelves (495)

Issue ID #168907

Date Created 16/Mar/2020 Issued To: Emma Clark

Completed Status: 26 Mar 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

23 Mar 2020 Emma Clark

DONE

Top Up Quick Shipping Shelves (495)

Issue ID #167991

Date Created 09/Mar/2020 Issued To: Emma Clark

Completed Status: 19 Mar 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

16 Mar 2020 Emma Clark DONE

Top Up Quick Shipping Shelves (495)

Issue ID #167231

Date Created 02/Mar/2020 Issued To: Emma Clark

Completed Status: 06 Mar 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

04 Mar 2020 Emma Clark

04 Mar 2020 Emma Clari DONE

Top Up Quick Shipping Shelves (495)

Issue ID #166365

Date Created 24/Feb/2020 Issued To: Emma Clark

Completed Status: 02 Mar 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

24 Feb 2020 Emma Clark done

....

Top Up Quick Shipping Shelves (495)

Issue ID #165635

Date Created 17/Feb/2020 Issued To: Emma Clark

Completed Status: 24 Feb 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

19 Feb 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #164773

Date Created 10/Feb/2020 Issued To: Emma Clark

Completed Status: 24 Feb 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

19 Feb 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #163984

Date Created 03/Feb/2020 Issued To: Emma Clark

Completed Status: 07 Feb 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Feb 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #163296

Date Created 27/Jan/2020 Issued To: Emma Clark

Completed Status: 29 Jan 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

27 Jan 2020 Emma Clark

done

Top Up Quick Shipping Shelves (495)

Issue ID #162703

Date Created 20/Jan/2020 Issued To: Emma Clark

Completed Status: 29 Jan 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

22 Jan 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #162187

Date Created 13/Jan/2020 Issued To: Emma Clark

Completed Status: 29 Jan 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

22 Jan 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #161715

Date Created 06/Jan/2020 Issued To: Emma Clark

Completed Status: 13 Jan 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

08 Jan 2020 Emma Clark

done

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #161342

Date Created 30/Dec/2019 Issued To: Emma Clark

Completed Status: 07 Jan 2020

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

06 Jan 2020 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #161086

Date Created 23/Dec/2019 Issued To: Emma Clark

Completed Status: 27 Dec 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

24 Dec 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #160593

Date Created 16/Dec/2019 Issued To: Emma Clark

Completed Status: 27 Dec 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

24 Dec 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #160142

Date Created 09/Dec/2019 Issued To: Emma Clark

Completed Status: 11 Dec 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

09 Dec 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #159692

Date Created 02/Dec/2019 Issued To: Emma Clark

Completed Status: 06 Dec 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Dec 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #159196

Date Created 25/Nov/2019 Issued To: Emma Clark

Completed Status: 06 Dec 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Dec 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #158832

Date Created 18/Nov/2019 Issued To: Emma Clark

Completed Status: 21 Nov 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

19 Nov 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #158382

Date Created 11/Nov/2019 Issued To: Emma Clark

Completed Status: 14 Nov 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

11 Nov 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #157954

Date Created 04/Nov/2019 Issued To: Emma Clark

Completed Status: 14 Nov 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

11 Nov 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #157491

Date Created 28/Oct/2019 Issued To: Emma Clark

Completed Status: 31 Oct 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

28 Oct 2019 Emma Clark

done

Top Up Quick Shipping Shelves (495)

Issue ID #157032

Date Created 21/Oct/2019 Issued To: Emma Clark

Completed Status: 24 Oct 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

21 Oct 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #156590

Date Created 14/Oct/2019 Issued To: Emma Clark

Completed Status: 16 Oct 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

15 Oct 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #156047

Date Created 07/Oct/2019 Issued To: Emma Clark

Completed Status: 10 Oct 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

08 Oct 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #155493

Date Created 30/Sep/2019 Issued To: Emma Clark

Completed Status: 04 Oct 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Oct 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #154915

Date Created 23/Sep/2019 Issued To: Emma Clark

Completed Status: 23 Sep 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

23 Sep 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #154348

Date Created 16/Sep/2019 Issued To: Emma Clark

Completed Status: 23 Sep 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

16 Sep 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #153778

Date Created 09/Sep/2019 Issued To: Emma Clark

Completed Status: 10 Sep 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

09 Sep 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #152799

Date Created 02/Sep/2019 Issued To: Emma Clark

Completed Status: 02 Sep 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #152282

Date Created 27/Aug/2019 Issued To: Emma Clark

Completed Status: 02 Sep 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Sep 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #151768

Date Created 19/Aug/2019 Issued To: Emma Clark

Completed Status: 23 Sep 2019

Ν	lotes	•
	いしてつ	

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

16 Sep 2019 Emma Clark

Top Up Quick Shipping Shelves (495)

Issue ID #151333

Date Created 12/Aug/2019 Issued To: Emma Clark

Completed Status: 13 Aug 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

12 Aug 2019 Emma Clark done

VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #150924

Date Created 05/Aug/2019 Issued To: Emma Clark

Completed Status: 08 Aug 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

05 Aug 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #150429

Date Created 29/Jul/2019 Issued To: Emma Clark

Completed Status: 01 Aug 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

29 Jul 2019 Emma Clark

done

VIAMED Stock Meeting - Opera Partnumber / Prices Updates **Vet Marketing Material Part Numbers to Opera Please**

Issue ID #152062

Date Created 21/Aug/2019 Issued To: Steve Nixon

Completed Status: 27 Aug 2019

Notes:

Added by Catrin Hird sent to Steve Nixon
Please can you add the following part numbers to Opera:

2590030 Microstim DB3 Vet Manual 2590016 Microstim DB3 Vet Leaflet

Thanks

22 Aug 2019 Steve Nixon 2590030 Manual 2590040 Leaflet 2590042 Product application details (ref. 2590012) 2590041 Output specifications (ref. 2590011) 2590044 Tech manual

27 Aug 2019 Catrin Hird Noted thank you

Web Site Question ID 8009

Issue ID #163196

Date Created 24/Jan/2020 Issued To: Kate Griffiths

Completed Status: 24 Jan 2020

Notes:

Web Site Question ID 8009

23/01/20

Greg.Main@MackenzieHealth.ca

Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator

Greg Main

Sodexo

Biomed

Greg.Main@MackenzieHealth.ca

Canada

Type: General

Hi Viamed,

I have a DB3 stimulator with a damaged knob (just the plastic knob). I believe that the part number is: 2530012. Do you have a Canadian vendor? Can I still purchase this part?

Thanks

Greg

Request further Information on

24 Jan 2020 Kate Griffithsdone. KG 24.1.2020

Web Site Question ID 8029

Issue ID #166283

Date Created 21/Feb/2020 Issued To: Kate Griffiths

Completed Status: 21 Feb 2020

Notes:

Web Site Question ID 8029 20/02/20 derek.riggs@nhs.net Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

Derek Riggs
East Sussex Healthcare NHS Trust
EME
derek.riggs@nhs.net
United Kingdom EU
Type: Pricing

Please can you supply a price for cat no 2520000 (DB3 Patient lead)

With Thanks

Request further Information on

21 Feb 2020 Kate Griffithsreplied

Web Site Question ID 8094

Issue ID #174238

Date Created 20/Apr/2020 Issued To: Ryan Swaine

Completed Status: 21 Apr 2020

Notes:

Web Site Question ID 8094 17/04/20 moffattt@hhsc.ca Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

Terry Moffatt Hamilton Health Sciences Biomedical Technology moffattt@hhsc.ca Canada Type: General

we have a lot of your Viamed Microstim DB3 nerve stimulators. we use to get our cables from Dyna Medical but they have stopped selling them. your part # 2520001 I think.

we are looking for a company in Canada that can sell us the stimulator cables or if you can sell direct to us.

please reply asap as we have no stock left and need to look at other stimulators if we cannot get your cables.

Thank you.

Request further Information on

20 Apr 2020 Kate Griffiths

Next Action Changed From Kate Griffiths To Ryan Swaine

20 Apr 2020 Ryan Swaine

done

21 Apr 2020 Kate Griffiths

done

Web Site Question ID 8111

Issue ID #175451

Date Created 01/May/2020 Issued To: Kate Griffiths

Completed Status: 01 May 2020

Notes:

Web Site Question ID 8111 30/04/20

barry.jones4@nhs.net

Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

Barry Jones Southport nhs trust Theatre barry.jones4@nhs.net United Kingdom EU Type: General

Hi

Can you please let me know how much the microstim leads, part number 2520001 for the DB3. Thanks Barry

Request further Information on

01 May 2020 Kate Griffiths

replied with price and updated carriage charge. KG

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : Do any of the Results indicate outdated Technology : Comments on Clinical Search :

Product Discontinued No search done

Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem : Do any of the Results indicate outdated Technology : Comments on Clinical Search :

Product Discontinued No search done