



Sophie Lines <viamed.sophie.lines@gmail.com>

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## Fwd: Soul Care - Incorrect applicators

1 message

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**Humanmeduk** <logistic@humanmeduk.com>  
To: Sophie Lines <sophie.lines@viamed.co.uk>

Fri, Sep 4, 2020 at 3:43 PM

----- Forwarded message -----

From: <tom@humanmeduk.com>  
Date: Fri, 4 Sep 2020 at 15:28  
Subject: Soul Care - Incorrect applicators  
To: Humanmeduk <logistic@humanmeduk.com>

Hi

Somehow Soul Care Aesthetics have received a box of incorrect applicators that are not compatible with their machine. They have a Bodyjet Evo so need 570001-5. Their last shipment has been 500001-5. This may have been the free of charge box that we sent a few weeks ago.

Can we please arrange for a box of 57000-1 to get to them asap. I guess we will have to write off the box of 50001-5 that they have as they have used 3 trying to get them to work in their machine.

Give me call of this doesn't make sense!

Have a good weekend.

Tom