

Service Repair Sheet SRS67557

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

Josluis Guerra

Harley Street Clinic, The

Junior Biomedical Engineer

0207 4868589

00003007

josluis.guerra@althea-group.com

17/Aug/2020

Catherine Spence

Viamed

Quote

Notes 03/Aug/2020 Sophie Lines

03/Aug/2020 Sophie Lines

03/Aug/2020 Sophie Lines

CO2 / SPO2 monitor model: VM-2500-M Sn: A1710120002 at Harley street Clinic, Biomedical engineering department, that is keep saying: Device Defective, and also there are moving parts inside of the unit.

17/Aug/2020 Catherine Spence

Hard Carry case, Capnograph irma and finger probe

Ready For quote

CANON

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN32969	Capnograph	4410500	A1710120002	N
SRN32970	Accessory	4420505	230453	N
SRN32971	Pulse Oximetry Finger Sensor	0014752	CEK10280	Yes

4440000 x 0.25 £90 = £22.50.
S/N, SRS, SRN

UPS x 1 £10.00

**ALTHEA**INTEGRATED HEALTHCARE
TECHNOLOGY MANAGEMENT**EXTERNAL REPAIR LETTER****BIOMED DEPARTMENT**
35 Wimpole street, London,
W1G BGY, UK

Has the item been decontaminated? Yes



No

*What method of decontamination has been used? Please provide details:*Cleaning Material: **Disinfectant wipes / mild soapy wipes / other (please state):**

DATE	05/08/2020
JOB #	823184
PURCHASE ORDER #	

ASSET ID	HCAHS8000
SERIAL #	A1710120002
MODEL	VM-2500-M
MANUFACTURER	VIAMED LTD
ACCESSORIES	USB CABLE/ 4 AA BATTERIES/ OPERATOR MANUAL/ SPO2 FINGER PROBE/CO2 SENSOR CABLE/MAIN CHARGER AND ADAPTERS
FAULT DESCRIPTION	Unit Keep saying DEVICE DEFECTIVE and is not working at all
	REF NUMBER: SRS67557 Please return the unit back to the address mentioned above.

PLEASE ADVISE COST OF REPAIR WITH A FORMAL QUOTE PRIOR TO CARRYING OUT ANY REPAIRS. (If applicable)

Please note that a Service Report should accompany the equipment where appropriate.
To avoid delay in payment the invoice should be sent to the address as per the Purchase Order. Thank you for your co-operation.

Yours faithfully,
JOSLUIS GUERRA
Email: Josluis.guerra@althea-group.com

Date: 05/08/2020



EXTERNAL REPAIR LETTER

ALTHEA

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TECHNOLOGY MANAGEMENT

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