

## Sarah Walton <viamed.sarah.walton@gmail.com>

## Fwd: Re: R-22A,R-22S,MX300-I and R-23V

1 message

**Zoey Teal** <office@viamed.co.uk> Reply-To: zoey.teal@viamed.co.uk To: sarah.walton@viamed.co.uk 26 August 2020 at 12:24

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email: zoey.teal@viamed.co.uk

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----- Forwarded message ------

From: Ryan Swaine <office@viamed.co.uk> Date: Wed, Aug 26, 2020 at 11:18 AM

Subject: Re: Re: R-22A,R-22S,MX300-I and R-23V

To: tracy.wang@justec.cn <tracy.wang@justec.cn>, Zoey Teal <zoey.teal@viamed.co.uk>

Hi Tracy

Zoey will update you on your order. Please note that we have not added the R-22S, as they are unavailable for the foreseeable future. Would you like to keep it on back order or should I cancel it? Please note that the R-22A and R-22S are almost identical.

Best regards

Ryan

Ryan Swaine International Sales Manager VIAMED

www.viamed.co.uk

Email: ryan.swaine@viamed.co.uk Office: +44 (0) 1535 634542 Mobile: +44 (0) 7803 907117

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On Wed, 26 Aug 2020 at 11:09, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote: Hi Ryan, Hi Zoey,

Could you please send 1x R-22A, 1x R-22S, 1x MX300-I and 30x R-23V to us recently? And R-23V no need sensor boxes.

Thank you!

Best Regards, Tracy wang

Justec Shenzhen Co., Ltd. 2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054 TEL: 0755-26068930/1/2 —8023 Fax: 0755-26068933

From: Ryan Swaine
Date: 2020-08-13 17:23
To: tracy.wang@justec.cn
Subject: Re: Re: UFO130-2

Hi Tracy

We are starting to get some UFO sensors through, some stock arrived this week, unfortunately not enough to clear all our back orders, but we are expecting more in the near future. I believe, but will have to confirm, that your order will be taken care of.

When would you like us to arrange dispatch of your R-22MED? Should we add them to the shipment?

Best regards

Ryan

Ryan Swaine International Sales Manager VIAMED

www.viamed.co.uk

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On Thu, 13 Aug 2020 at 09:36, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote: Hi Sarah,

I would like to ask, is there any progress about UFO130-2? And could you please send me the lead time of UFO130-2?

Thank you!

Best Regards, Tracy wang

Justec Shenzhen Co., Ltd.

2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054

TEL: 0755-26068930/1/2 -- 8023 Fax: 0755-26068933

From: Sarah Walton
Date: 2020-07-06 17:31
To: tracy.wang@justec.cn
CC: Ryan Swaine

Subject: Re: Re: UFO130-2

Dear Tracy,

Thank you for your purchase order.

As soon as we have received stock of the UFO sensors, I will let you know.

Kind regards

Sarah Walton

**Customer Service Representative** 

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On Mon, 6 Jul 2020 at 10:10, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hi Ryan,

Please find attached our new order for 6x UFO130-2.

Thank you!

Best Regards, Tracy wang

Justec Shenzhen Co., Ltd

2F, Building 64, Majialong Industry Zone, Nanshan, Shenzhen, China, 518054

TEL: 0755-26068930/1/2 —8023 Fax: 0755-26068933

From: Ryan Swaine
Date: 2020-07-01 17:50
To: tracy.wang@justec.cn
Subject: Re: Re: UFO130-2

Hi Tracy

At this moment, it is impossible to make any promises. We have some back orders to take care of, but we would certainly try our best to deliver before November.

Best regards

Ryan

Ryan Swaine VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Wed, 1 Jul 2020 at 10:13, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hi Ryan,

We are now just need to confirm the lead time about 6pcs UFO130-2.

If you have been receiving some part shipments each month, can you send to us earlier?

Thank you!

Best Regards, Tracy wang

Justec Shenzhen Co., Ltd

2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054

TEL: 0755-26068930/1/2 --8023 Fax: 0755-26068933

From: Ryan Swaine
Date: 2020-07-01 17:05
To: tracy.wang@justec.cn
Subject: Re: UFO130-2

Hi Tracy

Teledyne are currently quoting November for our UFO stock, however we have been receiving some part shipments each month. Teledyne are hoping to set up a dedicated production line for UFO sensors in order to speed up delivery times, but we are not sure when or if this will happen.

Best regards

Ryan

Ryan Swaine VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Wed, 1 Jul 2020 at 09:51, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hi Ryan, Do you have a lead time about 6x UFO130-2? Thank you!
Best Regards, Tracy wang
Justec Shenzhen Co., Ltd 2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China, 518054 TEL: 0755-26068930/1/2 —8023 Fax: 0755-26068933