



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Inquiry for R-30V O2 sensor.

1 message

Nivaco Accounting <acc@nivaco.gr>

24 August 2020 at 11:09

To: kate.griffiths@viamed.co.uk, office@viamed.co.uk

Cc: Nick Vardatsikos <nv@nivaco.gr>, Nivaco Info <info@nivaco.gr>

Dear Kate,

Hi, this is Evi from the Accounting Department. We want to inform you that our order has just been paid as follows:

Proforma MVM125555 Amount 249,53 Euro
Invoice RVM123640-2 Amount 36,00 Euro (remaining amount)
Total amount 285,53 Euro

Please note that your Invoice should have a total of 249,53Euro like the first Proforma MVM125555 you had sent us and not 285,53Euro as we had asked for, so as not to have differences in our statements. Sorry for this misunderstanding regarding the freight charges.

Staying at your disposal for any further information.

Best regards,

Evi Bamparakou | Finance & Accounting

t: +30 2108069726

e: acc@nivaco.grw: www.nivaco.gr

a: 2 Evvias str. Marousi 15125, Greece



On Mon, Aug 24, 2020 at 11:04 AM Nick Vardatsikos <nv@nivaco.gr> wrote:

Nikolaos C. Vardatsikos

t: +30 2108069726 | m: +30 6932410902

e: nv@nivaco.grw: www.nivaco.gr

a: 2 Evvias str. Marousi 15125, Greece



----- Forwarded message -----

From: **Kate Griffiths** <office@viamed.co.uk>

Date: Wed, Aug 19, 2020 at 2:41 PM

Subject: Re: Inquiry for R-30V O2 sensor.

To: Nick Vardatsikos <nv@nivaco.gr>

Good afternoon Nick,

Thank you for your reply. I have used PO number 15826-20 but I am unable to see your purchase order.

When you pay the proforma invoice, please could I ask you to add €36 as this is owed from your previous order (May 2020 - PO 15424-20)? This was arranged between yourself and Steve Nixon on July 10th.

There is a memo on your account to ask us to remind you that it is the policy of Viamed that we require prepayment and will wait to see the money in our bank account prior to shipment

Please let me know if you would like me to make any changes to your proforma invoice.

Many thanks.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Wed, 19 Aug 2020 at 11:05, Nick Vardatsikos <nv@nivaco.gr> wrote:

Dear Kate.

OK draft a proforma with 4 sensors R-30V. **Attached please find our P.O. 15826-20**

The price is very high to compete with NUOVA etc local distributors for the same item. (Envitec has practically dismissed small markets like ours.)

I have a faithful customer who wishes to buy from NIVACO, even if the quantity is small, we must service them.

Payment will be done on Monday as soon as we are operational after the holidays.

Regards,

Nick

Nikolaos C. Vardatsikos

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On Tue, Aug 18, 2020 at 4:32 PM Kate Griffiths <office@viamed.co.uk> wrote:

Good afternoon Nick,

I am glad to hear things are getting better over there.

We currently have stock of item 0110040 - R-30V oxygen sensor. The price is still €56 each EXW. This is the best price we can offer as it is the distributor price.

Please let me know if you would like a proforma invoice.

Many thanks.

Kind regards

Kate Griffiths

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On Tue, 18 Aug 2020 at 14:24, Nick Vardatsikos <nv@nivaco.gr> wrote:

Dear Kate.

I don't know how the situation is in the UK, but the panic is all over !!!

Several months ago, you gave us a price of the 0110040, R-30V for €56 each EXW. Is this item currently in stock ? Is there a better price?

I don't want to go through the previous order frustration regarding the delivery.

Please inform

Regards,
Nick

Nikolaos C. Vardatsikos

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