



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**RE: 33460410 our ref AP2086271**

1 message

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**Claire Watts (NWSSP - Procurement)** <Claire.Watts2@wales.nhs.uk>  
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

7 August 2020 at 08:56

Hi Kate

Please send them again. Can you let me know when we can expect them.

Thanks for your help.

**Kind regards**

**Claire Watts**

Clerc Caffael Procurement Clerk  
Partneriaeth Cydwasanaethau GIG Cymru - Gwasanaethau Caffael

NHS Wales Shared Services Partnership – Procurement Services

*Ffon Tel* 01495 300881 *E-bost E-mail* [claire.watts2@wales.nhs.uk](mailto:claire.watts2@wales.nhs.uk)

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Kate Griffiths  
**Sent:** 06 August 2020 13:33  
**To:** Claire Watts (NWSSP - Procurement) <[Claire.Watts2@wales.nhs.uk](mailto:Claire.Watts2@wales.nhs.uk)>  
**Subject:** Re: 33460410 our ref AP2086271

Good afternoon Claire,

Thank you for your email. I am sorry you have not received your order. We sent it via Royal Mail on July 15th, but I have been unable to track it.

Are you happy for us to send you the items again, free of charge?

Please let us know if the original items arrive at some time in the future.

Many thanks.

Kind regards

Kate Griffiths

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<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

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On Thu, 6 Aug 2020 at 12:26, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **Claire Watts (NWSSP - Procurement)** <[Claire.Watts2@wales.nhs.uk](mailto:Claire.Watts2@wales.nhs.uk)>

Date: Thu, 6 Aug 2020 at 12:14

Subject: 33460410 our ref AP2086271

To: [info@viamed.co.uk](mailto:info@viamed.co.uk) <[info@viamed.co.uk](mailto:info@viamed.co.uk)>

Good afternoon

Please provide a delivery date for the attached order sent to you on 14<sup>th</sup> July.

**Kind Regards**

**Claire Watts**

Clerc Caffael Procurement Clerk

Partneriaeth Cydwasanaethau GIG Cymru - Gwasanaethau Caffael

## NHS Wales Shared Services Partnership – Procurement Services

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*E-bost E-mail* [claire.watts2@wales.nhs.uk](mailto:claire.watts2@wales.nhs.uk)

*Rhyngrwyd Internet:* [www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

*Mewnryd Intranet:* [nww.nwssp.wales.nhs.uk](http://nww.nwssp.wales.nhs.uk)

Twitter: @nwssp

Dydw i ddim yn deall Cymraeg. Fodd bynnag, mae Partneriaeth Cydwasanaethau GIG Cymru yn croesawu gohebiaeth yn y Gymraeg a Saesneg. I'm not able to understand Welsh. However, NHS Wales Shared Services Partnership welcomes correspondence in Welsh and English.



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