



Gail Bell &lt;viamed.gail.bell@gmail.com&gt;

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**Fwd: O2 Sensor order**

2 messages

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**Ryan Swaine** <office@viamed.co.uk>  
Reply-To: ryan.swaine@vandagraph.co.uk  
To: Gail Bell <gail.bell@vandagraph.co.uk>

3 August 2020 at 09:51

Ryan Swaine  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
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----- Forwarded message -----  
From: **Paulo Bicho** <[paulo@subnauta.pt](mailto:paulo@subnauta.pt)>  
Date: Thu, 30 Jul 2020 at 14:10  
Subject: O2 Sensor order  
To: <[sales@vandagraph.co.uk](mailto:sales@vandagraph.co.uk)>

Dear Vandagraph,

I'm writing from Subnauta S.A., Portugal, Fiscal Nr - PT506165698.

I need to order the two O2 sensors below, I believe that we have already file with you from previous orders.

Can you please send us an invoice with this two items and post them to us after payment?

1 X 0110224 Sensor for Analox

1 X 0110217 - Sensor for Tek-Ox

Many thanks in advance,

Kind regards,

Paulo Bicho

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**Gail Bell** <[gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)>  
Reply-To: [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
To: [paulo@subnauta.pt](mailto:paulo@subnauta.pt)  
Bcc: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

3 August 2020 at 10:57

Good morning Paulo,

Thank you very much for your email order.

Firstly could I Check your Full contact details please?

On our records we have:

Rua Manuel Dos Santos 10 4D  
Lisbon  
1900 317  
Portugal

Is this correct?, we also need a contact telephone number please.

I am very sorry but we are having supply issues at the moment.

With regards to new R-17VAN sensors, we are unfortunately out of stock. O2 sensor production has been prioritised towards medical sensors and so our stock of scuba sensors has been delayed. The latest news is that we are scheduled to have the sensors for the end of August, but unfortunately the schedules are changeable at the moment due to medical requirements.

We can however, supply the 1 x 0110224 R-33DE part shipped? and keep the 1 x 0110217 R-17Van on backorder? or if you prefer you can cancel your order?

Really sorry for any inconvenience this may cause, we really appreciate your time and patience in this matter.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

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