



Gail Bell <viamed.gail.bell@gmail.com>

Re: An order?

2 messages

Ryan Swaine <office@viamed.co.uk>

28 July 2020 at 17:46

Reply-To: ryan.swaine@vandagraph.co.uk

To: Scapa Scuba <diving@scapascuba.co.uk>

Cc: Gail Bell <gail.bell@vandagraph.co.uk>

Hi Sara

No problem, we can just deduct the price of the sensor (£35). Just to confirm it is the TEK-OX you require?

Best regards

Ryan

Ryan Swaine

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Tue, 28 Jul 2020 at 17:14, Scapa Scuba <diving@scapascuba.co.uk> wrote:

Lovely to hear from you – thank you Ryan!

We actually have a sensor here in our dive shop – could you supply the analyser without the sensor?

Just a thought – and absolutely no problem if not

Thank you!

Sara

Sara Turner / Rachael Bonnan

Outdoor & Marine - Chandlery - Dive Shop - Servicing & Repair



Lifeboat House

Stromness

Orkney

KW16 3DA

Tel : +44 (1856) 851218



 Please consider the environment before printing this email

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine
Sent: 28 July 2020 17:12
To: Scapa Scuba
Subject: Re: An order?

Hi Sara

Thank you very much for your email.

Unfortunately, we are having some stock issues at the moment; the R-17VAN sensors that are used in our analysers are out of stock, due to manufacture being prioritised towards medical sensors.

I am very sorry for the inconvenience. Sensors are scheduled for the end of August, but this could change depending on the demand for medical sensors.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 28 Jul 2020 at 16:29, Scapa Scuba <diving@scapascuba.co.uk> wrote:

Hi there

Hope you are all keeping OK ...

We have a customer who is arriving in Orkney on Friday and wanting to collect a Vandagraph Tek-Ox analyser ...
Is there any chance that you could get one in the post tomorrow to be with us Thursday/Friday
You usually use Special Delivery and you are very quick – so if you can dispatch it then I'm certain it will arrive
I can pay by card over the phone – whatever works for you all

Thank you in advance

Sara

Sara Turner / Rachael Bonnan

Outdoor & Marine - Chandlery - Dive Shop - Servicing & Repair



Lifeboat House

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Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Gail Bell <gail.bell@vandagraph.co.uk>

28 July 2020 at 18:36

Please make sure that it is RM Special Delivery

Ryan Swaine

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

29/07/2020

Gmail - Re: An order?

Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Scapa Scuba** <diving@scapascuba.co.uk>
Date: Tue, 28 Jul 2020 at 17:49
Subject: RE: An order?
To: <ryan.swaine@vandagraph.co.uk>

That's brilliant!

Thank you!

We have a R-17VAN sensor here – yes please it is the tek-ox analyser that we would like.

Thank you so much!

[Quoted text hidden]