



Gail Bell <viamed.gail.bell@gmail.com>

TEk OX

3 messages

Administracion <administracion@marinevision.es>
To: gail.bell@vandagraph.co.uk

28 July 2020 at 10:08

Morning Gail

Please let me know price and delivery time for oxygen monitor ref. 7910201

Thanks so much

Regards



673 34 94 20



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De: Administracion <administracion@marinevision.es>
Enviado el: martes, 7 de julio de 2020 7:59
Para: 'gail.bell@vandagraph.co.uk' <gail.bell@vandagraph.co.uk>
Asunto: RE: Order 01072086GB Tracking 1Z8W47826890374137

Thanks so much Gail

Regards



673 34 94 20



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De: Main Account <viamedinbox@gmail.com> **En nombre de** Gail Bell
Enviado el: lunes, 6 de julio de 2020 16:58
Para: administracion@marinevision.es
Asunto: Order 01072086GB Tracking 1Z8W47826890374137

Dear Sonia Garcia Soler,

I am writing to inform you that your order, 01072086GB has been dispatched.

You can track your order reference 01072086GB on the UPS website, www.ups.com, with the following tracking number 1Z8W47826890374137.

Please see attached delivery note, DAN124679-1 and a copy of your invoice, RAN124679-1.

Kind Regards

Gail Bell
Vandagraph Ltd
gail.bell@vandagraph.co.uk

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

Company registered in England, No. 02332105.

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Gail Bell <gail.bell@vandagraph.co.uk>

28 July 2020 at 10:28

Reply-To: gail.bell@vandagraph.co.uk

To: ryan.swaine@vandagraph.co.uk

does this look okay to you? before i send

Good morning,

Thank you very much for your email order.

I am very sorry but we are having supply issues at the moment.

We are unable to supply the Tek-ox Oxygen Analysers at this time. These require R-17VAN sensors.

With regards to new R-17VAN sensors, we are unfortunately out of stock. O2 sensor production has been prioritised towards medical sensors and so our stock of scuba sensors has been delayed. The latest news is that we are scheduled to have the sensors for the end of August, but unfortunately the schedules are changeable at the moment due to medical requirements,

The price for the 7910201 Tex-ox is £129.25 each or £114.75 if you buy 2 or more
Postage for 1 would be Tracked and Signed £13.00
Postage for 2 or more would be UPS £20.00

Please let me know if you require on back order and how many.

Very sorry for any inconvenience this may cause, your time and patience in this matter is greatly appreciated.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

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Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Gail Bell <gail.bell@vandagraph.co.uk>

28 July 2020 at 10:39

Good morning,

Thank you very much for your order.

I am very sorry to inform you that we are having some supply issues at the moment.

We are unfortunately out of stock of the R-17VAN sensors, as O2 sensor production has been prioritised towards medical sensors and so production of scuba sensors has been delayed. The R-17VAN is used in our range of analysers, including the TEK-OX, so unfortunately we are unable to supply them until the R-17VAN sensors become available.

The latest news is that we are scheduled to have the sensors for the end of August, but unfortunately the schedules are changeable at the moment due to medical requirements.

The price for the 7910201 Tex-ox is £129.25, but I would like to inform you that we offer a quantity discount if you purchase more than one device:

2+ = £114.75 each EXW

Postage for 1 would be Airmail Tracked and Signed £13.00

Postage for 2 or more would be UPS £20.00

Please let me know if you would still like to proceed with an order for when the stock becomes available?

I am very sorry for any inconvenience this situation may cause.

Kind regards

Gail Bell

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