



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Purchase Order No: 249190274 from : Epsom and St HelierUniversity Hospitals NHS Trust

1 message

LAWSON, Lee (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)

27 July 2020 at

<lee.lawson1@nhs.net>

21:33

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Cc: "WRIGHT, Liz (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)" <liz.wright6@nhs.net>

Hi Kate,

Please proceed with this order with the correct pricing.

Regards,

Lee Lawson | Senior Clinical Buyer-Purchasing and Logistics | Epsom and St Helier University Hospitals NHS Trust

T: 020 8296 4693 | **M:** 07919 097548 | **E:** lee.lawson1@nhs.net

W: www.epsom-sthelier.nhs.uk | twitter.com/epsom_sthelier | www.facebook.com/epsomsthelier

cid:image015.jpg@01D3ED2A.1B8162F0

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>

Sent: 27 July 2020 16:24

To: LAWSON, Lee (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)

Subject: Re: Purchase Order No: 249190274 from : Epsom and St HelierUniversity Hospitals NHS Trust

Good afternoon Lee.

Thank you for your order.

Unfortunately, I am unable to proceed with your order as the price is incorrect.

The prices increased last March. The price for the quantity of three packs of 0021013 is £9.65 each.

Please can you confirm if we can proceed?

Is there any chance your system could be updated to reflect these prices? Or perhaps you have a colleague I could email to ask for this to happen? This would eliminate the need for us to contact you each time an order is placed and would speed up your receipt of the goods.

The other prices are as follows, valid until September 6th 2020.

1 = £12.90 each
2 = £10.40 each
3-10 = £9.65 each
11+ = £9.40 each

Many thanks.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Mon, 27 Jul 2020 at 16:13, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Mon, 27 Jul 2020 at 16:08

Subject: Purchase Order No: 249190274 from : Epsom and St HelierUniversity Hospitals NHS Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<http://exchange.ghxeurope.net/d.aspx?i=v935953512>

This will inform the Trust of your receipt of the Order

27/07/20 16:08

Priority: High

Order No: 249190274

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in relation to its contents. To do so is strictly prohibited and may be unlawful. Thank you for your co-operation.

NHSmial is the secure email and directory service available for all NHS staff in England and Scotland. NHSmial is approved for exchanging patient data and other sensitive information with NHSmial and other accredited email services.

For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsml>