

## Kate Griffiths <viamed.kate.griffiths@gmail.com>

## Re: Purchase Order No: 249189575 from : Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

1 message

LAWSON, Lee (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)

14 July 2020 at 16:05

<lee.lawson1@nhs.net>

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Hi Kate,

Please proceed with this order with the correct pricing.

Regards,

Lee Lawson | Senior Clinical Buyer-Purchasing and Logistics I Epsom and St Helier University Hospitals NHS Trust

T: 020 8296 4693|M: 07919 097548 | E: lee.lawson1@nhs.net

W: www.epsom-sthelier.nhs.uk | twitter.com/epsom\_sthelier | www.facebook.com/epsomsthelier

cid:image015.jpg@01D3ED2A.1B8162F0

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>

Sent: 14 July 2020 11:49

To: LAWSON, Lee (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)

Subject: Re: Purchase Order No: 249189575 from: Epsom and St HelierUniversity Hospitals NHS Trust -

(Duplicate)

Good morning Lee.

I am unable to proceed with your order as the prices are incorrect. As you may be aware, the prices are as follows:

Item 1114006 (EyeMax regular) is £40.75 each and the price of 1114007 (EyeMax micro) is £36.75 each. Carriage is £10.

Please let me know if you would like us to proceed with your order. Thank you.

The prices increased last March and will increase again in August 2020.

If you could update your pricing, we would proceed with your orders without contacting you.

Many thanks.

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Tue, 14 Jul 2020 at 11:37, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Tue, 14 Jul 2020 at 11:33

Subject: Purchase Order No: 249189575 from : Epsom and St HelierUniversity Hospitals

NHS Trust - (Duplicate)
To: <orders@viamed.co.uk>

exchange.ghxeurope.net

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order: http://exchange.ghxeurope.net/d.aspx?i=JG35805392

This will inform the Trust of your receipt of the Order

14/07/20 11:33 Priority: High Order No: 249189575

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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