



Gail Bell <viamed.gail.bell@gmail.com>

Order

3 messages

Gail Bell <gail.bell@vandagraph.co.uk>

14 July 2020 at 12:01

Reply-To: gail.bell@vandagraph.co.uk

To: ville@divealand.com

Bcc: ryan.swaine@vandagraph.co.uk

Good afternoon Ville Lundqvist,

Thank you very much for your order.

I am very sorry but we are having supply issues at the moment.

With regards to new R-17VAN sensors, we are unfortunately out of stock. O2 sensor production has been prioritised towards medical sensors and so our stock of scuba sensors has been delayed. Unfortunately we do not have any confirmed date as to when they will be available, but it is likely to be a good few weeks or even a month or two before we have more R-17VAN available.

Also currently we do not have any VN202 analysers available either, as all available stock and production had been prioritised for supply to the hospitals for use on ventilators for COVID-19 patients. These will also require R17 Vans sensors.

Would you like to place these on back order?

Really sorry for any inconvenience this may cause.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email gail.bell@vandagraph.co.uk

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

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Ville Lundqvist <ville@divealand.com>

14 July 2020 at 13:49

To: gail.bell@vandagraph.co.uk

Hi Gail!

Thanks for your fast reply, if ok yes I would like to keep my order as a back order.

I'll check with you after 2 months if haven't

heard from you. I understand medical equipment are prioritised nowadays .

Best regards

Ville Lundqvist

Divealand

14 juli 2020 kl. 14:02 skrev Gail Bell <office@viamed.co.uk>:

[Quoted text hidden]

Gail Bell <gail.bell@vandagraph.co.uk>

14 July 2020 at 13:53

Reply-To: gail.bell@vandagraph.co.uk

To: Ville Lundqvist <ville@divealand.com>

Bcc: ryan.swaine@vandagraph.co.uk

Good afternoon Villle Lundqvist,

Thank you very much for your reply and confirmation to keep on backorder.

We really appreciate your time and patience in this matter

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

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