

Gail Bell <viamed.gail.bell@gmail.com>

R-17VAN sensor delays

2 messages

Gail Bell <gail.bell@vandagraph.co.uk>
Reply-To: gail.bell@vandagraph.co.uk
To: seb@divefactory.be
Bcc: ryan.swaine@vandagraph.co.uk

13 July 2020 at 11:22

Good morning Seb,

Thank you very much for your email order.

I am very sorry but we are having supply issues at the moment.

With regards to new R-17VAN sensors, we are unfortunately out of stock. O2 sensor production has been prioritised towards medical sensors and so our stock of scuba sensors has been delayed. Unfortunately we do not have any confirmed date as to when they will be available, but it is likely to be a good few weeks or even a month or two before we have more R-17VAN available.

Would you like the R-17VAN's on back order and the rest part shipped now?

Kind regards

Gail Bell

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Seb -- Dive Factory <seb@divefactory.be> To: gail.bell@vandagraph.co.uk

13 July 2020 at 11:44

Dear Gail,

Thank you very much for your reply.

Actual circumstances are very particular, I understand your situation and the priority very well.

Please send us what you have in stock for the moment, and place the R17VAN in back order for next delivery.

Best regards,

Seb -- Dive Factory seb@divefactory.be



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