
Freatic order for R-17VAN sensor and Yellow cable for VN202

1 message

Josep Guarro (Freatic) <josep@freatic.com>
To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

10 July 2020 at 09:20

Hi again Ryan, we have confirmed by our costumer the order for:

1 unit of R-17VAN sensor and one spare Yellow cable for VN202

I already told him that you were out of stock and he understands it and can wait, so please as soon as you have both items available, send them by UPS to us please (post mail delivery time is to long so we need UPS)

Please confirm you have received this email

Thanks

Josep Guarro

Freatic Sports SL

Castillejos, 166
08013 Barcelona
Telf: +34 934 615 970

freatic@freatic.com

www.freatic.com

 [Freatic Facebook Page](#)

----- Original Message -----

Subject: Re: Freatic order for R-22VAN sensor
From: Ryan Swaine <office@viamed.co.uk>
Date: Fri, July 03, 2020 11:36 am
To: "Josep Guarro (Freatic)" <josep@freatic.com>

Thank you Josep

This is the first time we have run out of stock of R-17VAN sensors.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 3 Jul 2020 at 11:35, Josep Guarro (Freatic) <josep@freatic.com> wrote:

Ok, thank you for the info, I will talk with the costumer and maybe we will contact you at the end of the month to see if you have finished the new batch

Thanks

Josep Guarro

Freatic Sports SL

Castillejos, 166
08013 Barcelona
Telf: +34 934 615 970

freatic@freatic.com

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----- Original Message -----

Subject: Re: Freatic order for R-22VAN sensor
From: Ryan Swaine <office@viamed.co.uk>
Date: Fri, July 03, 2020 11:26 am
To: "Josep Guarro (Freatic)" <josep@freatic.com>

Hi Josep

I am sorry to hear that, hopefully we will see some return to normality soon.

The yellow sensor cable can be purchased for GBP £11, but unfortunately we do not currently have any stock. Every spare cable we had was supplied with VN202's being used by the UK hospitals. We have fulfilled our obligations to them now and should have another batch ready later this month.

The R-17VAN sensor is GBP £35 and unfortunately we are also out of stock of these for the same reason. We are expecting another batch anytime soon, but there are delays as the sensor manufacturers prioritise the production of medical sensors.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 3 Jul 2020 at 10:35, Josep Guarro (Freatic) <josep@freatic.com> wrote:

Hy Ryan, we have not received yet the sensor, the spanish postal service is like a disaster, they seem to be still in the 19th century..so lets hope they deliver soon the parcel. For further orders I will take note to request you to send us the parcels by UPS or similar.

In the mean time I would like to ask you the price for a spare cable (the external yellow cable) that connects de VN202 MKII Analyzer to the O2 sensor, do you sell it as a spare? and also the price for the O2 sensor fot the VN202 MKII (R-17VAN)

Thanks

Josep Guarro

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----- Original Message -----

Subject: Re: Freatic order for R-22VAN sensor
From: Ryan Swaine <office@viamed.co.uk>
Date: Thu, June 25, 2020 3:15 pm
To: "Josep Guarro (Freatic)" <josep@freatic.com>

Hi Josep

We have experienced a few delays recently, thankfully nothing has yet gone missing.

Royal Mail: RS459535885GB

https://www.correos.es/ss/Satellite/site/aplicacion-4000003383089-herramientas_y_apps/detalle_app-sidioma=en_GB?numero=RS459535885GB

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 25 Jun 2020 at 15:05, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Josep Guarro (Freatic)** <josep@freatic.com>
Date: Thu, 25 Jun 2020 at 15:03
Subject: Re: Freatic order for R-22VAN sensor
To: Ryan Swaine <office@viamed.co.uk>

Hi Ryan, we have not received the sensor yet, do you have a tracking number for this shipment?

Thanks

Josep Guarro

Freatic Sports SL
Castillejos, 166
08013 Barcelona
Telf: +34 934 615 970
freatic@freatic.com
www.freatic.com
 [Freatic Facebook Page](#)

Hi Josep

Thank you very much, I hope you are also well.

We will dispatch your order today by Airmail tracked and signed.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 4 Jun 2020 at 16:12, Josep Guarro (Freatic) <josep@freatic.com> wrote:

Hi Jean and Ryan, I hope you are all well, please take note for this order:

1 unit of R-22VAN sensor

Please confirm you have received this email
Thanks

Josep Guarro

Freatic Sports SL
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08013 Barcelona
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