



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: Order 12/02/20 Tracking 1Z1R225A8837352108

1 message

benmassoud malika <import@sielmed.ma>
To: sarah.walton@viamed.co.uk
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>

10 July 2020 at 11:23

Hello Mrs Sarah,

- *Attached copy of the PI MVM123955 of June 20, 2020 with total amount of 2039,40\$ signed and stamped for our approval*
- *I have established the wire transfer and I need only a reviewed PI with payment terms as 100% in advance, delivery from UK and deletion of "V" near T-7 to be conform to certificate of MOH*

Look forward to receiving your rectified PI to proceed to payment

IMPORTANT REMARK : Please, take into consideration in your future mails my new address mail is : import@sielmed.ma

From now on, please, neglect sielmedmaroc@yahoo.fr

1) Circulaire ICE : A partir du 01 Mars 2019, il est obligatoire pour le dédouanement au Maroc d'indiquer notre numéro ICE : 001459846000011 sur Facture, Connaissance, LTA & CMR.

2) Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019

Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-International Standard for Phytosanitary Mesures)

**Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)**

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos

B.Malika

Assistante Transit & Transport



N° 614 et 616 Boulevard AL QODS

Ain Choc Casablanca 20153

MOROCCO

Phone : +212 522 52 39 34

Phone : +212 522 21 70 89

Fax : +212 522 52 39 35

Mob : +212 661 36 75 06

Web : www.sielmed.com Email: import@sielmed.ma

De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : vendredi 10 juillet 2020 07:15

À : benmassoud malika

Cc : Ryan Swaine

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

Please find attached your amended proforma invoice.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

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On Thu, 9 Jul 2020 at 17:23, benmassoud malika <import@sielmed.ma> wrote:

Hello Mrs Sarah,

Due to the fact that the difference in price for T7 will create problems in customs, we see to keep only the quantity 8 with 31.50\$

Please, review to proceed to payment

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : jeudi 2 juillet 2020 08:31

À : benmassoud malika

Cc : Ryan Swaine; helen.lamb@viamed.me.uk

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

Please find attached a copy of your amended PI.

As soon as payment has been received for this PI, we can secure stock for your order.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Wed, 1 Jul 2020 at 16:15, benmassoud malika <import@sielmed.ma> wrote:

Hello Mr Ryan,

- Many thanks for your clarification
- We shall place an order of 8 x T-7V with 31.50 + 2 X T-7 with 60.00
- You can consider a new order of 20 x T-7 with 31.50. once they will be available, we shall place additional items to make one unique shipment

Look forward to receiving your reviewed PI

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Ryan Swaine

Envoyé : mercredi 1 juillet 2020 13:24

À : benmassoud malika

Cc : Sarah Walton; helen.lamb@viamed.me.uk

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika

I am sorry to say that Teledyne has increased the price of the T-7 dramatically and unfortunately the new price is \$60. Normally we would give our partners prior notice, but because we had no stock, due the recent increase in demand, we were unable to do this.

We can offer the Viamed/Envitec version, the T-7V (0110058) = USD \$31.50 EXW - We only have 8x available from stock, and our next shipment is not likely to have any more stock for another couple of months.

I am sorry I am unable to give you better news.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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On Wed, 1 Jul 2020 at 14:06, benmassoud malika <import@sielmed.ma> wrote:

Hello Mrs Sarah,

- Please, note that you made a mistake while issuing the PI : please, rectify the price of T7 to 31.50 instead of 60.00

Look forward to receiving your reviewed PI

IMPORTANT REMARK : Please, take into consideration in your future mails my new address mail is : import@sielmed.ma

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : lundi 29 juin 2020 13:34

À : benmassoud malika

Cc : Ryan Swaine; helen.lamb@viamed.me.uk

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

Thank you for your email.

Please find attached the amended copy of the PI.

I have added the bank charge and pending payment to the unit price of the Flow Sensors and R-17MED.

Please, add in PI :

a) **country of origin** - This information is already on the PI against each product line.

b) **payment's terms** - Terms are detailed at the bottom of the PI.

c) **delivery from** - Address is at the top left hand corner of the PI.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 29 Jun 2020 at 13:35, benmassoud malika <import@sielmed.ma> wrote:

Hello Mrs Sarah,

- Please, include the bank's fees & pending payment of 36,38USD (shipment fees of 12 X R-48 V to BIOCONNECT Franc) into the unit prices of items
- Please, add in PI : a) country of origin b) payment's terms c) delivery from

Look forward to receiving your reviewed to proceed to payment

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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Sarah Walton

Envoyé : lundi 22 juin 2020 07:32

À : benmassoud malika

Cc : Ryan Swaine

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

Please find attached your amended proforma invoice. Bank details, terms and conditions and weights and dimensions can be found on the PI.

The current lead time for the T-7 sensors is approximately 6 weeks. We would recommend that payment is made as soon as possible to secure the stock we have coming in.

Kind regards

Sarah Walton

Customer Service Representative

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On Fri, 19 Jun 2020 at 17:35, benmassoud malika <import@sielmed.ma> wrote:

Hello,

Please, add to our current order the item T7 QTY 20 and please, provide us with your estimated delivery time

Please, add in PI: a) country of origin b) country of delivery c) delivery terms d) payment's terms e) gross weight f) bank's details

Look forward to receiving your reviewed PI

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : mercredi 17 juin 2020 09:45

À : benmassoud malika

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Hello,

Unfortunately we do not have stock of either at the moment.

4310003 - Flow Sensors. We are due to receive stock at the end of July.

0110017 - R-17MED. We have many back orders on our system for these sensors. We are due to receive more at the beginning of July.

We advise that payment is made as soon as possible to secure stock coming in due to stock levels changing daily.

I have attached a copy of your proforma invoice for reference.

Kind regards

Sarah Walton

Customer Service Representative

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On Wed, 17 Jun 2020 at 10:24, benmassoud malika <import@sielmed.ma> wrote:

Hello,

I will let you know by today

Yet, are these items available for shipment? Or when they will be available?

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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Sarah Walton
Envoyé : mercredi 17 juin 2020 09:18
À : benmassoud malika
Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

I sent you a proforma invoice on the 20th of May for flow sensors and R-17MED sensors. Please can you advise if this is still required or would you like me to delete from our system?

Please note that this proforma is only valid until the 20th of June.

Kind regards

Sarah Walton

Customer Service Representative

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On Wed, 20 May 2020 at 10:21, Sarah Walton <sarah.walton@viamed.co.uk> wrote:

Dear Ms Malika,

Thank you for your email.

Please be advised that the remainder of your order will be ready for shipping from tomorrow. Please can you let me know if you are arranging collection again with UPS?

80 x R-23V

9 x R-30V

Please find attached a proforma invoice for the flow sensors and R-17MED sensors. We do not have stock and the current lead time will be Mid July. Stock levels and back orders are changing all the time, so we are asking for payment to be made as soon as possible to secure the stock we have coming in.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 18 May 2020 at 13:43, benmassoud malika <import@sielmed.ma> wrote:

Hello all,

- Well received the first shipment with our many thanks
- Yet, we kindly ask you to let us know when the balance of items will be shipped
- Please, send us a PI for the following items and please, confirm the availability :
 - FLOWSENSOR REF 3030131005 : QTY 150 PCS
 - OXYGEN SENSOR R-17 MED : QTY 20
- Look forward to receiving your feedback

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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Zoey Teal

Envoyé : jeudi 7 mai 2020 15:29

À : benmassoud malika

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Malika,

I have spoken to Ryan and he confirms that we have shipped some original invoices.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Thu, May 7, 2020 at 4:22 PM benmassoud malika <import@sielmed.ma> wrote:

Dear Zoey,

Many thanks for your best collaboration

We shall confirm receipt by return

Please, inform me whether you have shipped some 2 or 3 original sets of CI & DELIVERY NOTE with goods

IMPORTANT REMARK : Please, take into consideration in your future mails my new address mail is : import@sielmed.ma

From now on, please, neglect sielmedmaroc@yahoo.fr

1) Circulaire ICE : A partir du 01 Mars 2019, il est obligatoire pour le dédouanement au Maroc d'indiquer notre numéro ICE : 001459846000011 sur Facture, Connaissance, LTA & CMR.

2) Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019

Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-International Standard for Phytosanitary Measures)

**Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)**

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos

B.Malika

Assistante Transit & Transport



N° 614 et 616 Boulevard AL QODS

Ain Choc Casablanca 20153

MOROCCO

Phone : +212 522 52 39 34

Phone : +212 522 21 70 89

Fax : +212 522 52 39 35

Mob : +212 661 36 75 06

Web : www.sielmed.com Email: import@sielmed.ma

De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Zoey Teal

Envoyé : jeudi 7 mai 2020 14:48

À : import@sielmed.ma

Cc : sarah.walton@viamed.co.uk

Objet : Order 12/02/20 Tracking 1Z1R225A8837352108

Dear B Malika,

I am writing to inform you that your order, 12/02/20 has been dispatched.

You can track your order reference 12/02/20 on the UPS website, www.ups.com, with the following tracking number 1Z1R225A8837352108.

Please see attached the delivery note, DVM121871-1 and a copy of your invoice, RVM121871-1.

Kind Regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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Twitter: twitter.com/ViamedLtd

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