



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Re: Website question**

1 message

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**Smile Xhi** <smilexhi@gmail.com>  
To: kate.griffiths@viamed.co.uk

10 July 2020 at 08:29

Hello Kate Griffiths :

Thanks for your response,

I want to order one,

Our delivery addresses is 3F-2., No. 545, Sec. 2, Taiwan Blvd., West Dist., Taichung City 403, Taiwan (R.O.C.),

Santa claus is Labsystem - SeanXhi,

If I want to use Paypal, is the price \$199 (including the 6% fee)?

Best regards.  
SeanXhi

<[https://www.avast.com/sig-email?utm\\_medium=email&utm\\_source=link&utm\\_campaign=sig-email&utm\\_content=webmail](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)>

不含病毒。 [www.avast.com](http://www.avast.com)

<[https://www.avast.com/sig-email?utm\\_medium=email&utm\\_source=link&utm\\_campaign=sig-email&utm\\_content=webmail](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)>

<#DAB4FAD8-2DD7-40BB-A1B8-4E2AA1F9FDF2>

Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> 於 2020年7月3日 週五 下午3:35寫道:

>  
> Good morning SeanXhi,  
>  
> Thank you for your reply.  
>  
> The lead time for the 0110081 - Oxygen sensor UFO 130-2 could be as long as November due to the current Covid-19 situation. We would of course ship sooner if stock becomes available. I am sorry I am unable to give you better news.  
>  
> If you feel you would like to continue, please let me know your invoice and delivery addresses, I can set up a new account for you then email you a proforma invoice. Payment would need to be by bank transfer or Paypal (which incurs a 6% fee).  
>  
> Many thanks.  
>  
> Kind regards  
>  
> Kate Griffiths  
>  
> Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.  
>  
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> -----  
>  
>  
> On Fri, 3 Jul 2020 at 05:35, Smile Xhi <[smilexhi@gmail.com](mailto:smilexhi@gmail.com)> wrote:  
>>  
>> Hello Kate Griffiths:  
>>  
>> Thank you very much for your help,  
>>  
>> I think if the UFO130-2C is almost identical to the UFO130-2,  
>>  
>> I want to order one,  
>>  
>> Is this mail to order successfully?  
>>  
>> Or I need to order in another place?  
>>  
>> And how can I to pay for this order?  
>>  
>> Looking forward to your reply.  
>>  
>> Best regards.  
>> SeanXhi  
>>  
>> Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> 於 2020年6月25日 週四 下午5:13寫道:  
>>>  
>>> Good morning SeanXhi,  
>>>  
>>> My colleague has investigated this and from what we can gather the UFO130-2C is almost identical to the UFO130-2, but we cannot be 100% sure. Because of this, we cannot recommend the UFO130-2 as a suitable replacement.  
>>>  
>>> I am sorry we are unable to be of more help.  
>>>  
>>> Kind regards  
>>>  
>>> Kate Griffiths  
>>>  
>>> Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.  
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>>>

>>>

>>> On Tue, 23 Jun 2020 at 11:07, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

>>>>

>>>> Good morning SeanXhi,

>>>>

>>>> Thank you for your email.

>>>>

>>>> Our export manager is finding out whether our UFO 130-2 sensor would be compatible instead of the UFO 130-2C (in your photograph).

>>>>

>>>> I will email you again when I have more information.

>>>>

>>>> Many thanks.

>>>>

>>>> Kind regards

>>>>

>>>> Kate Griffiths

>>>>

>>>> Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

>>>>

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>>>>

>>>>

>>>> On Mon, 22 Jun 2020 at 04:50, Smile Xhi <[smilexhi@gmail.com](mailto:smilexhi@gmail.com)> wrote:

>>>>>

>>>>>

>>>>>

>>>>> Smile Xhi <[smilexhi@gmail.com](mailto:smilexhi@gmail.com)> 於 2020年6月22日 週一 上午11:49寫道:

>>>>>>

>>>>>> Hello Kate Griffiths:

>>>>>>

>>>>>> I am glad to see your response,

>>>>>>

>>>>>> Now I have a problem,

>>>>>>

>>>>>> Could you help me to check the PIC1 is the same with item 0110081 - Oxygen sensor UFO 130-2?

>>>>>>

>>>>>> If that is the same,

>>>>>>

>>>>>> I want to order one,

>>>>>>

>>>>> Looking forward to your reply.  
>>>>>  
>>>>> Thank you very much.  
>>>>>  
>>>>> Best regards.  
>>>>> SeanXhi  
>>>>>  
>>>>> Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> 於 2020年6月17日 週三 下午5:05寫道:  
>>>>>  
>>>>>> Good morning SeanXhi,  
>>>>>>  
>>>>>> Thank you for your reply.  
>>>>>>  
>>>>>> We do not have a distributor in Taiwan and would be happy to assist you directly.  
>>>>>>  
>>>>>> The price of item 0110081 - Oxygen sensor UFO 130-2, is \$187.85 each EXW when purchasing one.  
>>>>>>  
>>>>>> If you require a proforma invoice detailing carriage charges etc, I would need your invoice and delivery addresses in order to set up a new account for you.  
>>>>>>  
>>>>>> This item is currently out of stock but we are expecting more.  
>>>>>>  
>>>>>> Many thanks.  
>>>>>>  
>>>>>> Kind regards  
>>>>>>  
>>>>>> Kate Griffiths  
>>>>>>  
>>>>>> Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.  
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>>>>>> -----  
>>>>>>  
>>>>>>  
>>>>>> On Wed, Jun 17, 2020 at 6:46 AM Smile Xhi <[smilexhi@gmail.com](mailto:smilexhi@gmail.com)> wrote:  
>>>>>>  
>>>>>> Hello Kate :  
>>>>>>  
>>>>>> I am sorry for the late reply.  
>>>>>>  
>>>>>> Currently I only need one to test whether this is suitable for use on our machine.  
>>>>>>  
>>>>>> Do you have a distributor in Taiwan?  
>>>>>>  
>>>>>> Looking forward to your reply.  
>>>>>>  
>>>>>> Thank you very much.  
>>>>>>

>>>>>>> Best regards.  
>>>>>>> SeanXhi  
>>>>>>>  
>>>>>>> 不含病毒。 [www.avast.com](http://www.avast.com)  
>>>>>>>  
>>>>>>> Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> 於 2020年6月9日 週二 下午10:58寫道:  
>>>>>>>  
>>>>>>> Good afternoon Sean,  
>>>>>>>  
>>>>>>> Thank you for your website question.  
>>>>>>>  
>>>>>>> Please could I ask how many pieces you require?  
>>>>>>>  
>>>>>>> Also, could I ask whether you would prefer to work with a local dealer or direct?  
>>>>>>>  
>>>>>>> I await your reply.  
>>>>>>>  
>>>>>>> Many thanks.  
>>>>>>>  
>>>>>>> Kind regards  
>>>>>>>  
>>>>>>> Kate Griffiths  
>>>>>>>  
>>>>>>> Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.  
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