



Gail Bell &lt;viamed.gail.bell@gmail.com&gt;

**Fwd: Order : 034667**

2 messages

**Ryan Swaine** <office@viamed.co.uk>  
Reply-To: ryan.swaine@vandagraph.co.uk  
To: Gail Bell <gail.bell@vandagraph.co.uk>

6 July 2020 at 11:09

Ryan Swaine  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Nikki Erskine** <[n.erskine@diamedica.co.uk](mailto:n.erskine@diamedica.co.uk)>  
Date: Mon, 6 Jul 2020 at 10:16  
Subject: RE: Order : 034667  
To: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk) <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

Hi Ryan,

thanks for your email and please could you keep these on order and despatch once available.

Many thanks

Kind regards

Nikki Erskine

Operations Manager



Diamedica (UK) Ltd, Grange Hill Industrial Estate, Bratton Fleming, Devon, UK, EX31 4UH,

T : +44 (0) 1598 710066 | F : +44 (0) 1598 710055 | [www.diamedica.co.uk](http://www.diamedica.co.uk)

---

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Ryan Swaine  
**Sent:** 02 July 2020 11:11  
**To:** Nikki Erskine <[n.erskine@diamedica.co.uk](mailto:n.erskine@diamedica.co.uk)>  
**Subject:** Re: Order : 034667

Hi Nikki

Thank you very much for your order.

I am very sorry to say that we have some supply issues at the moment and we do not currently have any VN202 analysers available, as all available stock and production had been prioritised for supply to the hospitals for use on ventilators for COVID-19 patients.

We have thankfully fulfilled our obligations with the hospitals and we are hoping to replenish our stock for the end of July.

I am very sorry for the inconvenience, but please let me know if you would like to keep your for when stock becomes available or if you would prefer to cancel your order.

I will await your reply.

Best regards

Ryan

Ryan Swaine  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Wed, 1 Jul 2020 at 16:00, Nikki Erskine <[n.erskine@diamedica.co.uk](mailto:n.erskine@diamedica.co.uk)> wrote:

Hello,

please find attached PO.

Please could you confirm delivery date.

Many thanks

06/07/2020

Gmail - Fwd: Order : 034667

Kind regards

Nikki

---

**Ryan Swaine** <office@viamed.co.uk>  
Reply-To: ryan.swaine@vandagraph.co.uk  
To: Gail Bell <gail.bell@vandagraph.co.uk>

6 July 2020 at 11:09

[Quoted text hidden]



**ORDER\_034667.PDF**

96K