

Service Repair Sheet SRS67521

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Gill Brown

Company/ Hospital Name

Lincoln County Hospital

Department

Clinical Engineering

Position

Administrator

Direct Phone

01205 445205 ext 5205

General Phone

Opera Account

00002609

Email

Gillian.Brown@ulh.nhs.uk

Order Number

Date Received

25/Jun/2020

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Warranty

Notes 17/Jun/2020 Kate Griffiths

17/Jun/2020 Kate Griffiths

Customer has ``again had problems with a pair of R-43V sensors V106480/V106468. We transferred these over from Lincoln to Pilgrim Hospital, they were fitted on the 18th April and failed on the 16th June`` SH aware.

25/Jun/2020 Catherine Spence

received above serial numbers

Ready For quote

Repair Complete Signed

CGN 1-7-2020

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN32886	Oxygen Sensor	0110043	V106480/V106468	Yes

0140013 x 1 FOC
Old S/N, SRS, SRN

0110043 x 1 FOC
New S/N, SRS, SRS

UPS x 1 FOC

Brown Gillian (ULHT)

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths
<office@viamed.co.uk>
Sent: 17 June 2020 10:51
To: Brown Gillian (ULHT)
Subject: Re: Failed R-43v Oxygen Sensors

Good morning Gill,

Thank you for your email. I am sorry to hear you have had problems with these sensors. Please could you return them to us at the following address:

Viamed Limited, Repairs Team, 15 Station Road, Cross Hills, Keighley, West Yorkshire, BD20 7DT.

Please could you quote the reference number **SRS67521** on or in the parcel so we can tie the sensors to your account?

Our team will look at the items and once assessed, we will replace them under warranty.

Many thanks.

Kind regards

Kate Griffiths

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