



Sarah Walton <viamed.sarah.walton@gmail.com>

FW: FW: FW: Nosbet Order 111/2020

1 message

Secretariado | NOSBET <secretariado@nosbet.pt>

1 July 2020 at 11:00

To: sarah.walton@viamed.co.uk

Cc: Secretariado NOSBET <secretariado@nosbet.pt>, viamedinbox@gmail.com

Dear Sarah,

Now I understand, I think you didn't receive our attach at first email, I'm sending now, please confirm if you received it now and reply with delivery date, it's urgent.

Best regards,

Elsa Magalhães



Nosbet-Equipamentos, Lda.

Sede/Headquarters: Rua Joly Braga Santos, Lote J, Loja Esqª , 1600-123 Lisboa, Portugal

E-mail: secretariado@nosbet.pt

Telefone/Phone: +351 215958630

De: Main Account <viamedinbox@gmail.com> **Em Nome De** Sarah Walton**Enviada:** 1 de julho de 2020 10:10**Para:** Secretariado | NOSBET <secretariado@nosbet.pt>**Assunto:** Re: FW: FW: Nosbet Order 111/2020

Dear Elsa,

Apologies. I am wanting to know if this is to stay as a proforma invoice on our system or if this is now a confirmed order? We do not normally send you proformas, as you are an account customer, but your PO stated that we were to send a proforma invoice. The stock that we have waiting to be QA'd, will not be allocated to you because we do not have a confirmed order on our system. Please note that stock does not get saved and allocated to customers when it is a proforma invoice, especially during the current situation, the demands and limited stock availability.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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On Tue, 30 Jun 2020 at 16:51, Secretariado | NOSBET <secretariado@nosbet.pt> wrote:

Dear Sarah,

We just want to know the delivery date about your proforma invoice. Please see your email in attach.

Best regards,

Elsa Magalhães



Nosbet-Equipamentos, Lda.

Sede/Headquarters: Rua Joly Braga Santos, Lote J, Loja Esqª , 1600-123 Lisboa, Portugal

E-mail: secretariado@nosbet.pt

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De: Main Account <viamedinbox@gmail.com> **Em Nome De** Sarah Walton

Enviada: 30 de junho de 2020 16:34

Para: Secretariado | NOSBET <secretariado@nosbet.pt>

Assunto: Re: FW: Nosbet Order 111/2020

Dear Elsa,

Please can you confirm whether this is now a confirmed order? I have not received a revised PO, so this is still as a proforma invoice on our system.

Stock is currently waiting to go through the QA process, so they should be ready next week.

Kind regards

Sarah Walton

Customer Service Representative

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On Tue, 30 Jun 2020 at 16:22, Secretariado | NOSBET <secretariado@nosbet.pt> wrote:

Dear Sarah,

Please let me know delivery date for material in your proforma invoiced attached.

Best regards,

Elsa Magalhães



Nosbet-Equipamentos, Lda.

Sede/Headquarters: Rua Joly Braga Santos, Lote J, Loja Esqª , 1600-123 Lisboa, Portugal

E-mail: secretariado@nosbet.pt

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De: Main Account <viamedinbox@gmail.com> **Em Nome De** Sarah Walton
Enviada: 22 de junho de 2020 12:36
Para: Secretariado | NOSBET <secretariado@nosbet.pt>
Cc: Main Account <office@viamed.co.uk>
Assunto: Re: Nosbet Order 111/2020

Dear Elsa,

Thank you for your purchase order.

Please find attached a proforma invoice as requested.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Mon, 22 Jun 2020 at 11:50, Secretariado | NOSBET <secretariado@nosbet.pt> wrote:

Dear Sarah,

See in attached our order 111/2020, please send the order confirmation.

Best regards,

Elsa Magalhães

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Order Viamed 111-2020 Version 1.pdf
144K