



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: Clippard valves problem

1 message

Main Account <office@viamed.co.uk>
To: Sarah Walton <sarah.walton@viamed.co.uk>

30 June 2020 at 12:02

----- Forwarded message -----

From: **Steve Nixon** <office@viamed.co.uk>
Date: Tue, 30 Jun 2020 at 11:46
Subject: Fwd: Clippard valves problem
To: Viamed Ltd. <sales@viamed.co.uk>
Cc: Main Account <office@viamed.co.uk>, Cathy Green <cathy.green@viamed.co.uk>

Existing order to edit with amended delivery address.

1020 x 4330121 in stock for **CVM122954** \$109,599.00 (Mesa).

Delivery address needs changing to Trionara in Sweden.

Cathy is aware and knows that she can ship the balance (qty 5) of 4330130. Cathy can ship when she has time.

Steve

----- Forwarded message -----

From: **Steve Nixon** <steve.nixon@viamed.co.uk>
Date: Mon, 29 Jun 2020 at 17:22
Subject: Re: Clippard valves problem
To: Ali Noorali <ali@somerfordelectronics.co.uk>

OK and we will include the 5 solenoid valves.

On Mon, 29 Jun 2020, 17:21 Ali Noorali, <ali@somerfordelectronics.co.uk> wrote:

Dear Steve
Please ship the sensrion reusable to Trionara.
Thanks
Ali

Sent from my iPhone

On 29 Jun 2020, at 12:47, Steve Nixon <office@viamed.co.uk> wrote:

No problem Ali.

Can you confirm whether you want the 1020 x 4330121 SFM3200-AW shipping now and to which address?

Steve

On Sun, 28 Jun 2020 at 07:25, Ali Noorali <ali@somerfordelectronics.co.uk> wrote:

Dear Steve,

We have checked and the parts are ok.

Sorry for mis understanding.

I keep you informed.

Thanks

ali

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Nixon
Sent: 28 June 2020 00:49
To: Ali Noorali <ali@somerfordelectronics.co.uk>
Subject: Re: FW: Clippard valves problem

Hi Ali

I'll have to check the datasheet and get back to you, I'm not familiar with the product. If they can't be used I will need them back to send back to the manufacturer's representative.

Did the 300 supplied 03/09/19 work OK?

Did any of the recent batches work OK?

150 04/04/30

745 20/04/20

1250 29/05/20

The ones with the issues, do they have grey or black casings?

Steve

On Sat, 27 Jun 2020 at 19:49, Ali Noorali <ali@somerfordelectronics.co.uk> wrote:

Dear Steve,

Please check the following and advise.

Kind regards

ali

From: purchasing@trionara.com [<mailto:purchasing@trionara.com>]
Sent: Saturday, June 27, 2020 9:14 AM
To: 'Ali Noorali'
Subject: clippard valves problem

Dear Mr. Noorali,

Message bellow, is what I have received for the problem we have with solenoid valves:

"Recently we have bought a large number of E210C 2/2N.C. solenoid valves from your company. Driving voltage of this valve (as mentioned in datasheet) is 22.8 to 26.4 Volts (24V +10% -5%). However there are several valves (about 70% of all received valves!) which do not work with input voltages less than 23.5V. Even in some cases the valve does not open with 24V input. Referring to the attached video; you will find that input voltage must be at least 24.7V to open the valve (input pressure is about 1.8 bar).

Due to this problem, we cannot use them and we faced with a significant difficulties in our production."

Please verify and reply.

Regards,

Firoozeh Zardashti

Trading Specialist

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Steve

Steve Nixon

Director - Viamed Ltd.

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Steve

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Steve

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