



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: O2 analysers

1 message

Steve Hardaker <office@viamed.co.uk>
Reply-To: steve.hardaker@viamed.co.uk
To: kate.griffiths@viamed.co.uk
Cc: helen.lamb <helen.lamb@viamed.co.uk>

30 June 2020 at 10:37

Hi Kate,

They have paid 50% of the invoice value up front. Steve N wants us to invoice them for the remaining 50% of each device as the batches are sent.

To do this, the order now needs editing to apply a 50% discount to the 250 items on each line. It will need re-checking and signing off by a Director. I've cc'd Helen in as she can verify the figures below regarding what they have already paid.

Sorry, it's an unusual situation, not sure it's happened before and we're making it up as we go along now, but SN wanted payment this way and I think this is the best way to achieve it unless you have any other suggestions.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up
Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542
GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----
From: **Steve Hardaker** <steve.hardaker@viamed.co.uk>
Date: Mon, 29 Jun 2020 at 16:48
Subject: Fwd: O2 analysers
To: Main Account <office@viamed.co.uk>

Hi Guys,

Please see attached email from Inspiration Healthcare, they want us to ship 50x MaxO2ME from their back order of 250 ASAP.

Please note: we have taken 50% payment for these up-front via proforma invoice, so please invoice at 50% value stating "50% pre-paid by proforma".

For reference, Helen confirmed on 5th June that we received £108,810. This was for:

- All of MVM123277 - £48,360
- 50% of MVM123526 - £60,450 (half of £120,900)

They normally ask for shipping Ex-Works via their own courier, Simon has asked Craig to "...advise delivery address etc for quick onward shipment ", so when he does this, please ask if they want us to ship on their UPS account.

Any queries, please ask, thanks,
Steve

----- Forwarded message -----

From: **Simon Motley** <simon.motley@inspiration-healthcare.com>
Date: Mon, 29 Jun 2020 at 16:01
Subject: RE: O2 analysers
To: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>
Cc: Craig Middleton <craig.middleton@inspiration-healthcare.com>

Hi Steve

Please ship 50 now.

Craig can you advise delivery address etc for quick onward shipment.

Steve, can you press to bring the balance forward, we will have delivered the vents by mid-July and they should have an analysers with each one

Thanks

Simon

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker
Sent: 29 June 2020 15:45
To: Simon Motley <simon.motley@inspiration-healthcare.com>
Cc: Craig Middleton <craig.middleton@inspiration-healthcare.com>
Subject: Re: O2 analysers

Hi Simon,

We have 50x MaxO2ME reserved for you now, which we can ship at any time. The remainder are scheduled to ship to us as follows:

- 100 shipping 17th July - to arrive the week of Monday 20th July.
- 100 shipping 31st July - to arrive the week of Monday 3rd August.

We may also have a small number coming in next week, so I might be able to get you another 40 next week, which would leave 60 hanging over into August instead.

I appreciate that when we first discussed these devices in April, we timetabled them for delivery by the end of June, but manufacturing could not start until the first week in June when the proforma payment was received. I hope this still fits in with your schedule, have you got delivery dates in the incoming vents now?

Do you want us to ship 50 monitors this week and, assuming they arrive with us on schedule, 40 next week?

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up
Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542
GDPR / Privacy Policy available at www.viamed.co.uk/policy

Hi Steve

Any update on the delivery of the remaining 250 oxygen analysers?

Thanks,

Simon Motley

Business Unit Director

Inspiration Healthcare

Gildor House, West Street, Earl Shilton,

Leicester, Leicestershire LE9 7EJ

UK

T +44 (0)1455 840 555

M + 44 (0)7812 976 246

E simon.motley@inspiration-healthcare.com

W www.inspiration-healthcare.com

24 hour emergency hire and support call +44 (0) 1455 840 555



We are here for you.

We are supporting the NHS through COVID-19 by supplying critical products and offering 24/7 support to COVID-19 centres in the UK.

#TogetherWeCan #ProtectTheNHS



Winners of the Queen's Awards for Enterprise: International Trade 2019

This email and any attachment are intended solely for the addressee, are strictly confidential and may be legally privileged. If you are not the intended recipient any reading, dissemination, copying or any other use or reliance is prohibited. If you have received this email in error please notify the sender immediately by email and then permanently delete the email. Copyright reserved.

All communications, incoming and outgoing, may be recorded and are monitored for legitimate business purposes. The security and reliability of email transmission cannot be guaranteed. It is the recipient's responsibility to scan this e-mail and any attachment for the presence of viruses.

Inspiration Healthcare Group plc and its subsidiaries exclude all liability for any loss or damage whatsoever arising or resulting from the receipt, use or transmission of this email.

Any views or opinions expressed in this email are those of the author only.

