



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: Purchase order 33453083

1 message

Tamara Newton (NWSSP - Procurement) <Tamara.Newton@wales.nhs.uk>
To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>

29 June 2020 at 09:38

Good Morning Sarah,

I have amended the carriage charge to £6.

Regards

Tamara Newton

Buyer

Ffon 01495 300879

E-bost E-mail: tamara.newton@wales.nhs.uk

Rhynggrwyd Internet: www.nwssp.wales.nhs.uk

Mewnryd Intranet: nw.nwssp.wales.nhs.uk

Twitter: @nwssp

My normal working hours are Mon, Tues, Thurs & Friday. 7-3pm

Dydw i ddim yn deall Cymraeg. Fodd bynnag, mae Partneriaeth Cydwasanaethau GIG Cymru yn croesawu gohebiaeth yn y Gymraeg a Saesneg. I'm not able to understand Welsh. However, NHS Wales Shared Services Partnership welcomes correspondence in Welsh and English.

Action Point calls should be raised via the following email address :-

NWSSP.AneurinBevan.Procurement@wales.nhs.uk

Action Point Etiquette :-

- Do **not** forward an email conversation to Action Point
- Do **not** "cc" Action Point into emails
- Do **not** send new emails to this address asking for updates to existing calls. Use the link in the "Responded to" email
- Do be concise and to the point including all the information that an operator will require to resolve your call
- Raise only **one** issue per Action Point call
- Do delete your email footer when emailing Action Point

Procurement Services

NHS Wales Shared Services Partnership

Block C

Mamhilad House

Mamhilad Park Estate

Pontypool

NP4 0YP



🖨️ Helpwch arbed papur – oes angen i chi printio'r e-bost yma?

Help save paper - do you need to print this e mail?

Action Point email address:

NWSSP.AneurinBevan.Procurement@wales.nhs.uk

-

This is the email address end users should be sending their queries to, and this will replace the ABB Requisition Queries mailbox.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sarah Walton
Sent: 26 June 2020 16:21
To: Tamara Newton (NWSSP - Procurement) <Tamara.Newton@wales.nhs.uk>
Subject: Re: Purchase order 33453083

Dear Tamara,

Please see the below email sent on the 18th of June. I am unable to proceed without authorisation.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

GDPR / Privacy Policy available at www.viamed.co.uk/policy

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

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On Thu, 18 Jun 2020 at 09:44, Sarah Walton <sarah.walton@viamed.co.uk> wrote:

Dear Tamara,

Thank you for your purchase order, 33453083.

Please be advised that for the Patient Leads, the carriage charge is £6.00.

I have placed your order on hold until you advise that you are happy to proceed.

Kind regards

Sarah Walton

Customer Service Representative

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