



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: RQUOTE REQUIRED

1 message

Britannia Monitoring Systems <sales@britanniamonitoringsystems.com>
To: sophie.lines@viamed.co.uk

Fri, Jun 26, 2020 at 3:21 PM

Hi Sophie,

Sorry its Friday. The sensor we require is the RM-17MED part number 0110017.

I have attached the amended P/O.

Thanks

Have a good weekend

Regards

Mark

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines
Sent: 26 June 2020 14:37
To: Britannia Monitoring Systems <sales@britanniamonitoringsystems.com>; Zoey Teal <zoey.teal@viamed.co.uk>
Subject: Re: RQUOTE REQUIRED

Hi Mark,

Further to my email below, I am just adding your order to the system and I am unsure which Oxygen Sensor you would like to order.

The emails suggest the R-17MED (part number 0110017) but the PO states R-17VI (part number 0110019) - I can see you have ordered both in the past.

Please can you confirm? Unfortunately we do not have stock available of either sensor at the moment - I am unsure of the lead time for the R-17Vi but I will find out if this is the one you require

Kind regards

Sophie Lines

Please note: My current working days are Monday and Friday 9.00am-5pm

Please note: Viamed is now enacting a coronavirus contingency plan to allow office staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate

and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Fri, Jun 26, 2020 at 2:06 PM Sophie Lines <sophie.lines@viamed.co.uk> wrote:

Dear Mark,

Thank you for your order - I will process this on Zoey's behalf, as she is not available today.

With regards to the lead time - we unfortunately do not have any units available at all at the moment - the demand has been extremely high. We will try to improve on lead times where possible, but we cannot guarantee anything.]

Kind regards,

Sophie Lines

Please note: My current working days are Monday and Friday 9.00am-5pm

Please note: Viamed is now enacting a coronavirus contingency plan to allow office staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, Jun 26, 2020 at 1:16 PM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Britannia Monitoring Systems** <sales@britanniamonitoringsystems.com>
Date: Fri, 26 Jun 2020 at 13:13
Subject: RE: RQUOTE REQUIRED
To: <zoey.teal@viamed.co.uk>

Hi Zoey,

Please find attached our P/o for the RM17 O2 cell.

I hope as this is just a 1 off cell you can try and ship this asap as it is for a hospital in London.

Thanks for your help

Stay safe

Regards

Mark Hastings

07747845757

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 24 June 2020 15:47
To: sales@britanniamonitoringsystems.com
Subject: RQUOTE REQUIRED

Good afternoon Mark,

Thank you for your email.

The price for one R-17MED is £42.00.

Due to the demand of Covid19, the lead time may be upto 8-10 weeks.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

From: **Britannia Monitoring Systems** <sales@britanniamonitoringsystems.com>
Date: Wed, 24 Jun 2020 at 14:37
Subject: QUOTE REQUIRED
To: <INFO@viamed.co.uk>

Hi Viamed,

I require to order 1 off RM-17MED O2 cell.

Could you please advise price, delivery cost and delivery time scale.

I will then raise an order by return.

Thanks

Mark Hastings

07747845757



PO BMS102065 Viamed - O2 Cell RM17.docx

49K