



Re: p/o #2225

3 messages

Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Christine Power <c.power@narkedat90.com>

18 June 2020 at 16:57

Hi Christine

Thank you very much for your order.

I am very sorry to say that we have some supply issues at the moment and we do not currently have any VN202 analysers available, as all available stock and production had been prioritised for supply to the hospitals for use on ventilators for COVID-19 patients.

We have nearly fulfilled our obligations with the hospitals and we are hoping to replenish our stock for the middle to end of July.

We can still supply the TEK-OX. This is the same sensor and electronics as the VN202. The only difference being that the sensor is within the device, as opposed to the VN202 having an external sensor connected via a cable.

Please let me know if you would like us to swap the VN202, cancel them or leave them on back order?

I am sorry for any inconvenience caused.

Best regards

Ryan

Ryan Swaine VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

Good afternoon,

On Thu, 18 Jun 2020 at 15:57, Christine Power <c.power@narkedat90.com> wrote:

Please can I order the following:

3 x VN202 mkII Diving Analysers (WITHOUT Quick Ox or din kits)

3 x R-17VAN

1 x R-22VAN

1 X R-22AEX

2 X R-33S1

Many thanks.

Kind Regards,

Christine

Narked at 90 Ltd

Tel: +44(0)1933 681255

URL: http://www.narkedat90.com

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Gail Bell <gail.bell@vandagraph.co.uk> Reply-To: gail.bell@vandagraph.co.uk

To: Christine Power <c.power@narkedat90.com>

Bcc: ryan.swaine@vandagraph.co.uk

Good morning Christine,

Further to your order 2225 and correspondence with Ryan.

We are just wondering if you would like us to swap the VN202, cancel them or leave them on back order.

Kind regards

Gail Bell

http://www.vandagraph.co.uk/ Email gail.bell@vandagraph.co.uk

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Christine Power <c.power@narkedat90.com> 22 June 2020 at 10:41 To: "gail.bell@vandagraph.co.uk" <gail.bell@vandagraph.co.uk>

Good morning,

22 June 2020 at 10:29

Please can we leave them on backorder.

Thank you for the offer of an alternative but we removed them from our website as they did not sell very well.

Kind Regards,

Christine

Tel: +44(0)1933 681255

URL: http://www.narkedat90.com

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