



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: Order 12/02/20 Tracking 1Z1R225A8837352108

1 message

benmassoud malika <import@sielmed.ma>
To: sarah.walton@viamed.co.uk
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>

19 June 2020 at 17:52

Hello,

Please, add to our current order the item T7 QTY 20 and please, provide us with your estimated delivery time

Please, add in PI: a) country of origin b) country of delivery c) delivery terms d) payment's terms e) gross weight f) bank's details

Look forward to receiving your reviewed PI

IMPORTANT REMARK : Please, take into consideration in your future mails my new address mail is :
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From now on, please, neglect sielmedmaroc@yahoo.fr

1) **Circulaire ICE : A partir du 01 Mars 2019, il est obligatoire pour le dédouanement au Maroc d'indiquer notre numéro ICE : 001459846000011 sur Facture, Connaissance, LTA & CMR.**

2) **Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019**

Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-International Standard for Phytosanitary Measures)

Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos

B.Malika

Assistante Transit & Transport



N° 614 et 616 Boulevard AL QODS

Ain Choc Casablanca 20153

MOROCCO

Phone : +212 522 52 39 34

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Mob : +212 661 36 75 06

Web : www.sielmed.com Email: import@sielmed.ma

De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : mercredi 17 juin 2020 09:45

À : benmassoud malika

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Hello,

Unfortunately we do not have stock of either at the moment.

4310003 - Flow Sensors. We are due to receive stock at the end of July.

0110017 - R-17MED. We have many back orders on our system for these sensors. We are due to receive more at the beginning of July.

We advise that payment is made as soon as possible to secure stock coming in due to stock levels changing daily.

I have attached a copy of your proforma invoice for reference.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Wed, 17 Jun 2020 at 10:24, benmassoud malika <import@sielmed.ma> wrote:

Hello,

I will let you know by today

Yet, are these items available for shipment? Or when they will be available?

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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Sarah Walton

Envoyé : mercredi 17 juin 2020 09:18

À : benmassoud malika

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Ms Malika,

I sent you a proforma invoice on the 20th of May for flow sensors and R-17MED sensors. Please can you advise if this is still required or would you like me to delete from our system?

Please note that this proforma is only valid until the 20th of June.

Kind regards

Sarah Walton

Customer Service Representative

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On Wed, 20 May 2020 at 10:21, Sarah Walton <sarah.walton@viamed.co.uk> wrote:

Dear Ms Malika,

Thank you for your email.

Please be advised that the remainder of your order will be ready for shipping from tomorrow. Please can you let me know if you are arranging collection again with UPS?

80 x R-23V

9 x R-30V

Please find attached a proforma invoice for the flow sensors and R-17MED sensors. We do not have stock and the current lead time will be Mid July. Stock levels and back orders are changing all the time, so we are asking for payment to be made as soon as possible to secure the stock we have coming in.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 18 May 2020 at 13:43, benmassoud malika <import@sielmed.ma> wrote:

Hello all,

- Well received the first shipment with our many thanks
- Yet, we kindly ask you to let us know when the balance of items will be shipped
- Please, send us a PI for the following items and please, confirm the availability :
 - FLOWSENSOR REF 3030131005 : QTY 150 PCS
 - OXYGEN SENSOR R-17 MED : QTY 20
- Look forward to receiving your feedback

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Zoey Teal

Envoyé : jeudi 7 mai 2020 15:29

À : benmassoud malika

Objet : Re: Order 12/02/20 Tracking 1Z1R225A8837352108

Dear Malika,

I have spoken to Ryan and he confirms that we have shipped some original invoices.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Thu, May 7, 2020 at 4:22 PM benmassoud malika <import@sielmed.ma> wrote:

Dear Zoey,

Many thanks for your best collaboration

We shall confirm receipt by return

Please, inform me whether you have shipped some 2 or 3 original sets of CI & DELIVERY NOTE with goods

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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Zoey Teal

Envoyé : jeudi 7 mai 2020 14:48

À : import@sielmed.ma

Cc : sarah.walton@viamed.co.uk

Objet : Order 12/02/20 Tracking 1Z1R225A8837352108

Dear B Malika,

I am writing to inform you that your order, 12/02/20 has been dispatched.

You can track your order reference 12/02/20 on the UPS website, www.ups.com, with the following tracking number 1Z1R225A8837352108.

Please see attached the delivery note, DVM121871-1 and a copy of your invoice, RVM121871-1.

Kind Regards

Zoey Teal

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