



Re: Viamed Order

1 message

info@sauerstoffsensoren.de <info@sauerstoffsensoren.de>

2 June 2020 at 14:08

To: sarah.walton@viamed.co.uk

Cc: Zoey Teal <zoey.teal@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Sorry, are from the R-17AV also 50 pcs available?

Then please send me 50 pcs.

Gruß,

Christian Rose Sauerstoffsensoren.de

Am Bienenstock 19 45327 Essen

Tel. +49-201-7587731 Fax +49-201-7587732 http://www.sauerstoffsensoren.de info@sauerstoffsensoren.de



Am 02.06.2020 12:04, schrieb Sarah Walton:

Dear Christian,

We do have stock of the R-17AV sensors but the lead time for the rest of your order will be approximately the beginning of August. Worldwide the

priority has been medical sensors, so unfortunately the supply of automotive sensors has been affected.

Would you like part shipment?

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

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On Tue, 2 Jun 2020 at 10:26, <info@sauerstoffsensoren.de> wrote:

Good morning Zoe,

could you please give me a short update on my order?

What is available and is there a possible date for delivery?

Gruß,

Christian Rose Sauerstoffsensoren.de

Am Bienenstock 19 45327 Essen

Tel. +49-201-7587731 Fax +49-201-7587732 http://www.sauerstoffsensoren.de info@sauerstoffsensoren.de



Am 19.05.2020 11:52, schrieb Zoey Teal:

Good morning Christian,

Please accept my reply.

I have added the 50 x R-22AV to you order but we have no free stock at the moment.

We do currently do have some R-21A sensors in stock. How many were you thinking of?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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http://www.viamed.co.uk

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

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On Tue, May 19, 2020 at 7:49 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message ------From: <info@sauerstoffsensoren.de> Date: Tue, 19 May 2020 at 07:01 Subject: Re: Viamed Order To: <sophie.lines@viamed.co.uk>

Cc: Sarah Walton <sarah.walton@viamed.co.uk>, Main Account <viamedinbox@gmail.com>

Dear Sophie,

have you already processed the order?

If not, could you please add

50x R-22AV

to the shipment?

Gruß,

Christian Rose Sauerstoffsensoren.de

Am Bienenstock 19 45327 Essen

Tel. +49-201-7587731 Fax +49-201-7587732 http://www.sauerstoffsensoren.de info@sauerstoffsensoren.de

Am 15.05.2020 10:53, schrieb Sophie Lines:

Dear Christian,

Thank you for your order. Sarah is on annual leave today so please accept my reply.

Unfortunately we do not have any R-17A in stock at the moment - the lead time could be up to 6 weeks - I will need to check this and get back to you.

Please let me know if you would like us to part ship the other senors on your order?

Kind regards

Sophie Lines

Please note: My current working days are Monday and Friday 9.00am-5pm

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http://www.viamed.co.uk

Emailsophie.lines@viamed.co.uk

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On Fri, May 15, 2020 at 9:30 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message ------From: <info@sauerstoffsensoren.de> Date: Fri, 15 May 2020 at 09:17

Subject: Re: Viamed Order

To: <sarah.walton@viamed.co.uk>

Cc: Main Account <viamedinbox@gmail.com>

Dear Sarah,

Could you please send me

25x R-17AV

25x R-17A

10x R-21A

Thank you.

Gruß,

Christian Rose Sauerstoffsensoren.de

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