



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Proforma invoice1

1 message

Main Account <office@viamed.co.uk>

Fri, May 29, 2020 at 11:31 AM

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

----- Forwarded message -----

From: **Sudath Weeraman** <sudathweeraman17@gmail.com>

Date: Fri, 29 May 2020 at 11:01

Subject: Re: Proforma invoice1

To: Sarah Walton <sarah.walton@viamed.co.uk>

Dear Sarah,

Thank you for the new proforma invoice. please add 20 pcs (04 boxes) Flow sensoros A type for this order, and the bank is request, indicate the HS code of all the medical items.
Will arrange payment on next week,

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Wed, 27 May 2020 3:53 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your email.

Please find attached a proforma invoice.

Kind regards

Sarah Walton
Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Wed, 27 May 2020 at 09:11, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Please send new proforma invoice, for 35 pcs MAX-250E oxygen sensor.
The payment through TT with Sterling Pounds.
The package collection from skynet express

Thank you,
Best regards,

Sudath Weeraman
Prime Lanka Associates,
Sri Lanka.

On Fri, 22 May 2020 7:06 pm Sudath Weeraman, <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for your valuable email, yes we are fine well. hope you and your family is doing well...

Here also the same school and universities are closed for the many months.

I am not happy with one of our client. because we supplied over 50 pcs MAX- 250-E oxygen sensors..but they not pay us regularly..they have pay to us nearly 400 USD

Now asking me possible to send money directly to viamed account. I am not happy with them. now they want to buy some sensors. will see in future..

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Fri, 22 May 2020 6:34 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your email.

I hope that you are well.

We are still working from home with only two members working in the warehouse so we can ship out orders.

Things in the UK are not back to normal and I think it will be several months before all shops, businesses and schools are back open. Our banks have been working throughout the pandemic but with limited staff and branches open.

I have checked with our accounts department and unfortunately payment would need to come from Prime Lanka and not direct from your customer, especially if we are sending you a proforma invoice at distributor prices.

Kind regards

Sarah Walton
Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Fri, 22 May 2020 at 12:42, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

How are you. the viamed office is working now?

Here is still curfewsome areas. but government and private sector working include the banks,

How is your city, back to normal?

I am asking from you. one of my client request possible to send money directly Viamed account..it is possible?

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Fri, 3 Apr 2020 11:30 am Sudath Weeraman, <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for your new proforma invoice,. The problem is our banks are closed now. imposed police curfew ..
Pls give me more days for settle the payment.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Thu, 2 Apr 2020 1:25 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Please find attached a proforma invoice.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Wed, 1 Apr 2020 at 17:01, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Ok., send me proforma invoice for 15 Pcs MAX-250E,,the payment GBP and courier UPS,

Best regards,

Sudath Weeraman

Prime Lanka Associates

Sri Lanka.

On Wed, Apr 1, 2020 at 9:23 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your email.

Banks and our UPS courier still operating at the moment. If you would like me to send you a proforma invoice detailing freight charge, please let me know.

Please be advised that due to working from home, the current situation and the high volume of orders, there may be a slight delay in shipping goods out.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Wed, 1 Apr 2020 at 16:41, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

We need order 15 Pcs MAX-250E Oxygen sensor,the banks ,courier agents and flights are operated,? The Skynet express are not operate,

Here nonstop imposed the Curfew,

Please check and tell me what is the situation of your side.

Thank you,

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Thu, Mar 26, 2020 at 5:30 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Yes we are working from home at the moment.

Our country is supposed to be in lock down apart from certain people who are allowed to go to work. However, not everyone is doing what the Prime Minister has asked us to do.

Hope you and your family are well.

We do have stock of the MAX-250E sensors. Would you like me to send you a proforma invoice?

Kind regards

Sarah Walton
Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Thu, 26 Mar 2020 at 09:49, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

How are you,, we received email Director from Viamed.
How to order goods in future.we need 10 pcs MAX -250E oxygen sensors.

Are you work in Home?

Here is nonstop police curfew..no work all the organization.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Mon, 16 Mar 2020 4:07 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Viamed are still open as normal. I am currently working from home due to starting with a cough yesterday but I feel fine in myself.

Flights have been cancelled travelling to other countries but I do not think that England have stopped people coming in as yet.

I hope that you and your family are all well.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
GDPR / Privacy Policy available at www.viamed.co.uk/policy

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On Mon, 16 Mar 2020 at 05:45, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

How are you, Viamed office is working these days? in Sri Lanka some organisations are closed due to Virus situation, some flights also not operation properly

Like to know current situation in your area...

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Mon, Feb 17, 2020 at 7:49 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Please be advised that your parcel has now been collected.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
GDPR / Privacy Policy available at www.viamed.co.uk/policy

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On Mon, 17 Feb 2020 at 08:55, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Already informed to skynet people for package collection..maybe today they will collect the package.
Other pro forma invoice value also settled today.MVM21929 / GBP 948.
Will send TT Acknowledgement tomorrow for your reference.
Pls inform to me after package collection..

Best Regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Fri, 14 Feb 2020 4:21 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Please find attached two proforma invoices.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
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On Fri, 14 Feb 2020 at 10:06, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Ok Madam,,thank you very much..

Regards,

Sudath
Prime Lanka Associates.

On Fri, 14 Feb 2020 2:36 pm Sarah Walton, <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your email.

Please be advised that we have stock of everything you require.

I have amended one proforma and added another, however I am just waiting for a colleague to check them before I can send to you.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
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On Fri, 14 Feb 2020 at 08:01, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

We need to order 15 Pcs MAX-250E Oxygen sensor, the R-42V Stephan sensors are available now? because this is too urgent, my client is not happy with us, can you give help us regards this situation?

It is available, Please send new proforma invoice only 05 pcs R-42V Sensor, payment through PayPal in USD, and package collection from Skynet express.

today i can settle the payment via PayPal, can you arrange package collection next Monday? (17-02-2020)

Send other Proforma invoice for 25 Pcs Flow sensors and 15 Pcs MAX-250E Sensors? the payment TT with GBP, Package collection from Skynet express.

i am very sorry for the inconvenience,

Best regards.

Sudath Weeraman
Prime Lanka Associates.
Sri Lanka.

On Tue, Feb 11, 2020 at 6:00 PM Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for new proforma invoice, we plan to send payment in next couple of days,

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Mon, Feb 10, 2020 at 5:46 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

We are hoping to have stock of the R-42V sensors by the end of this week.

Please find attached your amended proforma invoice.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
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On Mon, 10 Feb 2020 at 10:49, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

How is the situation of R-42V oxygen sensors, possible to order end of this week?

We plan to order Flow sensors and 5 Pcs R-42V Stephan sensors for 01 proforma invoice, please add 25 Pcs flow sensor model SpiroTure A (4310001)

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Wed, Feb 5, 2020 at 8:09 PM Sarah Walton <office@viamed.co.uk> wrote:
Dear Sudath,

Please be advised that we are hoping to have the sensors ready by the end of next week.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
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On Wed, 5 Feb 2020 at 11:43, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:
Dear Sarah,

Thank you for New proforma invoice,
How is the current situation of R-42V oxygen sensors?
We plan to send money for the both ,it is late for a few weeks.we can settle payment for only flow sensor order.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Mon, 3 Feb 2020 6:33 pm Sarah Walton, <office@viamed.co.uk> wrote:
Dear Sudath,

Thank you for your order.

Please find attached a proforma invoice.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
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On Mon, 3 Feb 2020 at 06:40, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:
Dear Sarah,

Please send new proforma invoice for 25Pcs Flow sensors.(5 boxes)

The payment GBP via TT and package collection from skynet express.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Tue, 21 Jan 2020 5:18 pm Sarah Walton, <office@viamed.co.uk> wrote:
Dear Sudath,

Please be advised that your parcel was collected yesterday afternoon.

With regards to the R-42V sensors, we still have not received a date for when we are due to have more stock available. I will let you know as soon as we have been advised.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
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----- Forwarded message -----

From: **Sudath Weeraman** <sudathweeraman17@gmail.com>
Date: Mon, Jan 20, 2020 at 3:19 PM
Subject: Re: Proforma invoice1
To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi,

I forget..The R-42V oxygen sensors are available.now.? Sarah told me ,it is not in stock..Because I have order for 5 pcs.

Can you send target week or date possible to supply above sensor?

Best regards,

Sudath
Prime Lanka Associates
Sri Lanka.

On Mon, 20 Jan 2020 8:41 pm Sudath Weeraman, <sudathweeraman17@gmail.com> wrote:

Dear Sophie,

Thank you for your email.Pls update about the package collection
This is too urgent..

Best regards,

Sudath
Prime Lanka Associates
Sri Lanka.

On Mon, 20 Jan 2020 5:51 pm Sophie Lines, <office@viamed.co.uk> wrote:
Hi Sudath,

Thank you for your email. Sarah is not in the office today so please accept my reply.

I can confirm that they have contacted us today regarding the collection of your order -
so it is in progress. We will update you when it has been collected

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3pm

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On Mon, Jan 20, 2020 at 11:46 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Sudath Weeraman** <sudathweeraman17@gmail.com>

Date: Mon, 20 Jan 2020 at 11:35

Subject: Re: Proforma invoice1

To: Sarah Walton <sarah.walton@viamed.co.uk>

Dear Sarah,

Please check and confirm about the package collection.

Best Regards,

Sudath
Prime Lanka Associates
Sri Lanka.

On Fri, 17 Jan 2020 10:12 am Sudath Weeraman,
<sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for commercial invoice.yesterday informed to skynet people for package collection.

Pls check and [confirm.it](#) was collected.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Wed, 15 Jan 2020 6:36 pm Sarah Walton, <office@viamed.co.uk> wrote:
Dear Sudath,

Please find attached a copy of your invoice, IN166727.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
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On Wed, 15 Jan 2020 at 12:54, Sudath Weeraman
<sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for your email,ok I'll arrange package collection tomorrow,about calender..no problem..Please send commercial invoice.

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Wed, 15 Jan 2020 5:05 pm Sarah Walton, <office@viamed.co.uk> wrote:
Dear Sudath,

Please be advised that your parcel is now ready for collection. The weight and dimensions are as follows - 1.60kg, 32 x 24 x 24cm

Please note that we have run out of the Viamed calendars, so are unable to include with your order.

Kind regards

Sarah Walton
Customer Service Representative
<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
GDPR / Privacy Policy available at www.viamed.co.uk/policy

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