



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: GOC5223 Sensors

1 message

Steve Hardaker <office@viamed.co.uk>
Reply-To: steve.hardaker@viamed.co.uk
To: Stephen Machin <stephen@prosol.co.uk>

Fri, May 15, 2020 at 1:30 PM

Hi Steve,

Yes, we honour the price on the order if the part shipment if caused by something on our side. We'll get them out ASAP.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

Website: www.viamed.co.uk
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On Fri, 15 May 2020 at 13:12, Stephen Machin <stephen@prosol.co.uk> wrote:

Hi Steve,

Yes, please send the 50 (presumably you will honour the 100 price?).

Regards

Steve Machin

Operations Manager

Prosol UK Sales & Distribution Ltd

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker
Sent: 15 May 2020 13:08
To: Stephen Machin <stephen@prosol.co.uk>
Subject: Re: GOC5223 Sensors

Hi Steve,

We are starting to run into manufacturing delays now, we have just received 50-off GOC5223 from an order of 100 that were allocated to one of your orders, do you want me to part ship those 50?

I am trying to get delivery schedules on the remaining orders but global manufacturing capacity is being taken up by sensors to support the COVID-19 response for use in hospitals.

I will find out what I can and get back to you but please can you confirm asap on those 50?

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Fri, 15 May 2020 at 11:43, Stephen Machin <stephen@prosol.co.uk> wrote:

Hi Steve,

Hope you and the family are all well.

Is there any chance that you have next months stock order available for 100 x GOC5223 please? I'm working from home and don't have access to my paperwork for the stock orders unfortunately.

If this is possible, could you also bring the other orders forward by a month.

Let me know what you are able to do.

Regards

Steve Machin

Operations Manager

Prosol UK Sales & Distribution Ltd