



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Question about VN202 analyser

1 message

Vassilis Tsiairis <vassilis@diveinathens.gr>
To: Ryan Swaine <ryan.swaine@vandagraph.co.uk>

12 May 2020 at 06:38

Dear Ryan,
Thank you for your mail.
Can I please order 1 x R-17VAN sensor?
Please use the most affordable posting option.
My address and VAT number are the same.
Regards,
Vassilis

Nautilus dive center

Leoforos Elefteriou Venizelou 229
Ilioupoli, 16341
Athens, Greece
Tel. 0030 211 4017294
Mob. 0030 6975834978
VAT no. EL119157227

Virus-free. www.avg.com

Στις Σάβ, 9 Μαΐ 2020 στις 5:48 μ.μ., ο/η Ryan Swaine <office@viamed.co.uk> έγραψε:
Hi Vassilis

It sounds like the sensor needs changing. It is strange that your spare sensor is not working, we would suggest that you do not store sensors for too long, as your warranty is only 12 months. We carry stock of the R-17VAN sensors and we can dispatch them straight away.

Best regards

Ryan
Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 6 May 2020 at 15:09, Vassilis Tsiairis <vassilis@diveinathens.gr> wrote:

Dear Sir/Madam,
I have a VN202 analyser and it suddenly stopped working. Once I turn it on it gives a reading of 08.3%. I changed the battery and also the sensor and still get the same reading.
I have to admit the spare sensor I had was about 2 years old but unused.
Is the problem with the device or do I just need a new sensor?
Regards,
Vassilis

Nautilus dive center

Leoforos Elefteriou Venizelou 229
Ilioupoli, 16341
Athens, Greece
Tel. 0030 211 4017294
Mob. 0030 6975834978
VAT no. EL119157227